



Food

New Zealand's food specialists

Our team of food loss specialists have extensive experience in areas such as; agriculture, horticulture, aquaculture, viticulture, wine making, brewing, dairy & meat processing, accounting, law, engineering, packaging, marine/transit, food technology, operations and marketing, allowing them to efficiently handle all food related losses.

The right team

Our experienced, multi-disciplined team have outstanding technical expertise and industry knowledge, enabling us to provide practical advice and real solutions to you and your clients.

Responsiveness

With the support of Sedgwick's global network, we are able to rapidly respond to any loss situation.

Proactive loss management

Our proactive and collaborative approach considers all stakeholders with one common goal – the successful resolution of the claim, in the shortest possible timeframe – irrespective of circumstances.

Client focus

Our success is based on understanding our clients' needs and meeting these consistently and seamlessly.

Digital strategy

The ability to deploy technology is a vital component in adjusting today's losses - whether it's drone technology to get early sight of damages at inaccessible sites or video and online reporting to assist our clients in undertaking quicker and more accurate loss assessments. There is no doubt that the power of people is enhanced by a smart use of digital applications.

Integrity and trust

These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.

Our capability

- Insurance claims
- Under excess losses
- Liability investigation and determination
- Self-insured funds
- Surveying
- Recoveries from responsible parties
- Crisis management with 24/7 crisis line e.g. production recall



80

countries



900+

offices



33,000

colleagues

For more information on how we can help, please contact:



Stephen Kay

*Head of Food and
Executive Adjuster*

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Our team



Stephen Kay
*Head of Food and
Executive Adjuster*

ANZIIF (Fellow) FCLA, BTech (Food Hons) PG Cert (Insurance Law) Grad Dip (Ops Mgmt)

Stephen is a qualified food technologist with more than 15 years' experience in the food industry. His previous roles include; food technologist, production manager and operations manager.

He has spent the last 18 years investigating large and technical liability, contamination and product claims throughout the world.

Stephen is the national mentor for crop, dairy, food and wine claims.

Auckland

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Stuart Macky
*Chartered Loss Adjuster and
Marine Surveyor*

ACLA ANZIIF (Snr Assoc) CIP

Stuart has over 35 years' experience, including roles in claims management and over 25 years as a senior loss adjuster and marine surveyor.

He specialises in claims involving transport and logistics and has extensive knowledge of risk management requirements and processes for the safe transport and storage of food products.

Stuart has been involved with claims for several of New Zealand's primary industry manufacturers and distributors "from field to market".

Auckland

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Mark Crosby
Head of Property

Dip Bus (Loss Adjust) ACLA
ANZIIF (Snr Assoc) CIP

Mark has over 20 years' loss adjusting experience handling major and complex losses.

Mark has experience with a variety of significant food claims, including contamination and recall in the dairy and kiwifruit industries.

Tauranga

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Tim Stephenson
Senior Loss Adjuster

BSc

Tim has more than 25 years' experience in the insurance industry, which includes over 20 years as a loss adjuster.

Tim has worked in the Hawke's Bay area for a number of years, where he has specialised in in the horticulture/ agriculture and viticulture industries and also including wine making and beer brewing.

Napier

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Ewen Stephens
Chartered Loss Adjuster

ACLA ANZIIF (Snr Assoc) CIP

Ewen joined Sedgwick in 2016 after enjoying a 20-year career in domestic and commercial construction, working in senior roles in both Australia and New Zealand.

Since his transition into the insurance industry Ewen has enjoyed adjusting a wide variety of claims, including a range of agricultural, horticulture, wine making and beer brewing claims.

Ewen is a Chartered Loss Adjuster and in 2021 joined the MCL Global division.

Nelson

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Dave Walker
Chartered Loss Adjuster

ACII FCILA (UK) FUEDI-ELAE

Dave has more than 30 years' loss adjusting experience and has been an integral part of the major and complex loss division in the UK for the majority of his career.

Dave has always been an operational adjuster at heart, utilising his agricultural experience when handling rural and food industry losses.

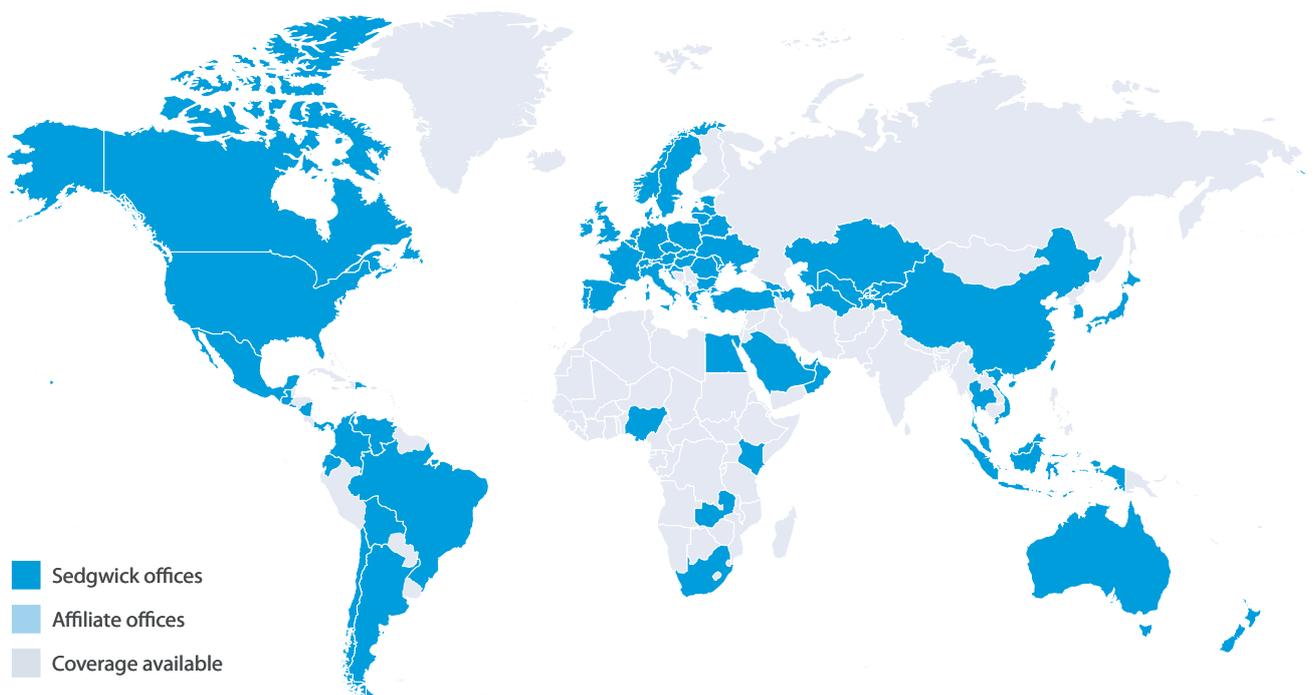
He has been instrumental in handling losses involving; commercial grain drying and storage facilities, animal feedstuffs, seed failure, fire damage to chicken hatcheries and grain contamination.

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Global solutions.
Local expertise.



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