



Major property

Sedgwick employs many of New Zealand's most experienced chartered loss adjusters and industry professionals. When a large property loss occurs, we draw upon our multi-disciplinary capabilities in areas such as accounting, engineering and building consultancy, to ensure you have the right team for the job.

Property losses are often thought of as being losses to buildings, however, they also include losses to fittings, contents, stock, plant, machinery and other assets.

Major and complex property losses can have widespread effects, but our experience in efficiently managing such losses can greatly limit this impact.

Through regular communication with all stakeholders, we aim to identify and resolve all critical issues and have the business operating as soon as possible.

THE RIGHT TEAM

Our experienced, multi-disciplined team has outstanding technical expertise and industry knowledge, enabling us to provide practical advice and real solutions to you and your clients.

RESPONSIVENESS

Through advanced planning and the utilisation of Sedgwick's global network, we are able to quickly mobilise experts and drive the business recovery process, irrespective of the challenges faced.

MANAGING COSTS

We develop practical solutions that enable businesses to safely resume operations quickly, therefore, containing costs.



OUR CAPABILITY

- Automotive
- Consumer products
- Education
- Electronic
- Financial
- Gaming
- Government
- Hospitality
- Industrial
- Infrastructure
- Manufacturing
- Rail
- Retail
- Transport

PROACTIVE LOSS MANAGEMENT

Our proactive and collaborative approach considers all stakeholders with one common goal – the successful resolution of the claim in the shortest time frame possible – irrespective of circumstances.

CLIENT FOCUS

Our success is based on understanding our clients' needs and meeting these consistently and seamlessly.

DIGITAL STRATEGY

The ability to deploy technology is a vital component in adjusting today's losses - whether it's drone technology to get early sight of damages at inaccessible sites or video and online reporting to assist our clients in undertaking quicker and more accurate loss assessments. There is no doubt that the power of people is enhanced by a smart use of digital applications.

INTEGRITY AND TRUST

These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.

MAKING MONEY FLOW

Understanding a claim's cash-flow needs and ensuring progress payments are made in a timely manner is critical to ensuring that the policy's promise is seen as being delivered.



30,000 colleagues



80 countries



900+
offices

For more information on how we can help, please contact:

Mark Crosby Head of Property



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Our team



Mark Crosby

Dip Bus (Loss Adjust) FCLA

ANZIIF (Snr Assoc) CIP

Head of Property

Mark joined Sedgwick in 1993 and has spent the majority of his loss adjusting career, over 20 years, working on major and complex losses throughout New Zealand, Australia and the Pacific Islands.

For the last few years, Mark has primarily focussed on significant infrastructure and local government asset claims.

Mark has held various mentor and regional leadership roles throughout his career and has led several major loss or catastrophe response teams.



Paul North

BCom Dip CILA (UK) AILA (SA)

Head of Forensic Accounting Services

Paul commenced loss adjusting in 1991 and has built up a wealth of experience in dealing with complex and large losses. Paul specialises in property damage claims, including machinery breakdown and resultant business interruption, commercial crime and various casualty lines.

Paul's claim handling experience spans various industries, which includes:

- Manufacturing & process
- Brewing & bottling
- Paper & plastics
- Fishing & farming
- Retail
- Telecommunications
- Film & events
- Food & beverage.



Andrew Bone
ACILA Dip CII
Chartered Loss Adjuster

Andrew has worked in the Insurance industry since 1998, with the majority of his career gained in the UK that included working for various organisations and legal firms. He joined Sedgwick in 2016 and has swiftly become a valuable major loss team member. Over the last two years he has both worked within our bespoke major loss response teams and has also led various significant property losses, all to a successful conclusion for the parties involved. He is a very collaborative, thorough and proactive loss adjuster with a high level of communication on all his claims. Recent claims handled include multi-million dollar commercial fire losses, as well as a number of major losses for Body Corporates. He is also part of a team that responds to significant local authority losses.

Andrew joined the MCL Global protégé scheme in 2018 and graduated in 2021.

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Kurt Taylor BBS Loss Adjuster

Kurt is an experienced general adjuster with over ten years' in the insurance industry, including six years as a loss adjuster.

Kurt has handled a broad range of property, liability and construction claims, developing his technical knowledge and skill, with a focus on achieving a positive resolution for all parties involved.

Kurt joined Sedgwick in 2017 and the MCL Global division in 2018, as a major property protégé.



Antonio Russo

BEng (Civil and Structural)

FCLA ANZIIF (Snr Assoc)

Executive Adjuster

Antonio has diverse experience handling large and complex property claims in Europe and Australia for national and international businesses. Antonio is familiar with working with vested interests to ensure expectations are understood and prioritised in progressing a claim to fruition.

Antonio's analytical expertise in the resolution of claims is reinforced by his tertiary qualifications in Civil and Structural Engineering, Finance and Business.



Anika Thomasson

Bcom (Econ), AICLA (Aff),
ANZIIF (Snr Assoc) CIP

Loss Adjuster

Anika is a highly motivated loss adjuster specialising in major loss property claims. Anika joined the insurance industry in 2018 and has assisted clients with a wide variety of claims, including property, contract works and prize indemnity.

Following a successful loss adjusting career in Australia, Anika joined the Sedgwick New Zealand major and complex loss team in 2022.

Anika has Bachelor of Commerce and holds an ANZIIF Diploma of Loss Adjusting.

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Garth Kotze

BProc (Law)

Property and Liability Adjuster

Garth has worked in the insurance industry since 1991. He holds a bachelor's degree in law and is an Allied member of ANZIFF. He has worked in various roles in the industry which include management of a regional claims team and senior partner in a loss adjusting firm. Garth has been a loss adjuster since 2005 specialising in liability and property claims.



Mike Collins

Loss Adjuster

Mike is an accomplished property adjuster with nearly 30 years' experience. He specialises in adjusting domestic and commercial earthquake and major property claims.

Mike is regarded as an expert in his field and has assisted with the development and implementation of nationally recognised initiatives, to address the assessment and settlement of complex, multiple ownership residential property claims arising from the Canterbury earthquakes.

Mike has previous management experience and is currently the Northern Region mentor for landslip claims.



Jeremy Mackman

Dip CII (Claims) Adv Dip CILA

Loss Adjuster

Jeremy started working for Sedgwick in 1998, becoming a loss adjuster in 2001.

Jeremy has extensive experience in property claims - domestic and commercial and natural disasters, including leading the response to the twin hurricanes in the US Virgin Islands in 2017.

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Tim Stephenson BSc Senior Loss Adjuster

Tim joined Sedgwick in 2000 and has more than 25 years' experience in the insurance industry, with over 20 years as a loss adjuster. Tim specialises and has a particular interest in the reinstatement of heritage buildings.



Mark Taylor

ANZIIF (Snr Assoc) CIP ACLA NZCAD

Chartered Loss Adjuster

Mark is a qualified architectural draughtsman (NZCAD) and has been in the insurance industry for over 25 years and over 20 years' loss adjusting experience, mainly managing major property and construction claims.

Mark specialises in construction related claims, with a specific interest in building design and the associated liability, construction techniques and compliance.

Mark is the mentor for building, contract works and material damage claims in the Central Region and often mentors national claims.

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Kyle Mayfield

BSCE MEng CMEngNZ PE(USA)

Structural Engineering Loss Adjuster

Kyle comes from a structural engineering background, with two years' experience as a design engineer, and seven years of experience as a forensic engineer. As a forensic engineer, Kyle evaluated and determined repairs for buildings that have been damaged by earthquakes, hurricanes, hail, fire, and vehicular impact. His responsibilities primarily consisted of investigating, documenting, analysing, and determining the extent and severity of the property damage.

In 2020, Kyle joined Sedgwick's MCL Global division as part of the protégé scheme.



Ewen Stephens

ACLA ANZIIF (Snr Assoc) CIP

Chartered Loss Adjuster

Ewen joined Sedgwick in 2016 after enjoying a 20-year career in domestic and commercial construction, working in senior roles in both Australia and New Zealand.

Since his transition into the insurance industry Ewen has enjoyed adjusting a wide variety of claims from commercial property losses and contract works claims through to liability.

Ewen is a Chartered Loss Adjuster and in 2021 joined the MCL Global division as a protégé.



Andrew Jameson

BCom ACLA ANZIIF (Snr Assoc) CIP

Chartered Loss Adjuster

Andrew has over 35 years' experience specialising in major property and financial loss claims.

Andrew provides accurate quantum adjustment of physical and financial loss suffered by the claimant, particularly those relating to large material damage and consequential loss.

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Angus Jorgensen
NZIIF (Snr Assoc) CIP

Loss Adjuster

Angus joined Sedgwick's major and complex loss team in 2022. As part of the protégé scheme, Angus works closely with senior adjusters to develop and refine his adjusting skills.

Angus has ten years' experience in the insurance industry, primarily handling technical property and contract works claims, including many large, multi-million dollar claims resulting from the Canterbury earthquakes.



Richard Paulin

LLB FCLA ANZIIF (Snr Assoc) CIP

Chartered Loss Adjuster

Richard has a law degree and began loss adjusting in 1978, specialising in material damage and liability claims.

Richard has had significant involvement in adjusting major and complex material damage claims arising from natural disasters, including floods, wind-storms and earthquakes.



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Dave Walker

ACII FCILA (UK) FUEDI-ELAE

Executive Adjuster/Chartered Loss Adjuster

Dave has more than 30 years of loss adjusting experience.

Much of his career was spent in the United Kingdom, where he was integral to the national management of the major and complex loss division.

Dave has always been an operational adjuster at heart and has a broad range of experience handling major losses in diverse industry sectors.



Jay Kuntawala ANZIIF (Snr Assoc) CIP ACLA Chartered Loss Adjuster

Jay is a Chartered Loss Adjuster, starting his loss adjusting career in 2012, with three previous years of insurance experience.

Jay joined the MCL Global division in 2018 as part of the protégé scheme and works closely with senior adjusters to further refine and develop his adjusting skills.

Jay's previous insurance experience includes working as a claims case manager, specialising in the handling and resolution of property insurance claims in both domestic and commercial lines.



Lisa Dalbeth

ANZIIF (Snr Assoc) CIP PGDipBus

Head of Corporate Account Practice

Lisa is an industry professional with a diverse background in insurance and extensive experience in property claims - domestic and commercial, including natural disaster, major property losses and significant involvement in many of the larger claims from the Christchurch earthquakes.

Since entering the industry in 2002
Lisa has gained invaluable experience
from roles held in underwriting,
broking, technical claims, loss adjusting,
operational excellence, strategy and
team management. Degree qualified in
Business with ANZIIF Diploma's in General
Insurance and Loss Adjusting, Lisa joined
the MCL team in 2022 to specialise in
major and complex property losses in a
diversity of sectors.

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Global solutions. Local expertise.



