

A circular inset image showing a port area with stacked shipping containers in the foreground and a city skyline with a prominent skyscraper in the background under a blue sky with clouds. The image is framed by a large blue circle.

AUSTRALIA

Marine capability

Introducing the marine specialist practice group

Sedgwick's global network of marine experts can help you navigate the choppy waters of international losses. A loss can occur at anytime, anywhere in the world, regardless of where it has been insured or where the insured party is located.

Many parties in multiple locations are involved in the supply chain, often with conflicting interests, and the shipping and storage of goods is subject to complicated national and international rules and regulations.

Reservoir of resources

Sedgwick' marine specialist practice group (SPG) is one of the largest global practice groups. We're well placed to handle all manner of marine claim needs; from a single local Australian incident to fully serviced global accounts and catastrophe events. As part of a worldwide network, we access additional resources and expertise wherever and whenever they are needed — a loss that occurs due to an explosion whilst unloading a tanker at the terminal, for example, may not only need a marine specialist, but also a personal injury, business interruption or environmental specialist.

Our team is a centre of excellence for all things marine related, always collaborating about the most efficient ways to handle complex cases and sharing best practice and professional knowledge. Whoever you deal with, you will experience a high level of service and standards that are consistent across Australia and the world.

Ready where you need us

Sedgwick is the largest claims management and loss adjusting business in the world, with client relationships that have stood the test of time. Our Australian service offerings — major & complex loss (MCL), loss adjusting and third party administration (TPA) — are each focused on delivering the right level of service by specialty or severity.

Our major & complex loss division is specifically aimed at delivering the finest technical skills, industry specific knowledge and best practices to respond to losses of significant size and complexity, backed up by local expertise on the ground.

Against this backdrop, the marine specialist practice group provides a structure for our large, worldwide team of marine professionals. We fully understand the local laws, practices and customs of marine claims, allowing us to achieve the best outcome for you — fast.



31,000+
colleagues



80
countries



900+
offices



10.1 M
new claims
annually

By its nature, the marine industry is challenging. Vessels, crew and cargo are exposed to a range of risks in port and on the high seas.



What we do

From local Australian operations to global accounts and high-end casualties, our marine practice is structured to make sure the right people are in the right place at the right time – fast.

Our range of professional services is available to the insurance market, the logistics industry, carriers and traders, the legal profession and protection and indemnity (P&I) clubs. From within our local and global network, we provide additional resources, including engineering expertise, which are amongst the best in the world.

Specialist services

- Catastrophe response
- Claims management and recoveries
- Container casualties
- Cyber
- Global accounts
- Loss control programmes
- Marine fraud
- Project cargo and warranty surveys
- Salvage sales
- Specialist investigation
- Supply chain risk management
- TPA
- Warehouse investigation
- Yachts and pleasure crafts



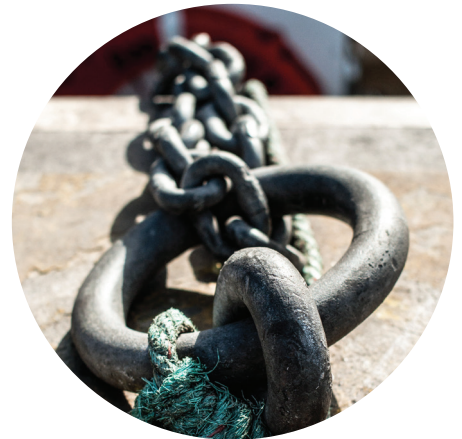
Cargo

At the heart of our practice, our people specialise in everything cargo-related, from paper clips to chilled or frozen foodstuffs, liquid cargo, container casualties, marine fraud and advising on salvage sales.



Hull & machinery

Our dedicated experts bring their seagoing, engineering and shipbuilding experience to bear on behalf of insurers, owners and operators, providing nautical surveys on all types of vessels and floating structures and consulting on land-based equipment.



Marine liability

We regularly investigate and adjust liability claims across the full range of risks insured in the marine markets. Our cargo and logistics expertise brings benefits both in terms of more effective loss mitigation, as well as careful investigation into the cause of loss and the responsibility for it. Our clients include P&I clubs and fixed-premium insurers of freight-forwarders, truck-operators, warehouse-keepers, ports and terminals, and marine trade businesses such as welders, fabricators and repairers.



No matter where the loss is situated, we can coordinate the investigation, provide in-depth technical expertise, or simply direct you to our local marine contact.

Projects – Warranty Surveys

Sedgwick has a dedicated team of marine industry experts in Australia who provide technical consultancy, supervision and marine warranty surveys on behalf of original equipment manufacturers (OEMs), freight forwarders, transporters and project managers. Our objective in this specialist space is to implement marine loss prevention; provide risk management advice on packaging, loading, securing and discharge operations; conduct condition surveys; survey critical handling points; and make claim notifications against liable parties. Our understanding of local legislation ensures all project-critical cargoes are moved in accordance with accepted international practices.

Port Captaincy

We have a team of skilled master mariners who can provide vessel owners, vessel operators and agents with a port captain service to oversee the safe and efficient operations of a port.

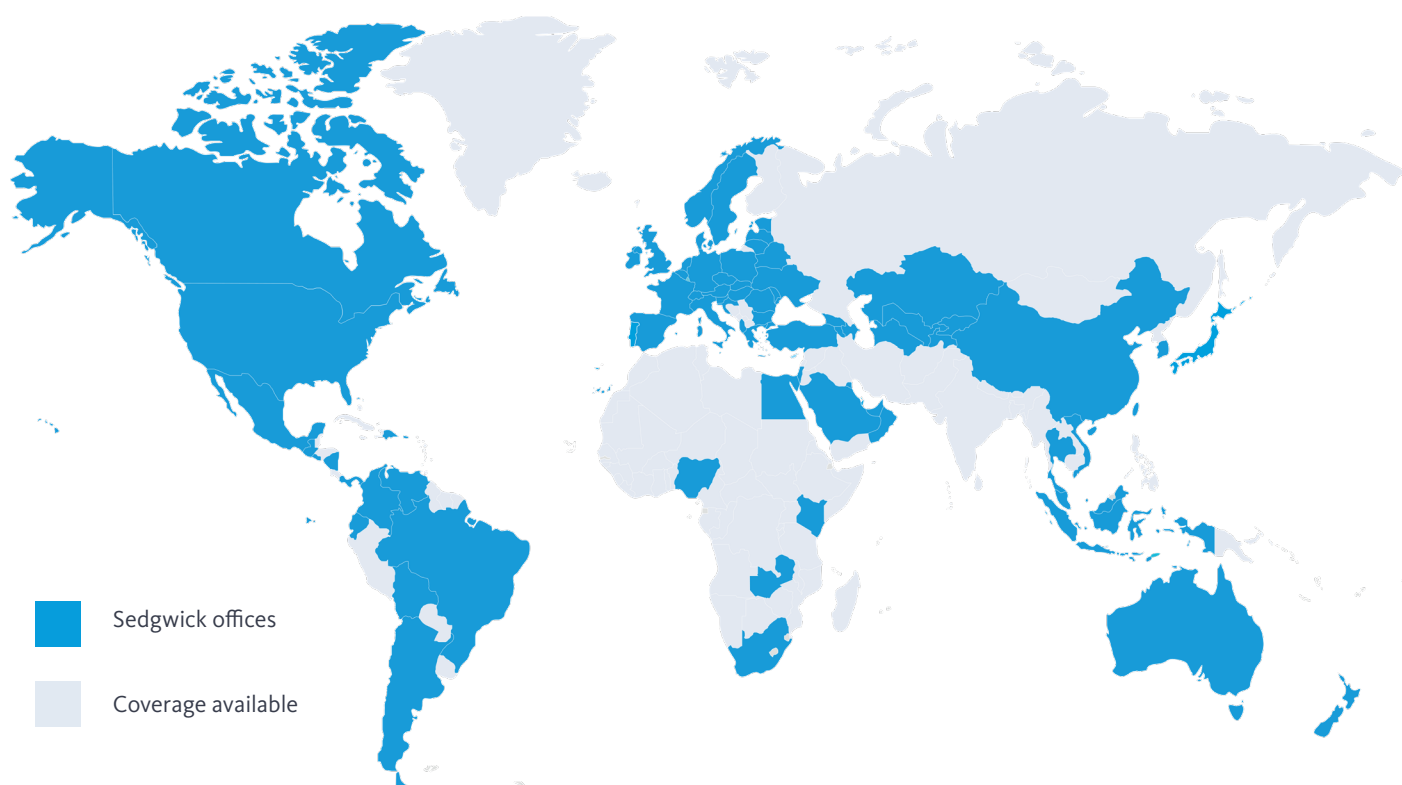
Our port captaincy services include:

- Ensuring compliance with local, national and international regulations
- Management of port operations by coordinating and overseeing cargo loading and unloading, vessel traffic management and security
- Enforcing port safety by ensuring all operations are carried out safely and without harm to personnel or the environment

- Management of relationships and communications with operational stakeholders (government officials, shipping companies, cargo owners, stevedores, transporter and labour unions) including interaction and managing conflicts and negotiations as required
- Developing and managing budgets to ensure efficient and effective use of resources related to infrastructure, equipment and operational personnel

Count on Sedgwick around the world

We are a truly global organisation operating in excess of 80 countries, offering a fast, efficient and consistent service from our operating platform with more than 31,000 employees.



Australian team lead



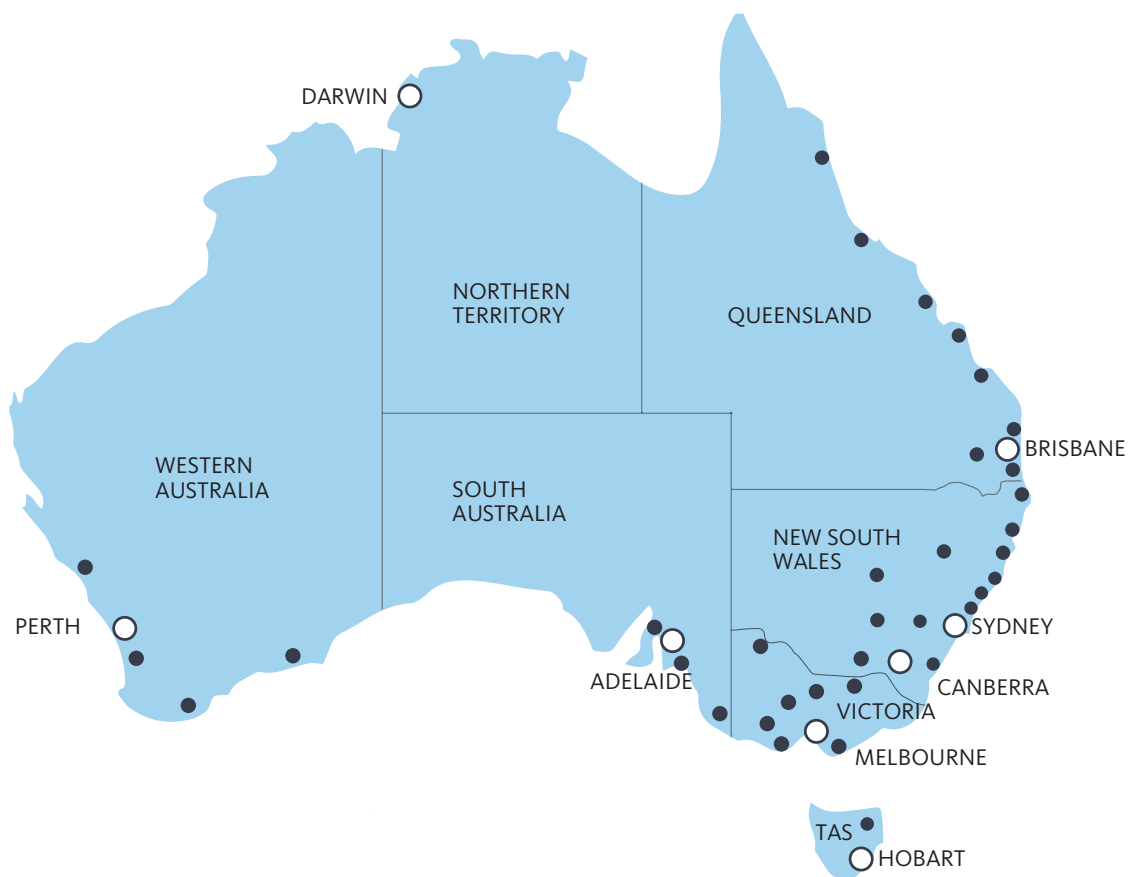
Margot de Villiers
Head of MCL Marine
Executive MCL Surveyor

Melbourne
M. 0449 902 088
E. margot.devilliers@sedgwick.com

Appointing surveyors: Survey instructions can be sent directly to individual surveyors or to au-sed-marineclaims@sedgwick.com

On receipt of the appointment, the loss will be allocated to the most suitable surveyor based upon location and experience

Global solutions.
Local expertise.



If you would like further information on
marine services, please contact:

	<p>Margot de Villiers <i>Head of MCL Marine</i> <i>Executive MCL Surveyor</i></p> <hr/> <p>Melbourne M. 0449 902 088 E. margot.devilliers@sedgwick.com</p>
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