



# Liability capability



# Liability

*Ongoing legislative reforms mean that the liability mix is constantly evolving, and increasingly, our clients require industry specialists with sound legal understanding to resolve high value, contentious and sensitive liability claims.*

Our services range from brief factual enquiries and task assignments to full adjustments on all types of liability claims, including complex professional indemnity and product liability matters.

## Our approach

**The right team** – Each member of our expert team of dedicated major loss liability adjusters have extensive and relevant experience, enabling them to provide practical advice and real solutions.

**Responsiveness** – With the support of Sedgwick's regional and global network spanning 65 countries, we are able to investigate any loss situation, identify critical issues and lead the negotiation process.

**Providing the facts** – We thoroughly investigate the circumstances of the claim and provide our clients with comprehensive statements from involved parties. This assists them to make informed decisions promptly, resulting in claims costs in these historically expensive market segments, being managed and reduced.

**Client focus** – Our success is based on understanding our clients' needs and meeting them consistently and seamlessly.

**Proactive approach** – We approach claims professionally and in a non-confrontational manner. Our proactive and collaborative approach considers the role of all parties involved.

**Integrity and trust** – These are essential elements of our relationships, giving our clients confidence that when they use Sedgwick they have the right team for the job.

## Our capability

- Construction liability
- Economic loss
- Environmental liability
- Motor liability
- Professional indemnity
- Product liability
- Personal Injury Liability
- Property liability

## Our team will:

- Assess and advise on policy response and legal liability
- Be involved in settlement negotiations
- Determine the cause of the loss
- Highlight any potential fraud indicators
- Offer dedicated technical and legal assistance in subrogation and recovery discussions
- Provide quantum assessment

For more information on how we can help, please contact:

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*“We carefully manage stakeholders’ expectations to minimise the risk of disputes and litigation.”*



# Major and complex loss liability directory

*The Professional Services division incorporates its commercial loss adjusting, major and complex loss (MCL) and forensic accounting divisions.*

*Our professionals apply their expertise in insurance to a wide range of claims including property, liability, cyber, construction, engineering, marine, strata and business interruption.*

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