

Mechanical and Electrical Engineering

Local market knowledge, anywhere in the world.

Sedgwick's engineering loss adjusters have proven industry experience in presenting innovative, technical solutions in an understandable manner, to aid in the claims handling process.

Engineering expertise and technical solutions

Our engineering loss adjusters are highly experienced in implementing innovative solutions to mitigate losses.

Our experts engage all stakeholders to minimise the risk of disputes and ensure production is safely resumed as quickly as possible.

The right team

Our engineering loss adjusters work closely with our heavy motor team, enabling us to quickly respond to any machinery failure nationwide.

Responsiveness

With a unique combination of local adjusters, international know how and global representation we can respond quickly and swiftly to the needs of our customers, anywhere in the world. We are convinced that a quick response can limit the claims level and increases customer satisfaction.

Managing cost

We develop practical solutions that enable businesses to safely resume operations quickly, therefore, containing costs.

Proactive loss management

Our proactive and collaborative approach considers all stakeholders with one common goal – the successful resolution of the claim in the shortest time frame possible – irrespective of circumstances.

Client focus

Our success is based on understanding our clients' needs and meeting these consistently and seamlessly.

Digital strategy

The ability to deploy technology is a vital component in adjusting today's losses - whether it's drone technology to get early sight of damages at inaccessible sites or video and online reporting to assist our clients in undertaking quicker and more accurate loss assessments. There is no doubt that the power of people is enhanced by a smart use of digital applications.

Integrity and trust

The two elements are of paramount importance to all our colleagues. You can rest assured that your assignment gets into the right hands. You are surrounded by a team of qualified staff.

Our capability

- Aviation
- Cause investigation
- Electrical and communication systems
- Engineering peer review
- Heavy equipment
- Litigation support
- Machinery breakdown
- Plant and machinery
- Power generation
- Professional indemnity loss

For more information on how we can help, please contact:



Aidan Fitzgerald
*Head of Engineering /
Marine & Engineering Adjuster*

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33,000
colleagues



900+
offices



80
countries



23
locations





Aidan Fitzgerald

Head of Engineering/ Marine and Engineering Adjuster

BEng, IEng, MIMarEST, DipLA, AICLA (Aff)

Aidan comes from a marine background and is an Incorporated Member of the Institute of Marine Engineers with 12 years' experience, working on bulk cargo and commercial ships in the oil and gas industries.

As a Senior Marine Engineer he managed the maintenance, operation, inspection and repairs of a wide range of shipboard engineering systems, including diesel and gas engines, power production and gas generation, hydraulics and pneumatics, refrigeration, air conditioning, cranes and lifting equipment, freshwater production and treatment processes, pumps, fire detection and extinguishing systems.

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Michael Boyes

Chartered Loss Adjuster

BSc (Hons) CEng MICE ACILA (UK)

Prior to relocating to New Zealand in 2015, Michael worked as a loss adjuster in the UK for 23 years. He has excellent experience in investigating a variety of mechanical breakdown, heavy plant, water treatment and rolling stock losses.

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Norman Ramsay

MCL Engineering Loss Adjuster

MEngNZ, REAcap, MEC1, MMIAME

Norman is a senior engineer who specialises in mechanical engineering, project management, marine engineering, and fleet management. With strong problem-solving skills and a solutions-oriented approach, he effectively addresses complex challenges. His experience as a hotel chief engineer also enhances his expertise in building services. Norman joined Sedgwick's major and complex loss division in 2023.

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Richard Cochran
Engineering Adjuster

Richard is an industrial electrician/mechanical engineer that comes from a background working in various sectors such as mining, food manufacturing, industrial machinery maintenance, electrical distribution, automation and security, fuel distribution and project management.

Richard has over 30 years of experience in installations, servicing and repairing a range of industrial and commercial engineering equipment. Richard joined Sedgwick in 2022.

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Craig Rhind
Engineering Adjuster
NZCE Electromechanical engineering

Craig is an electromechanical engineer, with over 25 years of experience in gas and steam turbines, high-voltage electrical generators, pumps and pressure equipment, for power generation. Craig also has diverse skills and expertise in chemical, petrochemical and wood process engineering, supported by a background in FMA for engineering failures, material fatigue studies and non-destructive testing.

In addition, Craig brings a wealth of experience in Hazard Assessment and Operational Plant Safety (HAZOPS) reviewing, and plant commissioning.

Craig is also part of our Engineering Service Unit (ESU) focusing on failures in plant and equipment. Craig has an extensive background in the programming, operation and repairs of many makes and models of CNC machine centres, and most recently 3D printers for additive manufacturing.

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Russell Field
*Engineering Adjuster/
Resident Adjuster*
Nat Dip (Mech Eng)

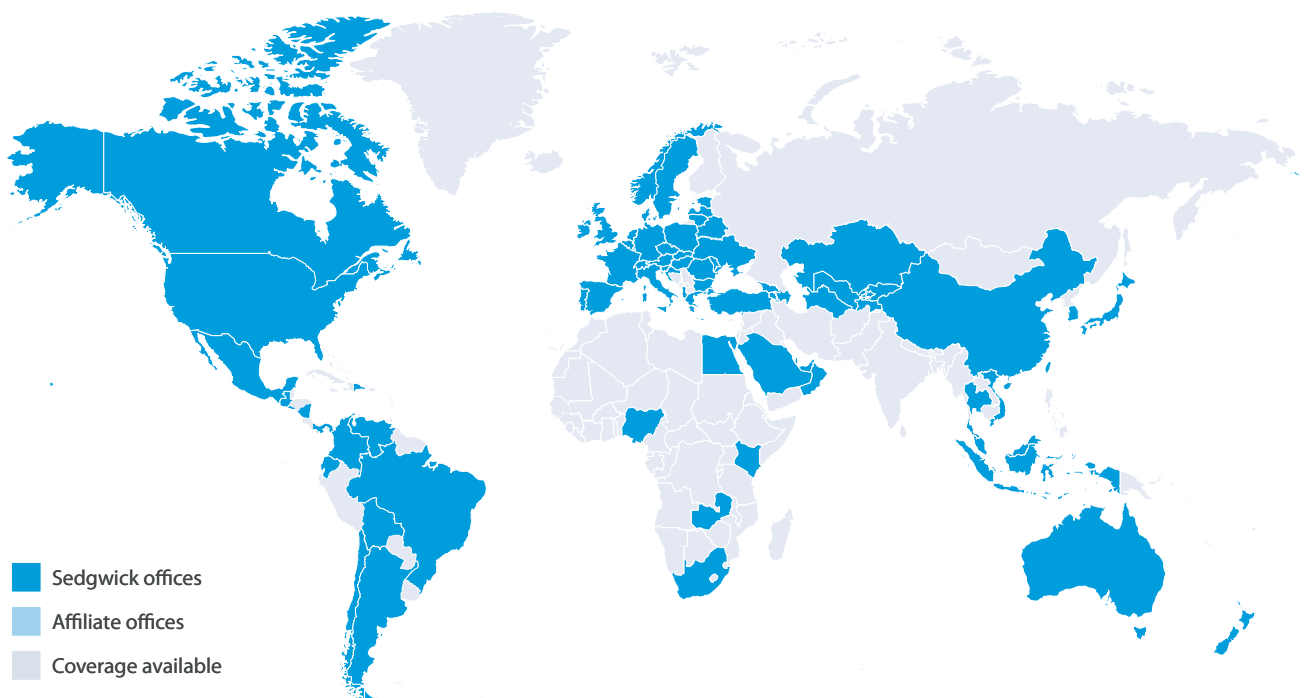
Russell commenced loss adjusting in 1987 and is an experienced, multidisciplinary adjuster.

Russell is a qualified aircraft maintenance engineer and has extensive business and agricultural experience (animal husbandry, crop production and harvesting).

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Global solutions.
Local expertise.





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