

# Class action services

*With class action litigation increasing in Australia — there is a need for greater use of technology and non-legal expertise to support efficient actions that minimise expense to the class, putting as much available funds as possible into the class members hands.*

## Why Sedgwick

At Sedgwick, our goal is to make class actions easier for all stakeholders, whether this be in book build, secure ongoing communication with class members, automated assessment and distribution of funds, as well as our expertise in quantification.

Having been involved in high profile class actions supporting both plaintiff and defendant litigations, we have a thorough understanding of all elements of actions, as well as the stakeholder engagement required.

Importantly we appreciate the need to streamline aspects and have developed proprietary software to support end-to-end administrative management of a class action.

This includes:



## KEY CONTACTS



**Amanda Hillier**  
*Class action practice leader*



**Emma Levett**  
*Head of forensic accounting services*



**Kimberley Daley**  
*Head of professional services division*



## Added benefits of working with Sedgwick

### Vulnerable customer support

Taking care of people is at the heart of everything we do. Our philosophy of caring counts is no more visible than in our customer care team who guide our engagement with customers every day, including directly supporting vulnerable customers, including class action members who need additional support.

Through our extensive experience in supporting customers with more than 30 office locations across Australia, our class action team has access to colleagues nation wide, and even globally, to provide assistance with guided interviews or support.

### Forensic accounting services

Sedgwick's forensic accounting services team aids the assessment by assisting with financial modelling for injury claims, or understanding losses due to business interruption or loss of economic value, regularly providing assistance with legal matters.

### Expert consultants and engineers

Sedgwick's team of building consultants, engineers, loss adjusters and quantity surveyors provide expert advice, evidence and opinions that support quantification of class action matters involving property. Our specialists have worked on major flood and bushfire related class actions.

### Global class action expertise

We work closely with our US class action team, JND Legal Administration, who are the leading legal and litigation support services provider for class action, mass tort, eDiscovery, and legal notice programs.

<https://www.jndla.com/>



*To learn more about our integrated and customised solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)*