

NEW ZEALAND

DIRECTORY
2024



Philip van Zyl
CHIEF EXECUTIVE OFFICER

Contact Details

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On behalf of Sedgwick New Zealand, I am proud to introduce you to the team and to showcase our service offering in this year's directory, which now extends to include structural engineering.

Sedgwick has a strong reputation both locally and internationally for meeting and exceeding client expectations, in a manner which satisfies your specific requirements by providing excellent, solution focused claim service with a customer centric approach.

Our team is vastly experienced and skilled in dealing with a broad range of claims, working collaboratively with all stakeholders to ensure we deliver successful outcomes for you and your customers.

We continue to invest heavily in technology and innovation as we expand our services, while remaining conscious of our obligations to minimise our impact on the environment and improve our sustainability practices.

The geographical spread of adjusters around our branch network enables prompt response throughout the country, and they are supported by our experts in Major and Complex Loss, FAS accounting, marine, cyber, liability and other specialties, including Building Consultancy Services, Third Party Administration and EFL Engineering.

You can be assured of our ongoing commitment to providing excellent service, and we welcome the opportunity to assist you and your customers where and when you need us.

Philip van Zyl
Chief Executive Officer

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to appoint a claim:

email: nzclaims@sedgwick.com

Anytime number: 0800 800 270



Operations



Sara Malins
General Manager -
Operations

Qualifications
ANZIIF (Snr Assoc)

Contact Details
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Reid Clark
Northern Regional
Manager

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E: reid.clark@sedgwick.com



Peter Bardsley
Central Regional Manager

Qualifications
BBS, FCLA, ANZIIF (Snr
Assoc)

Contact Details
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M: 021 845 561
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Paul Smith
Southern Regional
Manager

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Tracy Peterson
National Hub Manager &
Branch Manager - Nelson
& Blenheim

Qualifications
AICLA (Aff), ANZIIF (Snr
Assoc) CIP

Contact Details
T: 03 539 1873
M: 021 747 038
E: tracy.peterson@sedgwick.com



Stephen Kay
Head of MCL Global

Qualifications
ANZIIF (Fellow), FCLA,
PG Cert (Insurance Law),
BTech (Food Hons), Grad
Dip (Ops Mgmt)

Contact Details
T: 09 520 9053
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Skot Penfold
Head of Building
Consultancy

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Dave Murray
Head of EFI Global

Qualifications
B.E.(Civil), CMEngNZ, IntPE

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Operations (cont.)

Business Development



Peter de Jager
Operations Manager of
Major & Complex Loss

Qualifications
MBA, BCom, BA (Hons)

Contact Details

T: 09 520 8026
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E: peter.dejager@sedgwick.com



Hamish Blair
Head of Business
Development & Client
Relations

Qualifications
ANZIIF (Snr Assoc)

Contact Details

T: 03 341 3615
M: 021 747 025
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Shuzaha Houghton
Business Development
Manager

Qualifications
ANZIIF (Assoc)

Contact Details

M: 021 712 803
E: shuzaha.houghton@sedgwick.com

Marketing

Corporate



Joy Saavedra
Marketing Executive

Qualifications
PGDipCS, BCom

Contact Details

M: 021 817 342
E: joy.saavedra@sedgwick.com



Scott Alcock
Colleague Resources
Manager & Corporate
Counsel

Qualifications
LLB, MCom (Hons)

Contact Details

T: 09 520 9059
M: 021 480 825
E: scott.alcock@sedgwick.com



Dale Clark
Quality & Compliance
Manager

Contact Details
T: 07 834 7371
M: 021 363 042

E: dale.clark@sedgwick.com



Chelsea Campos
Executive Assistant

Contact Details

M: 021 394 201
E: chelsea.campos@sedgwick.com

Office Locations

To appoint a claim, email nzclaims@sedgwick.com

North Island

Bay of Islands

PO Box 909, Kerikeri 0245
T: 09 401 6040

Whangarei

2 Reyburn Street
PO Box 635, Whangarei 0140
T: 09 430 4303

Auckland

Level 4, 139 Carlton Gore Road
Newmarket
PO Box 335, Auckland 1923
T: 09 520 4444

Hamilton

5 Hill Street
PO Box 4308, Hamilton 3247
T: 07 839 3050

Tauranga

181 Devonport Road
Tauranga 3110
T: 07 578 6133

Rotorua

94 View Road
Rotorua 3015
T: 07 348 8056

Taupo

PO Box 641, Taupo 3351
T: 07 378 1919

Whakatane

94 View Road,
Rotorua 3015
T: 07 308 7922

Gisborne

Level 2, River Oak Mews
Building 74 Grey Street
PO Box 1335, Gisborne 4040
T: 06 867 4751

Napier

Level 1, Focal House,
4/3 Clive Square West
PO Box 287, Napier 4140
T: 06 835 4501

New Plymouth

204 Devon Street East
New Plymouth 4310
T: 06 759 1450

Wanganui

Level 1, 348 Victoria Avenue
Wanganui 4500
T: 06 345 1001

Palmerston North

208 John F Kennedy Drive
PO Box 1256
Palmerston North 4440
T: 06 358 9193

Kapiti Coast

PO Box 1674
Paraparaumu Beach 5252

Wellington

Level 1, The Gateway
120 Johnsonville Road
Johnsonville,
PO Box 13836
Wellington 6440
T: 04 472 6586



To appoint a claim, email nzclaims@sedgwick.com

South Island

Blenheim

Level 1, Youell House
1 Hutcheson Street
Blenheim 7201
T: 03 578 9441

Nelson

17A Bishopdale Avenue
Nelson 7011
T: 03 548 2610

Christchurch

39 Princess Street, Ground
Floor, Riccarton
PO Box 9229, Tower Junction
Christchurch City, Canterbury
8041
T: 03 341 7207

Timaru

7 The Terrace
Timaru 7910
T: 03 688 3163

Queenstown

Red Cottage Drive, Lake Hayes
Queenstown 9810
T: 03 218 3045

Dunedin

Lower Level, Trevian House
60-66 Tennyson Street
Dunedin 9016
T: 03 477 1011

Invercargill

25 Victoria Avenue
Invercargill 9810
T: 03 218 3045

Specialist Divisions

Major and Complex Loss

Level 4, 139 Carlton Gore Road
Newmarket
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T: 09 520 2222
Refer to page 34 for Major and Complex
Loss staff

Forensic Accounting Services Division

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Newmarket
PO Box 335, Auckland 1923
T: 09 520 2222
Refer to page 48 for FAS staff

Third Party Administration

Level 4, 139 Carlton Gore Road
Newmarket
PO Box 335, Auckland 1923
T: 0800 800 096
Refer to page 57 for TPA staff

Building Consultancy

Level 4, 139 Carlton Gore Road
Newmarket
PO Box 335, Auckland 1923
T: 09 524 3762
Refer to page 58 for Building Consultancy
Services staff

EFI Global

Unit 9, 1A William Pickering Drive
Rosedale
T: 09 478 4305
E: nzadmin@efiglobal.com
Refer to Page 50 for EFI Global Staff



General Manager

Operations



Sara Malins
General Manager - Operations

Qualifications
ANZIIF (Snr Assoc)

Contact Details
T: 09 470 1886
M: 021 993 052
E: sara.malins@sedgwick.com

Sara joined Sedgwick in 1990 and has progressed through various roles within the business, providing her with an overarching knowledge of our business operations and capabilities. Sara is responsible for delivery of all operations and service excellence for Sedgwick across New Zealand.



Northern Region

Regional Leader



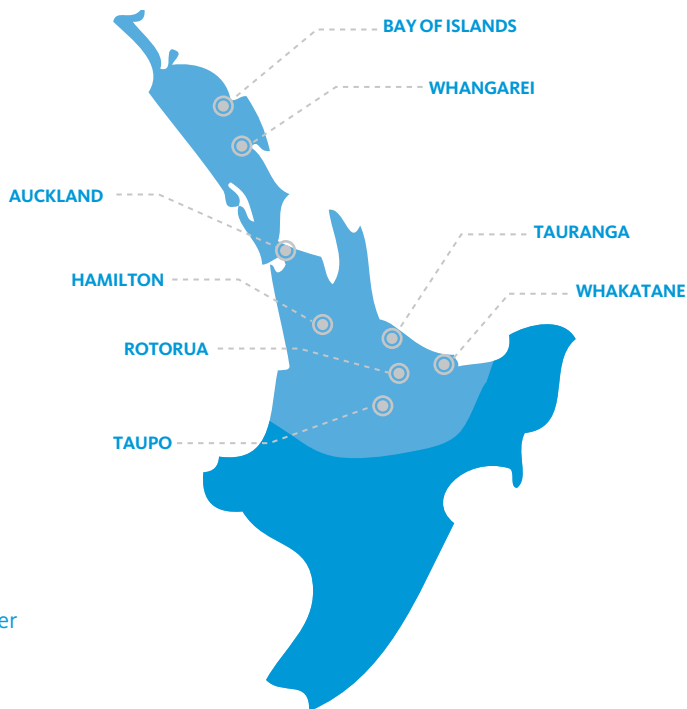
Reid Clark
Northern Regional Manager

Contact Details

T: 07 834 7362

M: 021 885 215

E: reid.clark@sedgwick.com



Reid is responsible for the branch network in our Northern region, which stretches from our office in the Far North to Taupo.

Reid joined Sedgwick in 1996, starting his career as a resident adjuster in our Taupo office before becoming the Hamilton Branch Manager in 2009. Prior to becoming the Northern Regional Manager, Reid specialised in property, liability, contract works, marine and motor claims.

BAY OF ISLANDS

PO Box 909, Kerikeri 0245

[Contact Details](#)

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E: nzclaims@sedgwick.com



Carl Cooper 
RESIDENT LOSS ADJUSTER

T: 09 401 6040

M: 021 546 499

E: carl.cooper@sedgwick.com

Carl joined Sedgwick in 2006, previously working as a panel beater with nine years' experience. Carl has an extensive background in the automotive industry, including owning his own motorcycle accessories business.

- Advanced Trade Certificate in Panel Beating
- Claims handled: property, motor vehicle, machinery

CLAIM TECHNICIANS

Sue Gillespie

T: 09 401 7364

E: sue.gillespie@sedgwick.com

WHANGAREI

2 Reyburn Street

PO Box 635, Whangarei 0140

[Contact Details](#)

T: 09 430 4303

E: nzclaims@sedgwick.com



Bev Ngaropo
BRANCH MANAGER

T: 09 470 1889

M: 027 836 5762

E: bev.ngaropo@sedgwick.com

Bev joined Sedgwick in 2014 and became the Whangarei Branch Manager in 2016. Bev has over 25 years' experience in the insurance industry, with the past 20 as a loss adjuster. Bev also has previous experience in administrative and managerial roles.

- ANZIIF (Snr Assoc) CIP
- Claims handled: complex, property, commercial, liability

Aaron Condon 

T: 09 470 1884

M: 021 726 515

E: aaron.condon@sedgwick.com

Aaron is a trade qualified panel beater with 25 years' experience in the industry including managing a panel beating shop. His background includes working on light motor vehicles, commercial and heavy motor vehicles, plant and machinery.

- Claims handled: motor
- Trade Certificate in Panel Beating, i-Car accredited

Gary Hall

T: 09 470 1883

M: 021 349 079

E: gary.hall@sedgwick.com

Gary has a diverse range of experience in a variety of industries. Gary's background is in engineering and he later gained experience in the insurance industry. More recently, Gary worked as a quantity surveyor, a project manager and was self-employed, completing electrical work. Gary joined Sedgwick in 2021.

- Qualifications: HNC. Engineering, ONC. Aeronautical Engineering, NEBOSH. National Certificate in Health and Safety, Enclosure Integrity Testing (level 2), European Computer Driving Licence (ECDL), City and Guilds. Skills Test in Mechanical Specialism, City and Guilds. Basic Engineering Competences
- Claims handled: property, engineering, liability

David Hamilton

M: 021 224 5153

E: david.hamilton@sedgwick.com

David has 28 years policing service as a Detective Sergeant in the Northland District. He was appointed as a loss adjuster in 2022.

- Higher National Diploma (UK) Building / Civil Construction Ordinary National Diploma (UK) Building / Civil Construction. Numerous courses through NZ Police.
- Claims handled: Property

Howard Hape

M: 021 536 257

E: howard.hape@sedgwick.com

Howard is a qualified architectural draughtsman. He spent six years in Christchurch working on projects with our Building Consultancy Services before joining Sedgwick in 2017.

- National Diploma in Architectural Technology
- Claims handled: property

Jess Koellner

T: 09 2204783

E: jessica.koellner@sedgwick.com

Jess joined Sedgwick in 2022, coming from an insurance background in sales and claims working at AMI Insurance.

- Claims handled: Property

Sholto McCardle 

T: 09 430 4303

M: 021 533 465

E: sholto.mccardle@sedgwick.com

Sholto joined Sedgwick in 2003 and has significant experience dealing with marine hull & cargo, plant, machinery, service and repair and liability claims. Sholto has a diverse background and brings with him seven years' experience in the building industry, 16 years in the boat-building industry and two years' aviation experience.

- Claims handled: complex, property, marine hull, marine cargo, heavy motor, plant & machinery

Chris McCullough

DESKTOP TEAM LEADER

T: 09 470 1885

M: 021 722 745

E: chris.mccullough@sedgwick.com

Chris joined Sedgwick in 2007, working as a property claims adjuster. Chris became the Team Leader of our desktop division in 2021.

- Claims handled: property

Gemma Ostermeyer

T: 04 477 7567

E: gemma.ostermeyer@sedgwick.com

Gemma joined Sedgwick in 2022, coming from an insurance background in sales and motor vehicle claims.

- Claims handled: property

CLAIM TECHNICIANS**Dan Favreau**

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AUCKLAND

Level 4, 139 CarLton Gore Road, Newmarket
PO Box 335, Auckland 1923

Contact Details

T: 09 520 4444

E: nzclaims@sedgwick.com



Judy Morris BRANCH MANAGER

T: 09 524 3794

M: 021 747 758

E: judy.morris@sedgwick.com

Prior to joining Sedgwick in 2002, Judy worked in the insurance industry and owned a flooring business for 15 years. Judy is also responsible for the centralised Administration Unit.

- ANZIIF (Assoc) CID

Alan Bryant

T: 09 524 3788

M: 021 625 217

E: alan.bryant@sedgwick.com

Alan started his insurance career in 2004 working in sales, underwriting and technical training roles before moving to claims, where he worked as a claim technician, team leader and loss adjuster. Alan joined Sedgwick in 2022.

- Claims handled: property (domestic and commercial), earthquake

Louie Chang

T: 09 524 3742

M: 021 836 069

E: louie.chang@sedgwick.com

Louie has over 15 years' experience in the motor industry, including work as a qualified panel beater, an estimator/production manager and a workshop branch manager. Louie joined Sedgwick in 2017 as a motor assessor.

- Trade Certificate in Panel Beating, MITO A-Tech & I-Car Accredited (Silver).
- Claims handled: motor vehicle

Carol Curtis DESKTOP ADJUSTER

E: carol.curtis@sedgwick.com

Chelsea Ellis

T: 07 834 7373

M: 021 780 288

E: chelsea.ellis@sedgwick.com

Chelsea joined Sedgwick in 2021, with eight years' experience within the insurance and building industry, working in both New Zealand and the UK. Chelsea is an experienced claims handler, having handled residential property and motor, as well as travel claims. She also spent a few years dealing with building disputes during her time overseas.

- Claims handled: property

Ben Farrand

M: 021 994 378

E: ben.farrand@sedgwick.com

Ben joined Sedgwick in 2021, with over 14 years' experience in the insurance industry, working in both Australia and New Zealand. Ben is an experienced claims professional having handled commercial motor and fleet, heavy machinery, property and commercial property claims.

- Claims handled: property

Angus Fraser

T: 09 524 3754

M: 021 859 227

E: angus.fraser@sedgwick.com

Angus has 14 years' experience in the motor industry and 11 years self-employed in the building industry. Angus worked as an estimator for the Earthquake Commission and joined Sedgwick in 2010.

- Advanced Trade Certificate Automotive Engineering, Trade Certificate Building
- Claims handled: complex, property, liability

Angela Halie DESKTOP ADJUSTER

E: angela.halie@sedgwick.com

Jim Livett

T: 09 524 3780
 M: 021 327 647
 E: jim.livett@sedgwick.com

Jim is a registered surveyor. He joined Sedgwick United Kingdom in 2007 and relocated to join the Auckland team in 2010. He spent three years in the building industry and a further 11 years as a building consultant specialising in law, design and refurbishment.

- BSc (Hons), Member of the Royal Institution of Chartered Surveyors (MRICS)
- Claims handled: complex, property, liability

Ranald Macdonald

M: +64 21 534 868
 E: ranald.macdonald@sedgwick.com

Ranald has nearly three decades of experience in the commercial and residential construction industry. Ranald is a qualified Building practitioner (LBP) and a certified building surveyor through the BOINZ accreditation system.

- Claims Handled: Property

Danielle McMahon

T: 09 520 7603
 M: 021 991 430
 E: danielle.mcmahon@sedgwick.com

Danielle joined Sedgwick in 2016, working in the Contents Unit as a claim technician. In 2019, Danielle became an EQC claims manager and was then promoted to a loss adjusting role in 2021.

- ANZIIF (Assoc)
- Claims handled: property, commercial and EQC

Thomas Ornik

T: 09 520 9058
 M: 021 938 511
 E: thomas.ornik@sedgwick.com

Thomas has over four years of insurance experience, specialising in domestic and commercial property claims. Thomas has also worked as a commercial pilot.

- Diploma in Aviation (Pilot)
- Claims handled: property, marine

Allissa Paras
DESKTOP ADJUSTER

T: 07 349 5094
 M: 021 975 476
 E: allissa.paras@sedgwick.com

Allissa joined Sedgwick in 2021 as a claim technician for Sedgwick's Tauranga Branch then joining the desktop team in 2022. Her prior experience in the insurance industry was in home and contents.

- Claims Handled: Property

Ben Ringiao

T: 09 524 3742
 M: 021 198 0376
 E: ben.ringiao@sedgwick.com

10 plus years' experience as a tradesman in NZ and AUS including waterproofing applications, glazing and aluminium, landscaping and carpentry. Started as a claim technician in the CAT event early February 2023 until July when he was promoted to loss adjuster.

Varun Sharma

M: 021 638 461
 E: varun.sharma@sedgwick.com

Varun has over eight years of insurance industry experience and has held various roles dealing with high value technical claims. Varun joined Sedgwick in 2021.

- Claims handled: property

Nick Trial

T: 09 524 3760
 M: 021 569 528
 E: nick.trial@sedgwick.com

Nick commenced his insurance career in 1999. Nick's previous experience includes 10 years in senior roles in claims, specialising in property and commercial losses.

- ANZIIF (Assoc) CIP
- Claims handled: complex, property, contract works

Kate Rowley

T: 09 520 8015
M: 021 228 6691
E: kate.rowley@sedgwick.com

Kate joined Sedgwick in 2022 after spending nearly ten years working for the Police in a variety of roles including forensics, emergency management and intelligence.

- Claims handled: property, commercial, contents, contract works

Jessica Yaxley

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CLAIM TECHNICIANS**Dana Bryant**

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Sheridan Davis

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Alesha Gedge

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Dana Hopkirk

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Jo Moloney

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Sarah Sherson

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E: sarah.sherson@sedgwick.com

NORTHERN PROPERTY HUB

T: 09 524 3769
E: building.unit@nz.sedgwick.com

CONTENTS UNIT

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E: contents.unit@nz.sedgwick.com

HAMILTON

5 Hill Street
PO Box 4308, Hamilton 3247

Contact Details

T: 07 839 3050
E: nzclaims@sedgwick.com

**Leah Wehipeihana**

HAMILTON BRANCH
MANAGER

T: 09 520 7607
M: 021 993 587
E: leah.wehipeihana@sedgwick.com

Leah joined the Sedgwick team in 2011, starting as a claim technician and then working as a team leader and desktop adjuster before becoming the Assistant Branch Manager in the Auckland office in 2021. Leah became the Hamilton Branch Manager in 2022.

Paul Freeman

T: 07 834 7366
M: 021 922 910
E: paul.freeman@sedgwick.com

Paul is an experienced panel beater and spent 15 years in the motor industry. He joined Sedgwick in 2006.

- Trade Certificate in Panel Beating
- Claims handled: property

Kim Judson

T: 07 834 7361
M: 021 773 952
E: kim.judson@sedgwick.com

Kim joined Sedgwick in 1996 and specialises in contents as well as general property claims.

- Claims handled: property

Murray Hunt

T: 07 839 3050

E: murray.hunt@sedgwick.com

Prior to joining Sedgwick in 2021, Murray's experience includes 21 years in the police force, ten years as a loss adjuster and private investigator and a further ten years working for a major insurer.

- Claims handled: property

Arren Keenan

M: 021 240 5908

E: aj.keenan@sedgwick.com

Before joining Sedgwick in 2022, Arren worked in the insurance industry for over 15 years, gaining experience as a broker and in underwriting.

- Trade Qualified Interior Plasterer
- Claims handled: property

Karina Reed

T: 07 834 7367

M: 027 238 1037

E: karina.reed@sedgwick.com

Karina joined Sedgwick in 2000 with three years' experience in the insurance industry.

- ANZIIF (Snr Assoc) CIP, Dip Fin Services (Loss Adjusting)
- Claims handled: complex, property, liability, contract works

Brian Stewart 

T: 07 834 7369

M: 021 999 169

E: brian.stewart@sedgwick.com

Brian joined Sedgwick in 2012 with 35 years' experience in the collision repair industry as a qualified panel beater, including 15 years as a panel shop owner.

- Trade Certificate in Panel Beating, I-CAR Accredited
- Claims handled: heavy motor, motor vehicle, marine hull

Suzanne Stewart

DESKTOP ADJUSTER

T: 07 834 7368

M: 021 539 830

E: suzanne.stewart@sedgwick.com

Ryan Taylor

T: 07 858 1935

M: 021 479 641

E: ryan.taylor@sedgwick.com

Ryan has 25 years panel beating experience in light motor and heavy transport.

- New Zealand Trade Qualified in collision repair
- Claims Handled: Light and heavy motor

Eden Wehipeihana

T: 06 260 1743

E: eden.wehipeihana@sedgwick.com

Eden joined Sedgwick in 2013 working as a claim technician in the Palmerston North Claims Handling Unit. Eden moved to the Desktop Unit in 2021, as a desktop loss adjuster. Recently, she became a loss adjuster for Hamilton branch.

- ANZIIF (Assoc)
- Claims handled: property

CLAIM TECHNICIANS**Neville Fletcher**

T: 07 262 2296

E: neville.fletcher@sedgwick.com

Sheryl Conwell Grant

T: 07 260 0299

E: sheryl.conwellgrant@sedgwick.com

Liam Hanley

T: 07 557 0332

E: liam.hanley@sedgwick.com

Diana Davison

T: 09 220 4787

M: 021 513 640

E: diana.davison@sedgwick.com

M: 021 513 640

Megan Whatford

T: 07 571 7101

E: megan.whatford@sedgwick.com

TAURANGA

181 Devonport Road
Tauranga 3110

Contact Details

T: 07 578 6133
E: nzclaims@sedgwick.com



Reid Clark NORTHERN REGIONAL MANAGER & ACTING BRANCH MANAGER

T: 07 834 7362
M: 021 885 215
E: reid.clark@sedgwick.com

(Refer to Page 9 for Profile)

Brent Futter

T: 07 349 5095
M: 021 781 432
E: brent.futter@sedgwick.com

Julie Newton

T: 07 571 7107
M: 027 467 7959
E: julie.newton@sedgwick.com

Julie joined Sedgwick in 2007 with 14 years' industry experience as a claim technician prior to transitioning into the role of loss adjuster.

- ANZIIF (Assoc) CIP
- Claims handled: property

Matthew Raddatz

T: 09 524 3763
M: 021 993 612
E: matthew.raddatz@sedgwick.com

Matthew is an experienced insurance professional with over 11 years' experience working predominantly in claims management. Matthew specialised in managing both residential home and contents claims. Matthew joined Sedgwick in 2020.

- Claims handled: property

Andrea Rennie

T: 07 349 5099
M: 021 227 4880
E: andrea.rennie@sedgwick.com

Andrea has over 10 years insurance experience mostly on Christchurch EQ claims and BAU. Previously was a claim technician with Sedgwick for 1.5 years before moving into a loss adjusters role in 2023.

Claims handled : Property

Alan Rydings

M: 021 514 862
E: alan.rydings@sedgwick.com

Alan's experience includes 25 years' quantity surveying and commercial property management. He joined Sedgwick in 2010.

- ARICS, BSc Quantity Surveying
- Claims handled: property

Tony Scott

T: 07 571 7102
M: 021 531 031
E: tony.scott@sedgwick.com

Tony joined Sedgwick in 2018 and has 25 years' experience in the panel beating industry.

- Trade Certificate in Panel Beating
- Claims handled: motor vehicle

Dean Thurston

M: 021 879 510
E: dean.thurston@sedgwick.com

Dean has over 20 years' loss adjusting experience, 10 of which he operated his own business - Thurston Loss Adjusters Ltd. Dean joined Sedgwick in 2015.

- Claims handled: property, commercial

ROTORUA AND WHAKATANE

94 View Road
Rotorua 3015

Rotorua Contact Details

T: 07 348 8056
E: nzclaims@sedgwick.com

Whakatane Contact Details

T: 07 308 7922
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Reid Clark NORTHERN REGIONAL MANAGER & ACTING BRANCH MANAGER

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M: 021 885 215
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(Refer to Page 9 for Profile)

Pierre Dupavillon

T: 06 759 1450
M: 021 713 168
E: pierre.dupavillon@sedgwick.com

Pierre became a qualified mechanic in 1992 and has worked his way through various automotive departments, including owning and managing his own workshop. Since 2012, Pierre was a service manager of a car dealership. Pierre joined Sedgwick in 2021.

- Claims handled: light and heavy motor, marine hull, and property

CLAIM TECHNICIANS

Samantha Dupavillon

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Dianne Knights

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TAUPO

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Taupo 3351

Contact Details

T: 07 378 1919
E: nzclaims@sedgwick.com

Grant Tibbits RESIDENT ADJUSTER

M: 021 896 215
E: grant.tibbits@sedgwick.com

Grant has had a varied working career, starting as a trade-qualified builder before having an 18-year career with the Ministry of Transport & Police. For the last seven years of the police, Grant worked as a forensic crime scene examiner.

After leaving the Police, Grant owned and operated a pre-purchase building inspection company and worked as a building project manager. Grant joined Sedgwick in 2023.

- Claims handled: property

Central Region

Regional Leader



Peter Bardsley
Central Regional Manager

Qualifications

BBS, FCLA, ANZIIF (Snr Assoc)

Contact Details

T: 06 358 9193

M: 021 845 561

E: peter.bardsley@sedgwick.com



Peter is our Central Regional Manager and manages the branches from Gisborne and New Plymouth to Wellington.

Peter joined Sedgwick in 1984 and has significant experience in loss adjusting as well as holding various branch management roles. He has been a regional manager since 2003.

GISBORNE

Level 2, River Oak Mews Building,
74 Grey Street
PO Box 1335, Gisborne 4040

Contact Details

T: 06 867 4751
E: nzclaims@sedgwick.com

Steven Puketapu RESIDENT LOSS ADJUSTER

T: 06 867 9475
M: 021 734 613
E: steven.puketapu@sedgwick.com

Prior to joining Sedgwick's motor team in 2018, Steven had five years' experience working in both Australia and New Zealand for a major insurer. Additionally, Steven has a further 20 years' experience in the motor industry, working as a panel beater and providing mechanical services.

- Trade Certificate in Panel Beating
- Claims handled: motor vehicle

Dave Brown

M: 021 645 844
E: dave.brown@sedgwick.com

Dave spent 25 years in the building industry (residential and commercial) as well as project managing multi-level construction sites.

- Trade Qualified in Carpentry & Joinery, BCITO Assessor
- Claims handled: property, marine hull

CLAIM TECHNICIANS

Cindi Hooper

M: 09 524 3766
E: cindi.hooper@sedgwick.com

NAPIER

Level 1, Focal House, 4/3 Clive Square West
PO Box 287, Napier 4140

Contact Details

T: 06 835 4501
E: nzclaims@sedgwick.com



Kathleen Law BRANCH MANAGER

M: 021 331 723
E: kathleen.law@sedgwick.com

Kathleen joined Sedgwick in 1988 and commenced loss adjusting in 1999. Kathleen

was the Assistant Branch Manager before becoming the Branch Manager in 2020.

- ANZIIF (Snr Assoc) CIP
- Claims handled: property

Tracy Anderson

T: 06 834 2501
M: 021 227 4063
E: tracy.anderson@sedgwick.com

Tracy joined Sedgwick in 2021, initially working as a claim technician before progressing into a loss adjusting role. Tracy is an experienced insurance professional, joining the industry in 2007, and has held a variety of roles ranging from claims management, insurance broking, sales and loss adjusting.

- ANZIIF (Snr Assoc) CIP
- Claims handled: property

Chris Baron

M: 021 847 178
E: chris.baron@sedgwick.com

Chris has been working in the insurance and banking field for 8 years and recently moved to Napier New Zealand from South Africa.

Sarah Holland

DESKTOP ADJUSTER

M: 021 725604
E: sarah.holland@sedgwick.com

Sarah joined Sedgwick in 2017 and has worked in the Nelson and Napier branch as a claim technician and desktop adjuster.

- Claims handled: property

Ben Illingworth

T: 06 835 4501
M: 021 631 065
E: ben.illingworth@sedgwick.com

Ben's prior experience includes over 10 years in the insurance industry in various claims, underwriting and sales roles. Ben joined Sedgwick in 2021.

- Claims handled: property

Deon Nel

M: 021 437 127
E: deon.nel@sedgwick.com

Deon is a master mechanic, starting in the motor industry in 1992. Over the years, Deon has gained vast experience in hydraulic and fleet maintenance. Deon joined Sedgwick in 2021.

- Claims handled: heavy and light motor, marine hull.

Shane Penhall

T: 06 835 4501
M: 021 529 177
E: shane.penhall@sedgwick.com

Shane joined our Napier team in 2016, having spent the previous six years working with the Earthquake Commission. Shane is a qualified builder, with 13 years' building industry experience.

- ANZIIF (Snr Assoc) CIP
- Claims handled: complex, property

CLAIM TECHNICIANS

Neta Cherrington

M: 021 199 3864
E: neta.cherrington@sedgwick.com

Morag Paterson

T: 06 834 2501
E: morag.paterson@sedgwick.com

NEW PLYMOUTH

204 Devon Street East
New Plymouth 4310

Contact Details

T: 06 759 1450
E: nzclaims@sedgwick.com



Adrian Salter

BRANCH MANAGER

T: 06 759 1450
M: 021 596 556
E: adrian.salter@sedgwick.com

Adrian is a trade certified motor mechanic, with over 30 years' experience. Before joining Sedgwick in 2020, Adrian owned and operated a busy automotive repair business in Australia.

- Motor Mechanic Trade Certificate & Diploma in Automotive Business Management
- Claims handled: motor, property, liability

Stacey Jones

T: 06 759 1450
M: 021 598 692
E: stacey.jones@sedgwick.com

Stacey has 9 years' experience in the insurance industry for a broker as a claims manager. She joined Sedgwick as a loss adjuster in 2023.

Fiona Grant

T: 06 759 1450
M: 021 082 11323
E: fiona.grant@sedgwick.com

Fiona joined Sedgwick New Zealand in 2021 after returning from 6 years working for Sedgwick in London.

- Claims handled: property, liability, EQC

CLAIM TECHNICIANS

Nicole Taitoko

T: 06 261 0289
E: nicole.taitoko@sedgwick.com

WANGANUI

Level 1, 348 Victoria Avenue, Wanganui 4500

Contact Details

T: 06 345 1001

E: nzclaims@sedgwick.com



Katrina Houlahan RESIDENT LOSS ADJUSTER

T: 06 345 1001

M: 021 747 023

E: katrina.houlahan@sedgwick.com

Katrina worked in the insurance industry for over 10 years prior to commencing loss adjusting. Katrina joined Sedgwick in 2013.

- Claims handled: complex, property, liability

PALMERSTON NORTH

208 John F Kennedy Drive
PO Box 1256, Palmerston North 4440

Contact Details

T: 06 358 9193

E: nzclaims@sedgwick.com



Sheree Thomson BRANCH MANAGER

T: 06 260 1749

M: 027 502 4623

E: sheree.thomson@sedgwick.com

Sheree joined the company in 2000 and has held many roles within the business, including claim technician, loss adjuster, Claims Handling Unit Team Leader and Assistant Branch Manager. Her prior experience includes 10 years with a major insurer.

- Claims handled: domestic, commercial, desktop

Jo Aberdein

T: 06 261 0281

M: 021 0267 9478

E: jo-anne.aberdein@sedgwick.com

Jo joined Sedgwick in 2021 with 25 years of previous insurance industry experience.

- ANZIIF (Snr Assoc) CIP
- Claims handled: property, contract works, liability, marine

Mandy Betty

T: 06 260 1742

M: 021 973 821

E: mandy.betty@sedgwick.com

Mandy joined Sedgwick in 2022, her previous experience includes six years working as a personal assistant and in management within the medical sector in the Wellington region.

- Claims handled: property, marine, contract works, liability

Kelly Casey

CENTRAL PROPERTY HUB TEAM LEADER

T: 06 260 1745

M: 021 0267 9403

E: kelly.casey@sedgwick.com

Royden Du Randt

T: 06 358 9193

M: 021 222 8713

E: royden.durandt@sedgwick.com

Royden relocated to New Zealand from Sedgwick South Africa in 2012. His experience includes 16 years as a loss adjuster, including 3 years as Sedgwick's Tauranga Branch Manager.

- BA (HDE), ANZIIF (CIP)
- Claims handled: complex, property, commercial, liability, contract works

Karl Hoseason

T: 06 261 5692

M: 021 326 133

E: karl.hoseason@sedgwick.com

Karl joined Sedgwick in 2021 with 20 years of motor industry experience.

- NZQA Nat Cert Auto Eng (Heavy Trade), NZQA Adv Grade Auto Eng (Heavy Trade), API Rigger Training, LEEA Lifting Equipment General Diploma
- Claims handled: property, marine, motor, heavy motor, service & repair

Melissa Findon

T: 06 358 9193
 M: 027 326 9090
 E: melissa.findon@sedgwick.com

Melissa joined Sedgwick in 2015, following 14 years' experience in various insurance claims management roles.

- ANZIIF (Snr Assoc) CIP
- Claims handled: property, contract works, liability, marine, earthquake

Courtney Syverston

T: 09 220 4067
 M: 021 195 8294
 E: courtney.syverston@sedgwick.com

Courtney's previous experience includes working as a service manager at a local multi-franchise car dealership and 22 years as a qualified mechanic owning and operating her own automotive workshop.

- Claims handled: light, heavy motor, property

Melissa Flannagan

DESKTOP ADJUSTER

T: 06 260 1747
 M: 021 0277 9809
 E: melissa.flannagan@sedgwick.com

Peter McMillan

DESKTOP ADJUSTER

T: 09 524 3737
 M: 021 983 473
 E: peter.mcmillan@sedgwick.com

Simon Minnis 

T: 06 358 9193
 M: 027 263 7874
 E: simon.minnis@sedgwick.com

Simon joined Sedgwick in 1997 and has held various roles, working as a loss adjuster and the Nelson and Palmerston North Branch Manager.

- ANZIIF (Snr Assoc) CIP, Trade Certificate in Panel Beating
- Claims handled: property, contract works, motor vehicle, liability, marine, earthquake

Pat Moynihan

T: 06 358 9193
 M: 027 248 8858
 E: patrick.moynihan@sedgwick.com

- Claims handled: property, earthquake

Tracey Newton

T: 06 260 1752
 M: 021 509 023
 E: tracey.newton@sedgwick.com

Tracey joined Sedgwick in 1998 and commenced loss adjusting in 1999. Tracey became the Palmerston North Branch Manager in 2021. Her prior experience includes 13 years as a business operations manager.

- FCLA, ANZIIF (Snr Assoc) CIP, Certificate in Business Management
- Claims handled: complex, property, contract works, liability, marine

Andrew Shaw

T: 06 358 9193
 M: 021 774 749
 E: andrew.shaw@sedgwick.com

Andrew joined Sedgwick in 2000. His previous career history includes seven years in insurance claims and underwriting.

- National Certificate in Business Studies
- Claims handled: complex, property, contract works, marine hull, liability (service & repair), earthquake

Harley Smith

T: 06 834 2503
 M: 021 973 957
 E: harley.smith@sedgwick.com

Harley joined Sedgwick in 2022, with four years of insurance industry experience.

- Claims handled: property, contract works, liability, marine

Ryan White

M: 021 0888 3143
 E: ryan.white@sedgwick.com

Ryan became a loss adjuster in 2011, after seven years of experience in the building industry.

- National Certificate in Carpentry
- Claims handled: property, contract works, liability, marine

CLAIM TECHNICIANS

Tina Bower

T: 06 260 2140

E: tina.bower@sedgwick.com

Leonie Hicks

T: 06 3501425

E: leonie.hicks@sedgwick.com

Rose Pearce

M: 06 260 1754

E: rosemary.pearce@sedgwick.com

Meredith Wilson

T: 06 834 2520

E: meredith.wilson@sedgwick.com

CENTRAL PROPERTY HUB

T: 06 358 9193

M: 0800 223 343

E: centralpropertyhub@nz.sedgwick.com

KAPITI COAST

PO Box 1674, Paraparaumu Beach 5252

Contact Details

E: nzclaims@sedgwick.com



Brian Ainger

RESIDENT LOSS ADJUSTER

M: 021 424 813

E: brian.ainger@sedgwick.com

Brian has previous experience handling claims for a cargo airline before joining

Sedgwick in 2007.

- AICLA (Aff), ANZIIF (Snr Assoc) CIP
- Claims handled: property, liability, marine, land, earthquake

WELLINGTON

Level 1, The Gateway, 120 Johnsonville Road
Johnsonville, PO Box 13836, Wellington 6440

Contact Details

T: 04 472 6586

E: nzclaims@sedgwick.com



Mark Lawrence

BRANCH MANAGER

M: 021 539 655

E: mark.lawrence@sedgwick.com

Mark joined Sedgwick in 2020 and became the Wellington Branch Manager

in 2021. Mark's previous experience includes over 10 years in the construction industry and another 10 years working for the Earthquake Commission, specialising in residential property earthquake claims.

- National Certificate in Carpentry
- Claims handled: complex, earthquake, property

Laurie Bond

T: 04 477 7517

M: 021 646 070

E: laurie.bond@sedgwick.com

Laurie has vast experience in the insurance industry, including over 40 years as an insurance broker, loss adjuster and running a Lloyd's Agency. Laurie joined Sedgwick in 2008.

- FCII, FIISA, ANZIIF (Snr Assoc) CIP
- Claims handled: property, marine cargo

Arvy Candadai

M: 021 419 274

E: arvy.candadai@sedgwick.com

Dean Cheriton

T: 021 713 174

E: dean.cheriton@sedgwick.com

Dean has 32 years of experience in the automotive industry, working as a qualified panel beater and panelshop manager.

- Claims handled: light motor

Fiona Holden

M: 021 882 507

E: fiona.holden@sedgwick.com

Fiona joined Sedgwick in 2022 with over 13 years of previous insurance experience, most of her time was spent working in claims for insurers and brokers.

- Claims handled: property

Juanita Kotze

DESKTOP ADJUSTER

T: 04 495 4621

E: juanita.kotze@sedgwick.com

Ashleigh Montgomery

M: 021 368 865

E: ashleigh.montgomery@sedgwick.com

Ashleigh joined Sedgwick in 2021, bringing 9 years of previous insurance industry experience, working as a senior claims consultant and underwriter.

- Claims handled: property

Cat Rondon

M: 021 527 087

E: cat.rondon@sedgwick.com

Cat joined Sedgwick in 2021 as an experienced insurance professional. Cat's previous experience includes nine years working as an underwriter and in claims management.

- Claims handled: property, liability, marine

CLAIM TECHNICIANS**Grace Derbyshire**

M: 02 171 3174

E: grace.derbyshire@sedgwick.com

Southern Region

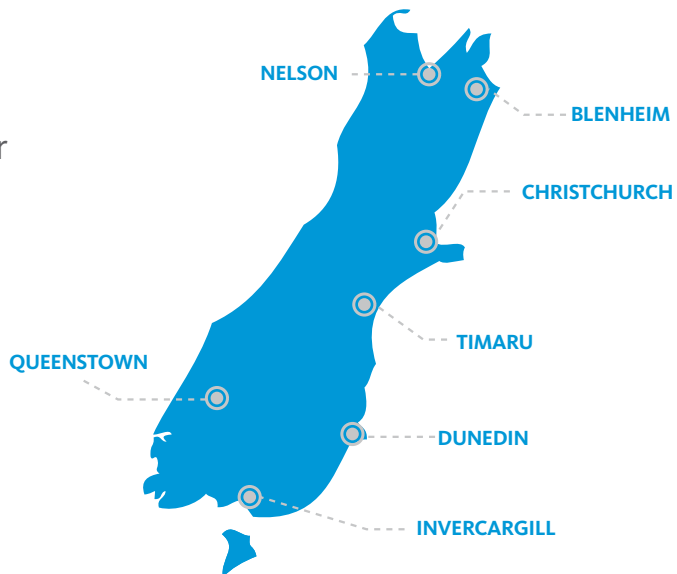
Regional Leader



Paul Smith
Southern Regional
Manager

Contact Details

T: 03 578 9441
M: 027 698 1323
E: paul.smith@sedgwick.com



Paul has been involved in loss assessment and maritime consultancy for 25 years. Paul joined Sedgwick in 2010, and he worked as a loss adjuster and the Blenheim Branch Manager for seven years before becoming the Southern Regional Manager in 2022.

BLENHEIM

Level 1, Youell House, 1 Hutcheson Street
Blenheim 7201

Contact Details

T: 03 578 9441
E: nzclaims@sedgwick.com



Tracy Peterson NATIONAL HUB MANAGER & BRANCH MANAGER - NELSON & BLENHEIM

T: 03 539 1873
M: 021 747 038
E: tracy.peterson@sedgwick.com

Tracy joined Sedgwick in 2013, coming from a broker background. She progressed from a claim technician to loss adjuster in 2014 and became the Nelson Branch Manager in 2018 and Blenheim Branch Manager in 2022. Tracy was appointed to National Hub Manager in 2023.

- AICLA (Aff). ANZIIF (Snr Assoc) CIP
- Claims handled: property

Corey Fransen

T: 03 260 7315
M: 021 613 921
E: corey.fransen@sedgwick.com

Corey is a trade qualified automotive refinisher and has spent 13 years in the automotive industry. Prior to joining Sedgwick in 2022, Corey refinished superyachts in Asia and spent three years as manager of a collision repair business.

- Claims handled: light and heavy motor

Glenn Norton

M: 021 199 3905
E: glenn.norton@sedgwick.com

Glenn started his insurance career with a large New Zealand insurer in 1985. Since then, he has run various business operations and has worked in the construction industry. Glenn was a Licensed Building Practitioner with over 10 years of construction experience. He joined Sedgwick in 2015.

- Claims handled: property

Danny Teonea

T: 03 265 4270
M: 027 807 7360
E: danny.teonea@sedgwick.com

Danny has 20 years' experience in the insurance industry. He joined Sedgwick in 2017.

- Claims handled: property

CLAIM TECHNICIANS

Angela Laybourn

M: 021 536 251
E: angela.laybourn@sedgwick.com

Laura McCann

T: 03 265 4263
E: laura.mccann@sedgwick.com

NELSON

17A Bishopdale Avenue
Nelson 7011

Contact Details

T: 03 548 2610
E: nzclaims@sedgwick.com

Scott Baylis

T: 03 578 9441
M: 021 227 1649
E: scott.baylis@sedgwick.com

Scott joined Sedgwick in 2017 and has worked as the Blenheim Branch Manager as well as in a loss adjusting role. Scott's prior experience includes 13 years in the automotive industry.

- National Certificate Automotive Panel Beating, AICLA (Aff), ANZIIF (Snr Assoc) CIP
- Claims handled: light and heavy motor, marine, material damage, liability, EQC

Guthrie Beatson

T: 021 531 388
M: 021 229 6847
E: guthrie.beatson@sedgwick.com

Guthrie commenced loss adjusting in 2011 after forty-plus years as a registered valuer. Guthrie is experienced in valuing a wide range of property land uses, particularly livestock farming, horticultural, lifestyle and provincial urban excluding central city.

Guthrie joined Sedgwick in 2015, specialising in earthquake-damaged residential properties.

- Dip VFM, Dip Bus Study (Real Estate), ANZIV
- Claims handled: light motor

Cat Bozoky

T: 03 364 9477
M: 021 229 0249
E: cat.bozoky@sedgwick.com

Before joining Sedgwick in 2022, Cat had 13 years of previous insurance experience, working in debt recovery, broking, sales and claims handling. Cat handles a variety of domestic claims as well as small commercial claims.

- Claims handled: property

Jason Lavington

M: 027 257 6669
E: jason.lavington@sedgwick.com

Jason has over 20 years' experience in the building industry and joined Sedgwick in 2007.

- Trade Certificate City & Guilds, ANZIIF (Assoc) CIP
- Claims handled: property

Elyse McKee

M: 021 463 941
E: elyse.mckee@sedgwick.com

Prior to joining Sedgwick in 2022, Elyse was a branch manager for a project management company and worked as a programme coordinator during the Canterbury earthquake response.

- BCom, ANZIIF (Assoc) CIP
- Claims handled: property

Katie Panteli

T: 09 520 9066
M: 021 897 305
E: katie.panteli@sedgwick.com

Katie joined Sedgwick in 2017 as a claim technician and then progressed into a loss adjusting role. Katie's experience includes handling high-value contents and property claims and EQC claim management.

- ANZIIF (Snr Assoc) CIP
- Claims handled: property

CLAIM TECHNICIANS

Janette Jackett

E: janette.jackett@sedgwick.com

Kim Sullivan

E: kim.sullivan@sedgwick.com

Alison Whiting

T: 03 539 1877
M: 021 193 0869
E: alison.whiting@sedgwick.com

CHRISTCHURCH

39 Princess Street, Ground Floor, Riccarton
PO Box 9229, Tower Junction, Christchurch
City, Canterbury 8041

Contact Details

T: 03 341 7207

E: nzclaims@sedgwick.com



Ben Marsh BRANCH MANAGER

T: 03 341 3622

M: 027 585 6814

E: ben.marsh@sedgwick.com

Ben has 10 years of claims
experience with both insurers

and loss adjusters in the United Kingdom. He worked internationally for three years before joining the Christchurch branch in 2013.

- Claims handled: complex, property, contract works

Vanessa Lantsbery

T: 03 341 3611

M: 021 0233 0791

E: vanessa.lantsbery@sedgwick.com

Vanessa joined Sedgwick in 2002 and has over 20 years' experience in the insurance industry.

- Claims handled: property

Henry Bryden

T: 03 363 1183

M: 021538859

E: henry.bryden@sedgwick.com

Henry joined Sedgwick in 2023, coming from a paralegal role in the United States where he assisted with personal injury, workers compensation and appellate cases.

- Claims handled: property

Roger Burbury

T: 03 341 3618

M: 021 729 207

E: roger.burbury@sedgwick.com

Roger has over 15 years' experience in the building industry and is a trade qualified LBP carpenter. Roger began working in the insurance industry in 2012 and specialises in adjusting property and earthquake claims. Roger joined Sedgwick in 2020.

- ANZIIF (Snr Assoc), LBP Carpentry
- Claims handled: complex, property

Pamela Donaldson DESKTOP ADJUSTER

T: 03 341 3623

M: 021 027 75127

E: pamela.donaldson@sedgwick.com

Lynley Dove

T: 03 341 3616

M: 027 501 9542

E: lynley.dove@sedgwick.com

Lynley joined Sedgwick in 2011 and has over 25 years' experience in the insurance industry.

- ANZIIF (Assoc) CIP
- Claims handled: property

Phil Easdown

T: 03 264 6690

M: 021 734 778

E: phil.easdown@sedgwick.com

Phil has over 36 years' experience in the building industry and is a trade qualified carpenter and joiner, along with being a site 1 LBP practitioner. Phil moved to New Zealand in 2004 initially working in residential and commercial building roles. In 2011 Phil worked as a supervisor with Fletcher EQR assisting with the CHRP programme and in 2015 he moved into the insurance sector specialising in adjusting earthquake claims. Phil joined Sedgwick in 2021.

- ANZIIF (Snr Assoc) CI
- Claims handled: property, earthquake

Philip Hextall

T: 03 341 3613
 M: 021 747 005
 E: phil.hextall@sedgwick.com

Phil has 30 years of previous experience in the insurance industry.

- BA, ANZIIF (Allied)
- Claims handled: complex, property, marine, carriers' liability, liability

Russell McLeod

T: 03 341 3619
 M: 021 195 5634
 E: russell.mcleod@sedgwick.com

Russell has over 15 years' experience in the building industry and is a trade qualified LBP carpenter. Russell began working in the insurance industry in 2011 and specialises in adjusting property and earthquake claims. Russell joined Sedgwick in 2021.

- ANZIIF (Snr Assoc) CIP
- Claims handled: property, earthquake

Stu Mintrom

T: 03 266 1844
 M: 021 493 358
 E: stu.mintrom@sedgwick.com

Prior to joining Sedgwick, Stuart's previous experience includes over 30 years in the collision repair industry and owning a collision repair shop for 11 years.

- Claims handled: light and heavy motor

Melissa Quaife

T: 03 364 9473
 M: 021 334 206
 E: melissa.quaife@sedgwick.com

Melissa joined Sedgwick in 2022 as an experienced insurance professional, having over 12 years of industry experience. Melissa's previous experience includes working as a loss adjuster for brokers and on a claims team in both Australia and New Zealand.

- ANZIIF Level 5
- Claims handled: property, commercial, liability, marine hull, marine cargo

CLAIM TECHNICIANS**Jane Austen**

T: 03 353 7676
 E: jane.austen@sedgwick.com

Susie Breytenbach

T: 03 341 3628
 M: 021 0866 5859
 E: susie.breytenbach@sedgwick.com

Sarah Dawes

M: 03 363 1188
 E: sarah.dawes@sedgwick.com

Karen Fyfe

T: +64 3 341 7207
 E: karen.fyfe@sedgwick.com

Sabrina Manu

T: 03 341 7207 EXT 801
 M: 021 0853 2404
 E: sabrina.manu@sedgwick.com

Ursula Sturzaker

M: 03 363 1182
 E: ursula.sturzaker@sedgwick.com

TIMARU

7 The Terrace, Timaru 7910

Contact Details

T: 03 688 3163

E: nzclaims@sedgwick.com



Phil Burtenshaw 
BRANCH MANAGER

T: 03 688 3161

M: 021 720 039

E: philip.burtenshaw@sedgwick.com

Phil joined Sedgwick in 1995 and became the Timaru

Branch Manager in 2007. Phil worked in the panel beating industry for 19 years before joining Sedgwick.

- Trade Certificate in Panel Beating, i-CAR qualified
- Claims handled: complex, property, motor vehicle, heavy motor, marine

Megan Brown

T: 09 520 7601

M: 021 367 185

E: megan.brown@sedgwick.com

Megan began working in the insurance industry in 1996 and has over 20 years' experience as a loss adjuster.

- ANZIIF (Assoc) CIP
- Claims handled: property

Daniel McEwen

T: 03 364 9470

M: 021 528 130

E: daniel.mcewen@sedgwick.com

Daniel joined Sedgwick in 2022 and has over seven years of experience in the insurance industry.

- MBA
- Claims handled: property

CLAIM TECHNICIANS

Joanna King

T: 03 688 3163

M: 021 254 7630

E: joanna.king@sedgwick.com

QUEENSTOWN & WANAKA

RED Cottage Drive, Lake Hayes,
Queenstown 9810

Contact Details

T: 03 218 3045

E: nzclaims@sedgwick.com



Peter Ballantyne
BRANCH MANAGER -
QUEENSTOWN & WANAKA

T: 03 263 4725

M: 021 747 012

E: peter.ballantyne@sedgwick.com

Peter spent seven years in insurance underwriting and claims prior to joining Sedgwick in 1990.

Peter became the Invercargill Branch Manager in 2021 and is also the regional mentor for domestic claims.

- ANZIIF (Snr Assoc) CIP
- Claims handled: complex, property, marine, rural

Teresa Mackie

T: 03 263 4727

M: 021 069 7351

E: teresa.mackie@sedgwick.com

Teresa has worked in the insurance industry since 2010, previously holding roles as an earthquake insurance specialist and an underwriter. Teresa joined Sedgwick in 2018 as a claim technician and became a loss adjuster in 2020.

- Claims handled: property

Catherine Robertson

T: 03 263 4722

M: 021 167 3367

E: catherine.robertson@sedgwick.com

Catherine has over 21 years of experience in the fleet management industry for a multinational rental company, including claims management of the fleet.

Catherine joined Sedgwick in 2021.

- Claims handled: property

DUNEDIN

Lower Level, Trevian House,
60-66 Tennyson Street, Dunedin 9016

Contact Details

T: 03 477 1011
E: nzclaims@sedgwick.com



Anna Hawkins BRANCH MANAGER

T: 03 477 1011
M: 027 504 0807
E: anna.hawkins@sedgwick.com

Anna's experience includes over 20 years in the insurance industry. She joined Sedgwick in 2011 and became the Dunedin Branch Manager in 2018.

- ANZIIF (Assoc) CIP
- Claims handled: domestic, commercial, rural, contract work, property, liability, EQC

John West

T: +64 3 260 7316
M: 021 897 953
E: john.west@sedgwick.com

John handled complex disputes and litigation at the Earthquake Commission for four years before joining Sedgwick. Prior to relocating to New Zealand in 2017, John spent a decade in the public sector in Scotland, including at the Scottish Parliament.

- Claims handled: property, natural disaster

Stephen Woodrow

T: 03 477 1011
M: 021 747 014
E: stephen.woodrow@sedgwick.com

Stephen has been a loss adjuster in heavy motor, plant machinery, farm equipment and liability since 1986. His career history includes 13 years in the automotive industry.

- ACLA, ANZIIF (Allied), Advanced Trade Certificate in Automotive Heavy Engineering, Trade Certificate in Automotive Engineering, Trade Certificate in Electrical & Automotive Electronics
- Claims handled: ESU

CLAIM TECHNICIANS

Joanne Hamill

M: 021 028 3796
E: joanne.hamill@sedgwick.com

Jess Ballantyne

T: 03 364 9472
M: 021 873 052
E: jess.ballantyne@sedgwick.com

INVERCARGILL

25 Victoria Avenue
Invercargill 9810

Contact Details

T: 03 218 3045
E: nzclaims@sedgwick.com



Peter Ballantyne BRANCH MANAGER

T: 03 263 4725
M: 021 747 012
E: peter.ballantyne@
sedgwick.com

Peter spent seven years in insurance underwriting and claims prior to joining Sedgwick in 1990. Peter became the Invercargill Branch Manager in 2021 and is also the regional mentor for domestic claims.

- ANZIIF (Snr Assoc) CIP
- Claims handled: complex, property, marine, rural

Deborah Crowther

M: 021 327 672
E: deborah.crowther@sedgwick.com

Deborah has over 40 years' experience in the insurance industry. She joined Sedgwick in 1997 and has been loss adjusting since 2000.

- FCLA, ANZIIF (Fellow) CIP
- Claims handled: property, rural

Teresa Mackie

T: 03 263 4727
M: 021 069 7351
E: teresa.mackie@sedgwick.com

Teresa has worked in the insurance industry since 2010, previously holding roles as an earthquake insurance specialist and an underwriter. Teresa joined Sedgwick in 2018 as a claim technician and became a loss adjuster in 2020.

- Claims handled: property

Richard Paulin

T: 03 218 3045
M: 021 747 015
E: richard.paulin@sedgwick.com

Richard joined Sedgwick in 1978. Over the years, Richard has become very experienced in liability claims, particularly in the rural sector including forestry and rural fire liability claims. Richard is a regional liability mentor.

- LLB, FCLA, ANZIIF (Snr Assoc) CIP
- Claims handled: complex, property, liability, agriculture, contract works

Catherine Robertson

T: 03 263 4722
M: 021 167 3367
E: catherine.robertson@sedgwick.com

Catherine has over 21 years of experience in the fleet management industry for a multinational rental company, including claims management of the fleet.

Catherine joined Sedgwick in 2021.

- Claims handled: property

Terry Williams

T: 03 218 3045
M: 021 132 0583
E: terry.williams@sedgwick.com

Terry has 24 years' experience in panel beating, including 10 years as workshop foreman. Terry commenced working for Sedgwick in 2003.

- Advanced Trade Certificate in Panel Beating
- Claims handled: motor vehicle

CLAIM TECHNICIANS

Joanne Hamill

M: 021 028 3796
E: joanne.hamill@sedgwick.com

EQC Hub



Darion Oram

EQC OPERATIONS
MANAGER

M: 027 550 7041

E: darion.oram@sedgwick.com

Ryan Ansley

T: 03 686 9334

M: 021 510 339

E: ryan.ansley@sedgwick.com

Ryan joined Sedgwick in 2016 and has over 30 years' experience in the insurance industry.

- ANZIIF (Snr Assoc) CIP
- Claims handled: property, light motor, heavy motor

Grant Findlay

M: 020 4089 6221

E: grant.findlay@sedgwick.com

Grant joined Sedgwick in 2020. Grant's previous experience includes over ten years in the construction industry, holding a National Certificate in Carpentry. In addition, Grant worked for the Earthquake Commission for over ten years, specialising in residential property earthquake and land claims.

- National Certificate in Carpentry, ANZIIF (Snr Assoc), LBP Carpentry
- Claims handled: earthquake, land, property

Vanessa Freeman

T: 03 341 3610

M: 021 348 473

E: vanessa.freeman@sedgwick.com

Vanessa joined Sedgwick in 2022, with 11 previous years of experience in the insurance industry. Vanessa specialises in managing EQC building and land claims and providing technical support on EQCover.

- ANZIIF (Assoc) CIP
- Claims handled: property

Erana George

T: 03 546 1181

M: 021 240 5244

E: erana.george@sedgwick.com

Ryan Jacobs

M: 021 539 372

E: ryan.jacobs@sedgwick.com

Ryan joined Sedgwick in 2019 as a trade qualified carpenter and an experienced earthquake adjuster. Ryan began adjusting damaged buildings resulting from the Canterbury earthquakes in 2011. Ryan specialises in assessing, scoping, costing and claims management of EQ damaged properties.

- Claims handled: complex, earthquake, property

Melanie Kuschke

T: 09 220 4838

M: 021 859 487

E: melanie.kuschke@sedgwick.com

Melanie joined Sedgwick in 2023, with over eight years of experience in the insurance industry. Melanie's expertise is in handling natural disaster, property and motor claims.

- Claims handled: EQC, motor, natural disaster, property

Richard Willetts

T: 03 688 3162

M: 021 254 7622

E: richard.willetts@sedgwick.com

Major and Complex Loss



Major and
Complex Loss

Our Major Commercial Loss Specialists are located throughout New Zealand, and respond to major or complex commercial losses in New Zealand, the Pacific Islands and Asia.

We have specialists in:

- Major Property
- Liability (Public and Product)
- Cyber
- Engineering/Aviation
- Food
- Construction
- Marine (Hull and Cargo)
- Forensic Accounting Services
- Heavy Motor



Stephen Kay

Head of MCL Global

ANZIIF (Fellow), FCLA, PG Cert (Insurance Law), BTech (Food Hons), Grad Dip (Ops Mgmt)

T: 09 520 9053

M: 021 774 587

E: stephen.kay@sedgwick.com



Peter de Jager

Operations Manager of Major & Complex Loss

MBA, BCom, BA (Hons)

T: 09 520 8026

M: 021 779 230

E: peter.dejager@sedgwick.com

Major Property Losses

Mark Crosby

HEAD OF PROPERTY

M: 021 906 773

E: mark.crosby@sedgwick.com

Mark joined Sedgwick in 1993 and has over 20 years' experience working on major and complex claims. He has experience in a wide range of major loss types, including claims in the Pacific Islands and Canterbury earthquake events. Mark became an Executive Adjuster in 2022.

- Diploma in Business (Loss Adjusting), FCLA, ANZIIF (Snr Assoc) CIP
- Claims handled: property, contract works, liability

Auckland

Andrew Bone

T: 09 520 9055

M: 021 729 223

E: andrew.bone@sedgwick.com

Andrew is a Chartered Loss Adjuster and has worked in the insurance industry since 1998, with the majority of his career in the UK. Andrew has worked for various insurance organisations and law firms in both the UK and New Zealand, managing a variety of losses ranging from property damage to serious injury, fraud and liability claims. Andrew graduated from the MCL protégé scheme in 2021.

- ACILA, Dip CII
- Claims handled: property

Paul North

M: 021 371 258

E: paul.north@sedgwick.com

Refer to (page 48) for profile.

Antonio Russo

M: 021 963 387

E: antonio.russo@sedgwick.com

Refer to (page 45) for profile.

Nicolas Sellem

M: 021 840 691

E: nicolas.sellem@sedgwick.com

Refer to (page 45) for profile.

Kurt Taylor

M: 027 807 7476

E: kurt.taylor@sedgwick.com

Kurt is an experienced general adjuster, joining Sedgwick in 2017 and the Major and Complex Loss division in 2018 as part of our protégé scheme. Kurt has handled a broad range of property, liability and construction claims, developing his technical knowledge and skill, with a focus on achieving a positive resolution for all parties involved.

- BBS
- Claims handled: property, liability, contract works

Anika Thomasson

M: 021 782 656

E: anika.thomasson@sedgwick.com

Anika is a highly motivated loss adjuster specialising in major loss property claims. Anika joined the insurance industry in 2018 and has assisted clients with a wide variety of claims, including property, contract works and prize indemnity.

Following a successful loss adjusting career in Australia, Anika joined the Sedgwick New Zealand Major and Complex Loss team in 2022.

- Bcom (Econ), AICLA (Aff), ANZIIF (Snr Assoc) CIP
- Claims handled: property

Jo Otukolo

MCL DESKTOP ADJUSTER

M: 027 238 5217

E: jo.otukolo@sedgwick.com

Hamilton

Mike Collins

M: 021 979 682

E: mike.collins@sedgwick.com

Mike's experience includes four years with the New Zealand Navy and 12 years with the New Zealand Police Force. Mike has gained extensive experience adjusting large loss claims since joining Sedgwick in 1991.

- Claims handled: property, liability, commercial

Tauranga

Mark Crosby

M: 021 906 773

E: mark.crosby@sedgwick.com

Refer to (page 36) for profile.

Garth Kotze

M: 027 274 2009

E: garth.kotze@sedgwick.com

Garth joined Sedgwick in 2015 with extensive management experience, including 26 years in the insurance industry and 12 years as a loss adjuster.

- BProc (Law)
- Claims handled: complex, property, liability, contract works

Napier

Jeremy Mackman

M: 021 356 098

E: jeremy.mackman@sedgwick.com

Jeremy started working for Sedgwick in 1998, becoming a loss adjuster in 2001. Jeremy has extensive experience in property claims - domestic and commercial and natural disasters, including leading the response to the twin hurricanes in the US Virgin Islands in 2017.

- Dip CII (Claims) Adv Dip CILA
- Claims handled: property

Tim Stephenson

T: 06 835 4501

M: 021 222 4117

E: tim.stephenson@sedgwick.com

Tim joined Sedgwick in 2000, with over 25 years' experience in the insurance industry. Tim has extensive experience adjusting liability and property claims, he specialises and has a particular interest in the viticulture industry and heritage building claims.

- BSc
- Claims handled: complex, property, business interruption, fidelity guarantee, liability, financial loss

Wellington

Kyle Mayfield

M: 021 221 8614

E: kyle.mayfield@sedgwick.com

Kyle comes from a structural engineering background, with two years of experience as a design engineer, and seven years as a forensic engineer. As a forensic engineer, Kyle evaluated and determined repairs for buildings that had been damaged by earthquakes, hurricanes, hail, fire and vehicular impact. His responsibilities primarily consisted of investigating, documenting, analysing and determining the extent and severity of property damage.

In 2020, Kyle joined Sedgwick's Major and Complex Loss division as part of our protégé scheme.

- BSCE, MEng, CMEngNZ, PE(USA)
- Claims handled: construction, property

Mark Taylor

T: 04 477 7550

M: 021 509 212

E: mark.taylor@sedgwick.com

Mark joined Sedgwick in 1998. He is experienced at handling major commercial losses and is involved in overseeing building claims. He is a regional mentor for property claims.

- ANZIIF (Snr Assoc) CIP, AICLA, Certificate in Architectural Drafting (NZCAD)
- Claims handled: property, liability (service & repair), contract works, commercial

Nelson

Ewen Stephens

M: 021 225 4012

E: ewen.stephens@sedgwick.com

Ewen joined Sedgwick in 2016 after enjoying a 20-year career in domestic and commercial construction, working in senior roles in both Australia and New Zealand.

Since his transition into the insurance industry Ewen has enjoyed adjusting a wide variety of claims from commercial property losses and contract works claims through to liability. His experience extends through a range of agricultural claim categories including fruit losses. Ewen is a Chartered Loss Adjuster and in 2021 joined the Major and Complex Loss team as a protégé.

- Diploma in Building & Construction, ACLA, ANZIIF (Snr Assoc) CIP
- Claims handled: property

Christchurch

Lisa Dalbeth

M: 021 748 698

E: lisa.dalbeth@sedgwick.com

Refer to (page 41) for profile.

Andrew Jameson

T: 03 357 0127

M: 021 320 224

E: andrew.jameson@sedgwick.com

Andrew has over 40 years of insurance industry experience and specialises in large property, liability and financial loss claims. Andrew joined Sedgwick in 1983.

- BCom, ACLA, ANZIIF (Snr Assoc) CIP
- Claims handled: property, business interruption, liability, contract works, fidelity guarantee

Angus Jorgensen

M: 021 637 214

E: angus.jorgensen@sedgwick.com

Refer to (page 41) for profile.

Jay Kuntawala

M: 021 079 5469

E: jay.kuntawala@sedgwick.com

Refer to (page 41) for profile.

Kelleigh Powell

M: 021 196 1841

E: kelleigh.powell@sedgwick.com

Refer to (page 41) for profile.

Dave Walker

M: 027 550 7037

E: dave.walker@sedgwick.com

Dave has over 30 years of loss adjusting experience and specialises in agricultural claims. He has led claims teams dealing with all aspects of numerous multi-million dollar losses. Having worked for Sedgwick in the United Kingdom for 23 years, Dave joined the New Zealand team in 2011 and became an Executive Adjuster in 2022.

- ACII, FCILA (UK), FUEDI-ELAE
- Claims handled: property, liability, contract works

Invercargill

Richard Paulin

T: 03 218 3045

M: 021 747 015

E: richard.paulin@sedgwick.com

Refer to (page 32) for profile.

CLAIM COORDINATORS

Linda Crosby

CLAIM COORDINATOR - NORTHERN

M: 021 321 251

E: linda.crosby@sedgwick.com

Janiene Madden

CLAIM COORDINATOR - CENTRAL

M: 021 781 259

E: janiene.madden@sedgwick.com

Callista Glowacz

M: 021 199 4582

E: callista.glowacz@sedgwick.com

Liability

Hamilton

Tai Batchelor
HEAD OF LIABILITY
M: 027 750 7534

E: tai.batchelor@sedgwick.com

Tai is a Chartered Loss Adjuster, commencing his insurance career in 1986, holding various roles in the insurance industry. Tai has been a loss adjuster since 2004 and a specialist liability adjuster since 2010. Tai has investigated and handled a multitude of liability claims, ranging in size. Tai is the Head of Liability and the mentor for liability claims in the Northern Region.

- LLB, FCLA, DipLA, ANZIIF (Snr Assoc) CIP
- Claims handled: liability, cyber

Auckland

Stephen Kay
EXECUTIVE ADJUSTER

T: 09 520 9053

M: 021 774 587

E: stephen.kay@sedgwick.com

Refer to (page 43) for profile.

Mark Crosby

M: 021 906 773

E: mark.crosby@sedgwick.com

Refer to (page 36) for profile.

Aidan Fitzgerald

M: 021 195 7937

E: aidan.fitzgerald@sedgwick.com

Refer to (page 42) for profile.

Emmie Jolliffe

T: 03 363 1187

M: 021 419 203

E: emmie.jolliffe@sedgwick.com

Emmie joined the Major and Complex Loss division of Sedgwick in 2023, specialising in liability claims. Emmie's previous experience includes four years in the insurance industry working in various roles relating to the management of litigated and complex earthquake claims.

- LLB/BMS

Garth Kotze

M: 027 274 2009

E: garth.kotze@sedgwick.com

Refer to (page 37) for profile.

Stuart Macky

T: 09 524 3751

M: 021 929 126

E: stuart.macky@sedgwick.com

Refer to (page 46) for profile.

Kyle Mayfield

M: 021 221 8614

E: kyle.mayfield@sedgwick.com

Refer to (page 37) for profile.

Tim Menday

M: 021 774 167

E: tim.menday@sedgwick.com

Tim joined Sedgwick in 2000 and the Major and Complex Loss division in 2018. Tim is a specialist liability and cyber adjuster and is a mentor for the Central Region.

- ANZIIF (Assoc), ACLA
- Claims handled: liability, cyber

Paul North

M: 021 371 258

E: paul.north@sedgwick.com

Refer to (page 48) for profile.

Daniel Palmer

M: 027 591 3756

E: daniel.palmer@sedgwick.com

Daniel joined Sedgwick in 2019 as an experienced insurance professional. Daniel's previous experience includes five years working in claims for a major insurer before transitioning into loss adjusting in 2017. Daniel has experience handling a variety of claims, ranging from BAU losses to complex and technical commercial losses, including fire and earthquake.

Daniel joined the Major and Complex Loss division in 2021, specialising in liability and cyber claims.

- Claims handled: liability and cyber

Nicolas Sellem

M: 021 840 691

E: nicolas.sellem@sedgwick.com

Refer to (page 45) for profile.

Mark Taylor

T: 04 477 7550

M: 021 509 212

E: mark.taylor@sedgwick.com

Refer to (page 37) for profile.

Tauranga**Sonya Bullock**

T: 07 571 7108

M: 021 869 833

E: sonya.bullock@sedgwick.com

Refer to (page 47) for profile.

Garth Kotze

M: 027 274 2009

E: garth.kotze@sedgwick.com

Refer to (page 37) for profile.

Napier**Tim Stephenson**

T: 06 835 4501

M: 021 222 4117

E: tim.stephenson@sedgwick.com

Refer to (page 37) for profile.

Christchurch**Andrew Jameson**

T: 03 357 0127

M: 021 320 224

E: andrew.jameson@sedgwick.com

Refer to (page 38) for profile.

Dave Walker

M: 027 550 7037

E: dave.walker@sedgwick.com

Refer to (page 38) for profile.

Invercargill**Richard Paulin**

T: 03 218 3045

M: 021 747 015

E: richard.paulin@sedgwick.com

Refer to (page 32) for profile.

CLAIM COORDINATOR**Vanya Campbell**

T: 03 357 0126

M: 021 945 033

E: vanya.campbell@sedgwick.com

Corporate Account Practice

Lisa Dalbeth

HEAD OF CORPORATE ACCOUNT
PRACTICE

M: 021 748 698

E: lisa.dalbeth@sedgwick.com

Lisa is an industry professional with a diverse background in insurance and extensive experience in property claims - domestic and commercial, including natural disasters, major property losses and significant involvement in many of the larger claims from the Christchurch earthquakes.

- ANZIIF (Snr Assoc) CIP, PGDipBus
- Claims handled: property

Kelleigh Powell

M: 021 196 1841

E: kelleigh.powell@sedgwick.com

Kelleigh has over 10 years' industry experience, having started with Sedgwick in 2011 and has gone on to handle residential, commercial property and motor claims with various insurers. Kelleigh re-joined Sedgwick in 2023 as part of the MCL Corporate Account Practice team.

To contact email: nzcapclaims@sedgwick.com

Angus Jorgensen

M: 021 637 214

E: angus.jorgensen@sedgwick.com

Angus joined Sedgwick's Major and Complex Loss team in 2022. As part of the protégé scheme, Angus works closely with senior adjusters to develop and refine his adjusting skills.

Angus has ten years' experience in the insurance industry, primarily handling technical property and contract works claims, including many large, multi-million dollar claims resulting from the Canterbury earthquakes.

- ANZIIF (Snr Assoc) CIP

Jay Kuntawala

M: 021 079 5469

E: jay.kuntawala@sedgwick.com

Jay is a Chartered Loss Adjuster, starting his loss adjusting career in 2012, with three previous years of insurance experience. Jay joined the Major and Complex Loss division in 2018 as part of the protégé scheme and works closely with senior adjusters to further refine and develop his adjusting skills.

- ANZIIF (Snr Assoc) CIP, ACLA
- Claims handled: property

Cyber

Stephen Kay
EXECUTIVE ADJUSTER/HEAD OF
CYBER
T: 09 520 9053
M: 021 774 587
E: stephen.kay@sedgwick.com
Refer to (page 43) for profile.

Auckland

Tim Menday
M: 021 774 167
E: tim.menday@sedgwick.com
Refer to (page 39) for profile.

Daniel Palmer
M: 027 591 3756
E: daniel.palmer@sedgwick.com
Refer to (page 40) for profile.

Wellington

Ashleigh Passos
M: 021 703 959
E: ashleigh.passos@sedgwick.com
Refer to (page 49) for profile.

CLAIM COORDINATOR

Vanya Campbell
T: 03 357 0126
M: 021 945 033
E: vanya.campbell@sedgwick.com

Mechanical & Electrical Engineering

Aidan Fitzgerald
HEAD OF ENGINEERING
M: 021 195 7937
E: aidan.fitzgerald@sedgwick.com

Aidan has a degree in Marine and Plant Engineering and comes from a seagoing background with over 12 years' experience working on commercial ships, in the oil and gas industries and on bulk cargo ships as a senior Marine Engineer. He has extensive experience in the maintenance, operation and repair of engineering systems.

- BEng (Marine & Plant), IEngMIMarEST
- Claims handled: marine, engineering

Auckland

Michael Boyes
T: 09 520 7609
M: 021 568 958
E: michael.boyes@sedgwick.com
Refer to (page 44) for profile.

Richard Cochran
T: 021 199 3834
E: richard.cochran@sedgwick.com

Richard is an industrial electrician/mechanical engineer who comes from a background working in various sectors such as mining, food manufacturing, industrial machinery maintenance, electrical distribution, automation & security, fuel distribution and project management. Richard has over 30 years of experience in installations, servicing and repairing a range of industrial and commercial engineering equipment. Richard joined Sedgwick in 2022.

- Industrial Electrician/Mechanical Engineer
- Claims handled: engineering

Angus Fraser

T: 09 524 3754

M: 021 859 227

E: angus.fraser@sedgwick.com

Refer to (page 12) for profile.

Whangarei**Sholto McCardle**

T: 09 430 4303

M: 021 533 465

E: sholto.mccardle@sedgwick.com

Refer to (page 11) for profile.

Tauranga**Craig Rhind**

M: 021 194 5230

E: craig.rhind@sedgwick.com

Craig is an electromechanical engineer, with over 25 years of experience in gas and steam turbines, high-voltage electrical generators, pumps and pressure equipment, for power generation. Craig also has diverse skills and expertise in chemical, petrochemical and wood process engineering, supported by a background in FMA for engineering failures, material fatigue studies and non-destructive testing.

He also brings a wealth of experience in Hazard Assessment and Operational Plant Safety (HAZOPS) reviewing, and plant commissioning.

- NZCE Electromechanical Engineering
- Claims handled: engineering, construction

Christchurch**Russell Field**

MCL DESKTOP ADJUSTER

M: 021 732 086

E: russell.field@sedgwick.com

Dunedin**Stephen Woodrow**

T: 03 477 1011

M: 021 747 014

E: stephen.woodrow@sedgwick.com

Refer to (page 31) for profile.

Food**Stephen Kay**

EXECUTIVE ADJUSTER/HEAD OF FOOD

T: 09 520 9053

M: 021 774 587

E: stephen.kay@sedgwick.com

Stephen completed a postgraduate insurance law qualification from London University and with more than 15 years in the food industry and 15 years in loss adjusting, he specialises in investigating and adjusting large and technical product recall and liability claims throughout New Zealand, and countries New Zealand exports to.

- ANZIIF (Fellow) CIP, FCLA, Post Graduate Certificate in Law (Insurance Law), BTech (Food Hons), Graduate Diploma (Operations Management)
- Claims handled: liability, food, products recall, contamination, stock, manufacturing losses

Auckland**Stuart Macky**

T: 09 524 3751

M: 021 929 126

E: stuart.macky@sedgwick.com

Refer to (page 46) for profile.

Tauranga**Mark Crosby**

M: 021 906 773

E: mark.crosby@sedgwick.com

Refer to (page 36) for profile.

Napier

Tim Stephenson

T: 06 835 4501

M: 021 222 4117

E: tim.stephenson@sedgwick.com

Refer to (page 37) for profile.

Nelson

Ewen Stephens

M: 021 225 4012

E: ewen.stephens@sedgwick.com

Refer to (page 38) for profile.

Christchurch

Dave Walker

M: 027 550 7037

E: dave.walker@sedgwick.com

Refer to (page 38) for profile.

Construction

Michael Boyes

HEAD OF CONSTRUCTION

T: 09 520 7609

M: 021 568 958

E: michael.boyes@sedgwick.com

Michael is a UK Chartered Civil Engineer and Chartered Loss Adjuster. Michael commenced his loss adjusting career in 1992 after gaining experience with contractors and consulting engineers in the design and construction of major civil engineering contracts.

He worked for Sedgwick's UK operation for 23 years in the field of construction and building related claims, with particular expertise in geotechnical engineering, project management, contractors' risks and building defects.

Michael relocated to New Zealand in 2015 where he has continued in the field of commercial property and construction claims. He rejoined Sedgwick in 2018, as Head of Construction and Engineering.

- BSc(Hons), CEng, MICE, ACILA (UK)
- Claims handled: property, contract works, plant/machinery, building defects, landslip and construction liability

Auckland

Mark Crosby

M: 021 906 773

E: mark.crosby@sedgwick.com

Refer to (page 36) for profile.

Nicolas Sellem

M: 021 840 691

E: nicolas.sellem@sedgwick.com

Nicolas is French, a civil engineer and a certified loss adjuster. Nicolas started his loss adjuster career in 1997 and gained a wealth of experience adjusting domestic and commercial claims. During this time, Nicolas also held several management roles.

Nicolas relocated to New Zealand in 2017, gaining experience on earthquake claims from the Kaikoura earthquake and became a specialist in contract work and Council infrastructure claims.

Nicolas joined Sedgwick's Major and Complex Loss division in 2023.

- Master of Civil Engineering, specialized in construction, ESTP Engineering School, PARIS, France

Antonio Russo

M: 021 963 387

E: antonio.russo@sedgwick.com

Antonio has diverse experience handling large and complex property claims in Europe and Australia for national and international businesses.

Antonio's analytical expertise in the resolution of claims is reinforced by his tertiary qualifications in Civil and Structural Engineering, Finance and Business.

Jason Zhan

M: 021 406 087

E: jason.zhan@sedgwick.com

Prior to joining Sedgwick, he worked as a structural design engineer for several years and taught a construction management course at a university.

Tauranga

Craig Rhind

M: 021 194 5230

E: craig.rhind@sedgwick.com

Craig is an electromechanical engineer, with over 25 years of experience in gas and steam turbines, high-voltage electrical generators, pumps and pressure equipment, for power generation. Craig also has diverse skills and expertise in chemical, petrochemical and wood process engineering, supported by a background in FMA for engineering failures, material fatigue studies and non-destructive testing.

He also brings a wealth of experience in Hazard Assessment and Operational Plant Safety (**HAZOPS**) reviewing, and plant commissioning.

- NZCE Electromechanical Engineering
- Claims handled: engineering, construction

Wellington

Kyle Mayfield

M: 021 221 8614

E: kyle.mayfield@sedgwick.com

Refer to (page 37) for profile.

Mark Taylor

T: 04 477 7550

M: 021 509 212

E: mark.taylor@sedgwick.com

Refer to (page 37) for profile.

Christchurch

Dave Walker

M: 027 550 7037

E: dave.walker@sedgwick.com

Refer to (page 38) for profile.

Marine

Shelley Beasley

HEAD OF MARINE

T: 09 524 3750

M: 021 865 353

E: shelley.beasley@sedgwick.com

Shelley joined Sedgwick in 1988 and specialises in marine claims. She commenced marine surveying in 1986 and manages the Lloyd's Agency claims department for Sedgwick. In early 2020 Shelley was promoted to Head of Marine.

- ANZIIF (Snr Assoc) CIP
- Claims handled: marine cargo, hull, produce, cargo condition, carriers' liability

Auckland

Captain Mike Austin

M: 021 746 144

E: mike.austin@sedgwick.com

Serving at sea in fishing boats and commercial ships, Mike is qualified as a Foreign Going Ships Master. He is an experienced specialist in marine hull, cargo and other marine insurance losses. He is a member of the International Institute of Marine Surveying. Mike joined Sedgwick in 1974.

- Masters Certificate Foreign Going, ACILA, Member of the International Institute of Marine Surveying (MIIMS)
- Claims handled: major hull, cargo, warranty surveys, liability

Chesney Botha

M: 021 885 256

E: chesney.botha@sedgwick.com

Chesney joined the marine industry in 2014 in South Africa. Chesney specialises in claims when cargo is damaged during transit, whether it be by air, road, rail or sea. Chesney is also experienced in conducting pre-shipment inspections and discharge surveys.

- Claims handled: marine

Aidan Fitzgerald

M: 021 195 7937

E: aidan.fitzgerald@sedgwick.com

Refer to (page 42) for profile.

Stephen Kay

T: 09 520 9053

M: 021 774 587

E: stephen.kay@sedgwick.com

Refer to (page 43) for profile.

Stuart Macky

T: 09 524 3751

M: 021 929 126

E: stuart.macky@sedgwick.com

Stuart has over 30 years' experience in the marine insurance industry from hull, cargo to pleasurecraft, and held a claims manager role for a major underwriter.

- ACLA, ANZIIF (Snr Assoc)
- Claims handled: marine hull, marine cargo

Daniel Ranger

M: 021 473 349

E: daniel.ranger@sedgwick.com

Daniel is a hull and pleasurecraft specialist, with a demonstrated maritime background, having served as a boat builder and a marine engineer. More recently, Daniel gained experience as a marine insurance specialist and is able to utilise his expertise to provide an effective and knowledgeable approach to adjusting and marine surveying.

Daniel is also a full-time member of the International Association of Marine Consultants & Surveyors.

- AdvDip Marine Surveying, Cert AppTech Boatbuilding, Cert Marine Engineering Systems
- Claims handled: marine

Whangarei

Sholto McCardle

T: 09 430 4303

M: 021 533 465

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Refer to (page 11) for profile.

Tauranga

Sonya Bullock

T: 07 571 7108

M: 021 869 833

E: sonya.bullock@sedgwick.com

Sonya has over 32 years' experience in the insurance industry, which includes six years as a claim broker for Lloyd's of London and two years of loss adjusting before joining Sedgwick. Sonya joined Sedgwick in 2007 and the Major and Complex Loss division in 2021.

- ANZIIF (Snr Assoc) CIP, ACLA
- Claims handled: property, marine, liability, risk surveys

Wellington

Laurie Bond

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M: 021 646 070

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Refer to (page 24) for profile.

Christchurch

Philip Hextall

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M: 021 747 005

E: phil.hextall@sedgwick.com

Refer to (page 29) for profile.

Invercargill

Peter Ballantyne

T: 03 263 4725

M: 021 747 012

E: peter.ballantyne@sedgwick.com

Refer to (page 30) for profile.

CLAIM COORDINATOR

Lisa Dallow

T: 07 858 1922

M: 021 198 3938

E: lisa.dallow@sedgwick.com

Forensic Accounting Services Division

When it is essential to accurately investigate and define financial value, you can rely on our team of industry-leading professionals to provide independent and objective financial investigations and analysis.

Our team of financial specialists have accounting qualifications and many years of experience and expertise investigating financial claims. We are here to assist you in the following areas:

- Business interruption or time element insurance claims
- Consequential loss claims
- Fidelity guarantee
- Prize Indemnity
- Event cancellations
- Litigation support
- Complex stock loss
- Forensic accounting
- Fraud investigation
- Contingency

The team brings together a diverse range of background experience and contains many acknowledged experts. We have a proven reputation for high technical standards, but we are also able to provide innovative solutions to aid in the settlement and negotiation process.

Our team has the capability to provide professional help and advice at any level required.



Paul North
 HEAD OF FORENSIC
 ACCOUNTING SERVICES
 M: 021 371 258
 E: paul.north@sedgwick.com

Paul commenced loss adjusting in 1991 and has built up a wealth of experience in dealing with complex and large losses. Paul specialises in property damage claims, including machinery breakdown and resultant business interruption, commercial crime and various casualty lines, including products and defective workmanship claims, events and warehouseman's liabilities.

Paul's claim handling experience spans various industries, which includes: manufacturing & process, brewing & bottling, paper & plastics, fishing & farming, retail, telecommunications, film & events and food & beverage.

- BCom, Dip CILA (UK), AILA (SA)
- Claims handled: property, business interruption, liability

Auckland

Stephen Hardy

T: 09 520 8016
 M: 021 781 394
 E: stephen.hardy@sedgwick.com

With 25 years' management and financial accounting experience, Stephen joined Sedgwick in 2011. His specialist areas include third party consequential loss and dairy farm claims.

- BCom
- Claims handled: business interruption

James Pickering

M: 021 222 6904

E: james.pickering@sedgwick.com

James earned bachelors' degrees in commerce and property with majors in accounting and commercial law. He gained experience in public accounting as an auditor. In 2023, James joined Sedgwick as a financial loss adjuster. James is a provisional member of the Chartered Accountants Australia and New Zealand (CA ANZ) and is working toward becoming a Chartered Accountant.

Hamilton

Rebecca Soffe

T: 09 524 3740

M: 021 954 052

E: rebecca.soffe@sedgwick.com

Rebecca joined Sedgwick's Forensic Advisory Services Division in 2017, after completing a Bachelor of Business Management, majoring in Accounting and Finance. Rebecca has gained valuable industry experience by working closely with the forensic advisory team and senior financial adjusters.

- BMS
- Claims handled: business interruption, loss of rent, complex stock loss

Tauranga

Jillian Oughton

M: 027 637 4901

E: jillian.oughton@sedgwick.com

Jillian rejoined the Forensic Advisory Services Division in 2017, having previously worked for Sedgwick following the Canterbury earthquakes. Jillian is experienced in commercial accounting and in public practice accounting, specifically business advisory services.

- BCom, CA, GradDipComm
- Claims handled: business interruption, loss of rents, complex stock loss

Napier

Tim Stephenson

T: 06 835 4501

M: 021 222 4117

E: tim.stephenson@sedgwick.com

Refer to (page 37) for profile.

Wellington

Ashleigh Passos

M: 021 703 959

E: ashleigh.passos@sedgwick.com

Ashleigh is Chartered Global Management Accountant, with over 15 years of management and financial accounting experience. Joining Sedgwick's Forensic Advisory Services Division in 2023, she has gained valuable industry experience by working closely with the senior financial adjusters.

- CGMA
- Claims Handled: Business interruption loss, loss of rent, stock claims, cyber

Tara Pickering

M: 021 801 583

E: tara.pickering@sedgwick.com

After completing a Bachelor of Commerce, majoring in Accounting and Commercial Law, Tara gained experience in public accounting as an auditor. Tara joined Sedgwick in 2022 and has worked closely with senior financial loss adjusters to refine her adjusting skills.

Tara is currently a Provisional Member of Chartered Accountants Australia and New Zealand and working towards becoming a Chartered Accountant.

- BCom

Christchurch

Andrew Jameson

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M: 021 320 224

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Refer to (page 38) for profile.

CLAIM COORDINATORS

Vanya Campbell

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Jolynn Gock

M: 021 713 531

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EFI Global

EFI Global, is a full-service engineering, fire investigation, environmental, health and safety, and specialty consulting services firm serving a variety of industries in both the public and private sectors. With established operations in the U.S., UK, France, Canada, and South Africa, EFI Global's presence in New Zealand is the latest addition to the international business.

EFI Global New Zealand's professional engineering consultants can provide independent practical and innovative structural and engineering design solutions to central and local government, insurers, lawyers, publicly listed and private companies, and the public. Under the EFI Global brand, our talented and experienced colleagues can offer detailed research, forensic reports and expert witness testimony where required.

Offering global reach and local expertise, EFI Global can ensure a fast turnaround from the date of assignment to project completion.



Dave Murray

Head of EFI Global

Qualifications

B.E.(Civil), CMEngNZ, IntPE

Contact Details

T: 09 478 4305

M: 021 195 7086

E: dave.murray@efiglobal.com

Dave is a Structural and Civil Engineer with 30 years of experience spread over a range of structural and infrastructure projects. Dave has worked for a range of local consulting practices as well as having worked in Ireland and the UK, as far afield as the Shetland Islands. Dave's area of expertise and experience spans across the structural and civil fields, design and analysis of structures, seismic design, civil design and specialist reporting.

Auckland

Shahid Amran

T: 09 478 4305

M: 021 280 4613

E: shahid.amran@efiglobal.com

Shahid comes to EFI Global from a background of Civil Infrastructure and development, and he has worked throughout New Zealand. His career in the wider civil engineer field has seen him project managing and monitoring for tier 1 contractors within the civil infrastructure field.

Shahid has brought his enthusiasm for geotechnical engineering to EFI Global specialising in soil investigations, foundation design, design of retaining structures, slope and earthquake assessment.

As part of a small team Shahid is dedicated to providing exceptional service to his clients and developing new opportunities for EFI Global in the civil and geotechnical field.

Catherine Hines

M: 021 225 2383

E: catherine.hines@efiglobal.com

Catherine has a background in secretarial and administration services and has worked in Australia, America and the UK in a number of different industries including finance, insurance and travel.

Pratheepah Kandasamy

T: 09 478 4305

M: 021 198 4215

E: prathee.kandasamy@efiglobal.com

Prathee completed her degree in Sri Lanka and moved to Singapore upon graduation. Prathee worked as a structural engineer for a reputable Singapore consulting firm for over seven years before moving to New Zealand in 2015, where she joined Thurlow Consulting Engineers.

Prathee has a versatile skillset, including structural and civil engineering. Prathee's experience includes the design of residential structures (single, duplex and multistorey apartment buildings), multistorey mixed-use buildings, shopping centres, schools, underground tunnels and structural elements for parks. Prathee was also involved in the Christchurch rebuild, providing Detailed Engineering Evaluations (DEE), including Initial Seismic Assessments (ISA) and Detailed Seismic Assessments (DSA).

Clive Sligo

M: 027 604 8205

E: clive.sligo@efiglobal.com

Clive spent the majority of his career working as a local government engineer, starting his career in 1960 with the Ministry of Works. For the last decade, while working for the government, Clive served as the City Engineer to a medium-sized Authority. Clive's previous experience also includes five years working as an engineering consultant and another 17 years as a sole practitioner. The majority of his practice focussed on the structural design of residential and low rise commercial buildings.

Ross Thurlow

T: 09 478 4305

M: 027 475 2478

E: ross.thurlow@efiglobal.com

Ross began his career in Dunedin and Central Otago as a surveyor and engineer. Ross then consulted in the UK, before starting Thurlow Consulting Engineers in 1994, which was acquired by Sedgwick in 2021. Ross is a Chartered Professional Engineer and a Registered Professional Surveyor. Ross has a wealth of experience in a number of specialities including civil, structural and seismic engineering, as well as forensic engineering.

Motor Vehicle

Sedgwick considers our motor vehicle capability to be a major point of difference. We offer and deliver comprehensive motor claim solutions tailored to meet your customers' and your business needs. Through our centrally located light and heavy motor hubs we provide the right level of expertise to the claim. We understand how motor or equipment failure can lead to major interruption to business and quick action is imperative, therefore we provide a fast-track service.

Our team of experts are available throughout New Zealand and manage high volumes of light, commercial, heavy motor and plant machinery claims across a variety of industries.



Heavy Motor



Steve Jones
HEAVY MOTOR
MANAGER
M: 021 228 9041
E: steve.jones@sedgwick.com

Steve commenced loss adjusting in 2003 and specialises in heavy motor claims. Prior to joining Sedgwick in 2022, Steve managed several workshops and provided technical support for various heavy vehicle brands. Steve is customer-focused and strives to provide the best service for all parties involved with the claims process.

- Advanced Trade Certificate Automotive Engineer (Heavy Equipment)
- Claims handled: heavy motor, engineering

Whangarei

Aaron Condon

T: 09 470 1884
M: 021 726 515
E: aaron.condon@sedgwick.com

Refer to (page 10) for profile.

Sholto McCardle

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Hamilton

Brian Stewart

T: 07 834 7369
M: 021 999 169
E: brian.stewart@sedgwick.com

Refer to (page 15) for profile.

Gisborne

Steven Puketapu

T: 06 867 9475
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Refer to (page 19) for profile.

Napier

Deon Nel

M: 021 437 127
E: deon.nel@sedgwick.com

Refer to (page 20) for profile.

Palmerston North

Karl Hoseason

T: 06 261 5692
M: 021 326 133
E: karl.hoseason@sedgwick.com

Refer to (page 21) for profile.

Courtney Syverston

T: 09 220 4067
M: 021 195 8294
E: courtney.syverston@sedgwick.com

Courtney's previous experience includes working as a service manager at a local multi-franchise car dealership and 22 years as a qualified mechanic owning and operating her own automotive workshop.

- Claims handled: light, heavy motor, property

Blenheim & Nelson

Corey Fransen

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M: 021 613 921
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Christchurch

Stu Mintrom

T: 03 266 1844
M: 021 493 358
E: stu.mintrom@sedgwick.com

Refer to (page 29) for profile.

Timaru

Phil Burtenshaw

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Dunedin

Stephen Woodrow

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Invercargill

Terry Williams

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M: 021 132 0583

E: terry.williams@sedgwick.com

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Light Motor

Reid Clark

HEAD OF MOTOR

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M: 021 885 215

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Refer to (page 9) for profile.



Kelly Mason

LIGHT MOTOR
MANAGER

T: 07 834 7364

M: 021 574 053

E: kelly.mason@
sedgwick.com

Kelly joined Sedgwick
in 2011 as a claim

technician in the Motor Processing Unit (MPU), before becoming the Team Leader in 2015 then progressing to Light Motor Manager in 2022. Her responsibilities include oversight of light motor operations across our branch network as well as developing and maintaining external relationships.

Carl Cooper

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Whangarei

Aaron Condon

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M: 021 726 515

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Auckland

Louie Chang

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M: 021 836 069

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Hamilton

Neville Fletcher

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Brian Stewart

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Rotorua

Samantha Dupavillon

CLAIMS TECHNICIANS

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Napier

Deon Nel

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Palmerston North

Courtney Syverston

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Blenheim & Nelson

Corey Fransen

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Timaru

Phil Burtenshaw

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Dunedin

Stephen Woodrow

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Invercargill

Terry Williams

T: 03 218 3045

M: 021 132 0583

E: terry.williams@sedgwick.com

Refer to (page 32) for profile.

Third Party Administration

Sedgwick's Third Party Administration (TPA) services handle claims for commercial organisations and insurers who have decided to outsource this aspect of their business, giving them the time to concentrate on their own core business.

We receive, process and pay claims in line with your organisation's protocols. We will pursue recoveries on your behalf. Your organisation does not have to carry the overhead of experienced claims staff – we will do that for you.

At all times you have access to your claims through our online management system – which will provide you detailed reporting on the level, frequency and types of losses that are occurring.

You should consider our TPA services if you have a high volume of insured or uninsured claims that you need to manage. Sedgwick provides an easy and cost effective solution for the handling of claims and losses – let our experts help you.



Rehana Ali
THIRD PARTY ADMINISTRATION MANAGER

M: 027 801 9287
E: Rehana.ali@sedgwick.com

Rehana graduated from Auckland University of Technology with a Bachelors in Arts and started her career in Insurance in 2004. Rehana's work experience has been in Insurance and management roles with the most recent being in a commercial broking role.

Contact

PO Box 335, Auckland 1140
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Loren Kerr
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Nilandi Bernadie
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Joy Chandra
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Building Consultancy Services

Cost effective, professional solutions for building work

Sedgwick's Building Consultancy Services team are nationwide and was established to help you and your customers navigate through the complexity of new building and repairs. We control the insurance reinstatement process so that your customers have confidence in your claim process.

Sedgwick's building consultants will work with your customers who have suffered significant building losses, to ensure that the reinstatement process proceeds quickly, cost effectively and in a legally compliant manner.

Our team of experienced building specialists will:

- Work with your clients to establish their specific requirements
- Ensure that compliant documentation is prepared and the necessary permissions are obtained
- Manage the tender process to ensure that a cost effective solution is delivered for the insurer
- Apply experienced management resources to lead the project to ensure that it is delivered in a timely and cost effective manner

Every building consultation has its own unique characteristics and our professionals are trained to establish what is required and how to deliver it.

We work in association with our loss adjusting colleagues to deliver insurance-related building solutions and for other clients outside of the insurance world. We specialise in providing independent building

consultancy solutions to support large scale projects.

**To appoint BCS: -
inspections@sedgwick.com**



Skot Penfold

Head of Building Consultancy

M: 021 517 366

E: skot.penfold@sedgwick.com

Skot Penfold became the Head of Sedgwick's Building Consultancy in 2021. Skot's previous experience includes over 20 years in the construction industry.

He is an experienced project manager having overseen the successful repair and reinstatement of residential, multi-unit dwellings, commercial and heritage buildings.

Skot was actively involved with the rebuild effort in Christchurch after the Canterbury earthquakes and worked closely with a number of insurers in providing scopes, costings, settlement recommendations and reinstatement solutions on a variety of projects.



Whangarei

Sam Overfield

Building Surveyor

BSc (Hons) MNZIBS

M: 021 493 841

E: sam.overfield@sedgwick.com

Sam is a degree-qualified building surveyor and a registered member of the New Zealand Institute of Building Surveyors (NZIBS). Sam has over eight years of experience working in New Zealand with leading building consultancy practices, specialising in building pathology, forensic building analysis, damage assessment, contract administration, expert witness and construction monitoring. Sam joined Sedgwick in 2023.

Auckland

Jiarui (Rui) Chu Architectural Designer

NZ Dip Eng Civil, BA

M: 021 431 601

E: rui.chu@sedgwick.com

Jiarui (Rui) Chu is an architectural designer with rich residential housing experience. Before joining Sedgwick in 2023, Rui worked at a busy architectural studio for over three years, gaining expertise in resource and building consents.

Lauren Cochrane Building Consultancy Coordinator

T: 09 524 3762

M: 021 314 005

E: lauren.cochrane@sedgwick.com

Lauren is an experienced office manager who joined Sedgwick in 2021, she is highly effective in coordinating the teams tasks and schedules.

Chris Harris Project Manager

NZIQS, LBP

M: 021 594 122

E: chris.harris@sedgwick.com

Chris has been in the construction industry for over 30 years working in residential and commercial sectors as a builder, manager and operating his own construction and renovation company. He is a LBP and a member of the NZ Quantity Surveying Institute having gained a NZ Diploma in QS in 2012.

Danny Lan Quantity Surveyor

BSc

M: 021 263 3221

E: danny.lan@sedgwick.com

Danny is an experienced Quantity Surveyor with strong expertise in cost estimation, budget management, and project control. He is known for his precision in various project types, commitment to sustainability and staying updated on industry trends.

Terrence Phoon Senior Chartered Quantity Surveyor

BSc (Hons) MRICS MCIOB MSISV

M: 021 199 3402

E: terrence.phoon@sedgwick.com

Terrence has a BSc (Hons) in Quantity Surveying and is Head of Quantity Surveying, Chartered Construction Manager, and a Registered Quantity Surveyor. Terrence is also a member of the NZ Society of Construction Law. Terrence has acted as an independent claim assessor for liquidators, insurance brokers and legal firms.

Terrence is skilled in numerous forms of contracts (3910, 3916, SCC, etc.), can complete pricing schedules, tender analysis, feasibility studies, tender return analysis, construction claim assessments and more. Terrence joined Sedgwick's Building Consultancy Services in 2021.

Nick Riedel Building Surveyor

NDBCS, Nat Cert Reg Comp, Nat Cert Carp, LBP Carp

M: 021 360 492

E: nick.riedel@sedgwick.com

Nick has a National Diploma in Building Control Surveying, is an LBP Builder and a licensed member of BOINZ (Building Officials Institute of NZ). Nick has over 25 years of experience in the construction industry and worked for the Auckland City Council and Forensic Building Consultants before joining Sedgwick in 2021.

Nick is skilled in building codes, building surveying, project management, construction estimating and report writing.

Kristine Soria Building Consultancy Coordinator

BSc, DIBM

M: 022 521 6983

E: Kristine.Soria@sedgwick.com

Kristine is part of the Building Consultancy Services admin team. She previously was a claim technician before joining Building Consultancy in 2023.

Kevin Tran Building Consultant

MPM, B.Eng (Construction), MRICS

M: 021 860 439

E: kevin.tran@sedgwick.com

Kevin is an experienced project manager, quantity surveying and building consultant for new and remedial work. Kevin had three previous years of experience as a building inspector before joining Sedgwick in 2022.

- MPM, B.Eng, MRICS, Building Inspector (Level 3)

Heta Patel Quantity Surveyor

BConst (QS)

T: 06 834 2537

E: heta.patel@sedgwick.com

Heta specializes in precise cost management, quote reviews, tender analysis, survey of damage/loss, preparation of scopes and/or costing. She assists on quantity surveying post-contract services such as site valuation and payment claim valuation.

Tauranga

Paul Barry Building Consultant

LBP Carp

M: 021 226 5063

E: paul.barry@sedgwick.com

Paul is a trade qualified builder with over 25 years' experience in the construction industry in both New Zealand and the UK. Paul has considerable experience in residential/commercial refurbishments, high end alterations, estimating, scoping and project management. Paul joined Sedgwick in 2021.

New Plymouth

Craig Heta Building Consultant

LBP

M: 021 728 093

E: craig.heta@sedgwick.com

Craig joined Sedgwick as a building consultant in 2017. Craig's prior experience includes five years in the building industry, where he worked as a contractor, completing earthquake assessments and loss adjusting.

Palmerston North

Graeme Kissick Building Consultant

LBP

M: 021 394 638

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Graeme is an LBP Builder and has over 30 years' experience in the construction industry having worked in NZ, the Middle East and Georgia. He has considerable experience in residential, commercial, light commercial and civil fields. He has taught carpentry at the BCITO and has also had experience with project management, tendering and costing, resource and building consent applications and logistics.

Wellington

Richard Wyn Building Consultant

M: 021 229 7308

E: richard.wyn@sedgwick.com

Richard is experienced in the construction industry and is skilled in building assessments, property condition reporting, building consent compliance and leaky homes investigations, as well as EQC and BAU assessments in recent years.

Richard is formerly an accredited building surveyor and technical panel adviser to the Building Officials Institute of New Zealand and has several published articles with the Accredited Building Surveyors division.

Christchurch

Matt Cain Project Manager

M: 021 783 974

E: matt.cain@sedgwick.com

Matt has 25 years' experience in the construction industry with a strong emphasis on insurance and remediation services. Matt commenced his career in trade based roles working in the residential and commercial sector. He also ran his own building company before moving into an insurance consultancy role in Brisbane.

Prior to joining Sedgwick in 2021, Matt spent the previous nine years working as a project manager with insurers, overseeing assessments, scoping, costing as well as managing repairs and rebuilds of homes, units and commercial buildings across the Canterbury and Marlborough regions. Matt is also experienced in client and contractor negotiations and relationship building.

Graeme Smith Architectural Designer

Trade Cert Carp, B.E (Civil), Dip Arch Tech (L6)

M: 021 429 476

E: graeme.smith@sedgwick.com

Graeme is an experienced building consultant with over 35 years' experience in the construction industry, working as a builder, civil engineer and architectural designer. Graeme holds a Bachelor in Civil Engineering, Trade Certificate in Carpentry and a Diploma in Architectural Technology. Graeme owned his own business for over 20 years, specialising in concrete floors and structural repairs, before joining Sedgwick in 2019.

Aaron Ray
Project Manager

BBSc, PMP

M: 021 871 659

E: aaron.ray@sedgwick.com

Aaron has 15 years' experience in the construction industry, focusing on contract management and project delivery within the residential and commercial sectors. Aaron has a Bachelor of Building Science, majoring in Project Management and Sustainable Design, and is PMP qualified.

Prior to joining Sedgwick in 2022, Aaron had experience as a project manager in managing a portfolio of remediation claims with insurers as well as delivering commercial vertical build and interior fit-out projects. Aaron has broad experience in project delivery from project initiation to project closure and is skilled in contract management, project scheduling, cost and quality management and disputes negotiation.

Kerry Young
Building Consultant

LBP, NZCD (Arch), DANZ (Member)

M: 021 747 037

E: kerry.young@sedgwick.com

Kerry has over 30 years' experience in architectural design and documentation in both New Zealand and Australia, including working with housing companies and councils on domestic and commercial projects. Kerry joined Sedgwick's Building Consultancy Services in 2012.

Craig Scott
Building Consultancy Coordinator

BSc

M: 021 195 7498

E: craig.scott@sedgwick.com

Craig graduated with a Bachelor of Science majoring in Mathematics. He joined Sedgwick in 2023 and is currently helping the Building Consultancy team with day-to-day administrative tasks, claims management and client communications.



Contact us

Count on Sedgwick around the world. Our 30,000 colleagues located in 80 countries, offer services designed to keep pace with the evolving needs of our clients and consumers. To access our network, or to find out how we can help, please visit our website at www.sedgwick.com/nz



To appoint us:
Email: nzclaims@sedgwick.com
Anytime phone: **0800 800 270**
www.sedgwick.com/nz

