

AUSTRALIA

Major and complex loss
engineering

Major and complex loss engineering

When it comes to managing losses – from small refrigeration plants to power station plant failures and everything in between – Sedgwick’s engineering specialists are the experts you want on your team.

The Sedgwick approach

By taking a proactive, collaborative approach to loss management, we can stay focused on achieving the best possible outcomes. Whatever the circumstances of the loss, we’ll consider all parties involved and work towards a common goal: a successful claim resolution, in the shortest time frame possible.



The right team

Our technical qualified engineering loss adjusters bring a diverse set of engineering backgrounds to each project, providing practical advice and industry-leading solutions to you and your clients.

The right response

With the support of Sedgwick’s regional and global network – spanning 80 countries – we’re able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.



The right solutions

By enabling businesses to resume operations safely and quickly, we contain claim spend and costs.

When it comes to managing costs, we’ll work with you, your customers and technical staff to develop practical solutions.

For more information on our major and complex loss engineering services contact:

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Why Sedgwick

Easy to do business with

From start-to-finish claim adjustment or dispute resolution, to expert witness and quantum-only review, Sedgwick's service offerings are vast. We'll immediately appoint an appropriate team leader from our global practice group to coordinate all aspects of your claim — from investigation to resolution — and communicate regularly to provide management information and loss data so that you can quickly make fact-based decisions when you need to.

Speed of response

Through our specialist engineering service, we're able to respond quickly across seven continents, with a dedicated global team of sector-led loss adjusting experts and specialists. We immediately investigate all the circumstances to determine if there's credible exposure before recommending the best strategy for a prompt, non-adversarial solution. Resolution of disputes without litigation is our aim; avoiding or mitigating claims saves money and allows your policyholder or client to resume business faster. We can also provide virtual site visit capability using computer to mobile phone technology via our Clarity Connect platform.

Access to trusted affiliates

Our team draws on a huge reservoir of other in-house resources, including building consultants, quantity surveyors, forensic engineers and accountants, to support any investigation of cause and quantum. We also have a wide range of external contacts who provide highly specialised support services.

Management information

Digital technology is a critical component in supporting a first-class response. Sedgwick has pioneered the development of tailored programmes to meet your particular needs, like fully integrated, web-based claims reporting and monitoring systems that provide our clients with 24-hour access to claims information, 365 days a year.

Engineering – focused loss adjusting

Our team of multi-disciplined, dedicated engineering loss adjusters offers unparalleled technical expertise in engineering claims. Sedgwick's dedicated engineering adjusters work closely with liability adjusters and forensic accountants to provide technical expertise for insurers, captives, reinsurers and corporate clients. Our team has the strength and stability to become your independent expert on engineering claims, including:

Damage to electrical, electronic, and mechanical plant machinery, equipment and allied infrastructure under the following policy types:

ISR policies

Business pack policies farm pack policies Strata policies education pack policies

Machinery and electronic equipment policies with resultant deterioration of stock

Business interruption and increased cost of working policies

Contractors plant & equipment policies

Contract works policies

Strength in numbers



+14

engineering adjusters

Capabilities

Investigation of circumstances

Review of policy liability

Review of quantum and cost assessment

Review of liability and contractual issues

Physical site inspections/virtual site inspections/desktop assessments

Settlement negotiations litigation support

Engineering qualified and experience adjusters

Strategically located in Brisbane, Sydney, Melbourne, Adelaide and Perth; a national branch network of offices allow us to assist in more remote engagements

Salvage from damaged property

Recovery from third parties



Industry and equipment experience

Air conditioning, refrigeration and HVAC plants

– air conditioners, air handling units, extraction fans, blowers, fridges, cold rooms, freezers, heat exchangers, chillers, boilers, switch boards, control systems.

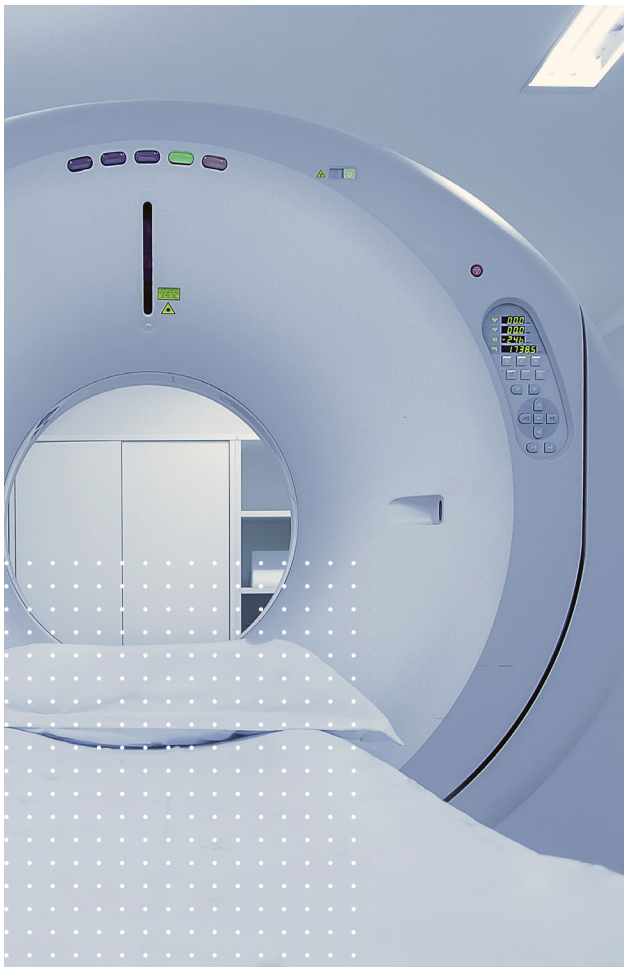
Agriculture, farming, forestry and sugar industry

– mobile plant and machinery, processing plant, irrigation and pumping systems, materials handling and silos, generators, sawmills, dust control plants, boilers, switchboards, power distribution, motors and engines, autonomous/GPS vehicle control systems, weigh bridges, dairy equipment, cold rooms, materials storage/handling/processing plant and equipment.

Aviation industry

– airport and runway lighting and communication systems, alternative power supply systems, luggage handling plant and equipment, fixed wing, rotary wing, and UAV damage.





Construction site plant machinery

– cranes, lifts, hoists, elevated work platforms, mobile plant, earth moving and earth working plant and equipment, vehicle wash-down plant, pump stations.

Electrical systems

– motors, generators, transformers, switching boards, cable and busbar systems, overhead power lines, switching, protection and monitoring equipment, power factor correction, robotics, automation, SCADA systems.

Engineering, metal fabrication and foundries

– machine shops, sheet metal fabrication shops, laser cutting, furnaces, heat treatment, metal plating plants.

Fuel storage, pumping and dispensing infrastructure

– tanks, pump stations, pipelines, measuring and monitoring systems.

IT and security

– computers and servers, UPS, power filtering, generators, CCTV, access control and ticketing, telephone systems, building management systems, security and fire alarm systems, EFTPOS systems.

Manufacturing and production plants

– plastics, food and beverage, wineries, meat works, rendering plants, printing and packaging foundries, chemical plants, heat treatment plants, wood working.

Medical, dental, imaging, laboratory, research facilities, aged care, beauty industry

– X-ray, CT scanners, centrifuges, analysers, dental equipment, intercoms, telephone and call systems, access control, IPL machines, laser equipment, catering equipment, gas and oxygen control systems, boilers, HVAC equipment.

Mining and quarrying

– material handling and mineral processing plant and machinery, mobile plant and machinery, cranes, hoists and winders, autonomous/GPS vehicle control systems, pump stations. Electrical switchboards and power distribution infrastructure.



Commercial high-rise, retail, strata title, hospitality sector building services

– boilers, lifts, heating and ventilation, air conditioning, refrigeration, chillers, pumps, switchboards, heat trace cabling, other power and data cabling, busbar and distributes cable systems.

Scada and plant control systems, fire, access control and security systems.

Port services

– ship loaders, container carriers, straddlers, cranes, conveyor systems, weighing systems, CCTV monitoring.

Public utilities

– pipelines, pumping stations, potable and wastewater plants, sewage plants, electrical substations, computer server hubs and data storage facilities, electronic programmable control systems, electronic remote-control systems, motors, switchboards, generators, air compressors, blowers, agitators, chemical dosing equipment, ticket vending, CCTV surveillance systems.

Radio and television

– production/studio equipment, broadcasting infrastructure.

Recycling and waste processing plants

– grey water processing plants, biomass generators, mobile machinery, weigh bridges, surveillance and monitoring systems, switchboards and cabling, gas control systems.

Sporting and recreational clubs

– cold and freezer rooms, heat exchangers, refrigeration and air conditioning plants, pump stations, pokies machines, digital notice boards, point-of-sale terminals, switchboards.

Survey and exploration equipment

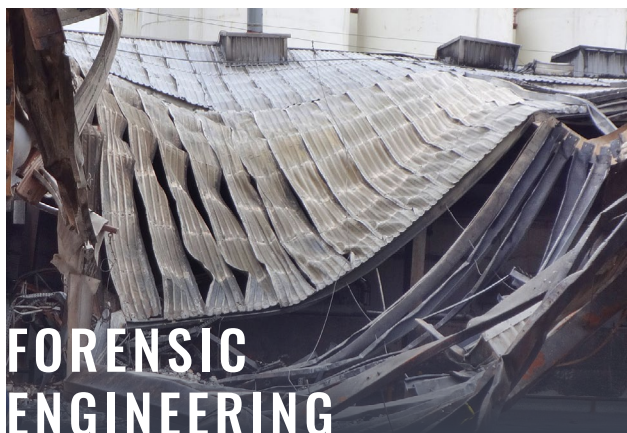
– aerial, ground, below-ground and submarine applications, survey stations, ultrasonic probes, drilling rigs, GPS location systems, drones.

Transport/rail

– rail systems, signaling and control infrastructure, locomotives, trams, coaches, wagons, ore terminals, container terminals, access controls, cranes, mobile machinery.

Complementary services

Many losses in the engineering sector require expertise beyond just loss adjusting. Sedgwick is well-equipped to handle any situation, with comprehensive solutions that include:





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