

Machinery breakdown and electrical claim services

With our three key strategies of reducing claim life, identifying cause and policy response, and delivering excellent customer service, Sedgwick has identified a need to develop a seamless and cost effective method for managing our clients' machinery and electrical claims through our dedicated hub.

Our specialist team, along with the support of our national mentor system, have extensive experience in all types of electrical equipment and machinery, enabling early diagnosis of cause, policy response and remedial options to be considered. The hub will ensure the appropriate expertise is appointed at the outset of the claim.

For large complex claims, our dedicated MCL engineering specialist practice group also remains available and can be appointed directly.

Right place, right time

Sedgwick considers our hub capability to be a major point of difference. Strategically located throughout New Zealand, our team of experienced loss adjusters and industry recognised experts drive the process by providing a rapid response, identifying critical issues and assisting in loss mitigation.

We have a team of experts that specialise in electrical and machinery claims.

When the claim is received via our central email address, it is reviewed and then distributed to the appropriate specialist adjuster to manage to conclusion. They may call on the services of a branch adjuster to collect evidence on site but the specialist adjuster will maintain ownership of the claim and make claim recommendations to insurers.





HOW TO APPOINT



Email: esu@nz.sedgwick.com



A specialist will be appointed to the claim



The specialist investigates, reviews policy cover relevant to the circumstances and makes recommendations to insurers



Sedgwick finalises and reports to insurers

For more information on how we can help, please contact:



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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM/NZ](https://www.sedgwick.com/nz)