



**NEW ZEALAND**  
Forensic accounting  
services

# Highly qualified team of accountants nationwide

*Sedgwick's highly qualified team of accountants, valuation specialists and fraud examiners, provides forensic accounting, economic loss quantification, financial analysis and valuation services to insurance, legal, corporate and public sector clients.*

## OUR APPROACH

Our team of experts have extensive experience in handling large and complex losses across a broad range of industries. We adopt a flexible, commercial approach throughout the claim process. We will work closely with you to develop a claim resolution and settlement strategy, to avoid disputes and reduce the overall settlement time and cost.

## THE RIGHT TEAM

When you appoint Sedgwick, you are using a team of highly experienced professionals, ensuring each claim – including business interruption and stock losses – are accurately quantified and resolved.

## RESPONSIVENESS

With the support of Sedgwick's global network, we are able to rapidly respond to any loss situation and drive the business recovery process, irrespective of the challenges faced.

## MANAGING COST

We develop practical solutions that enable businesses to safely resume operations quickly, therefore, containing costs.

## PROACTIVE LOSS MANAGEMENT

We thoroughly investigate the basis of each claim and work closely with all stakeholders to achieve one common goal – the successful resolution of the claim in the shortest time frame possible.

## CLIENT FOCUS

Our success is based on understanding our clients' needs and meeting these consistently and seamlessly.

## DIGITAL STRATEGY

The ability to deploy technology is a vital component in adjusting today's losses - whether it's drone technology to get early sight of damages at inaccessible sites or video and online reporting to assist our clients in undertaking quicker and more accurate loss assessments. There is no doubt that the power of people is enhanced by a smart use of digital applications.

## INTEGRITY AND TRUST

These are essential elements of our relationships as well as the financial expertise you can rely on.



**30,000**  
colleagues



**80**  
countries



**900+**  
offices



**22**  
Branches

For more information on how we can help, please contact:

**Paul North**  
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# Our services

## OUR CAPABILITY

- Business interruption claims
- Stock loss quantification and valuation
- Product recall and liability claims
- Fraud and employee fidelity claims
- Contingency
- Litigation support and dispute resolution
- Accident benefits
- Subrogation
- Contract disputes
- Reinsurance and coverholder reviews
- Cyber financial loss claims

## BUSINESS INTERRUPTION CLAIMS

We specialise in the provision of forensic accounting for business interruption claims. Claims managers, captives, re-insurers and other insurance professionals rely on our expertise and experience to:

- Investigate the financial basis of a claim
- Quantify the loss of profit
- Identify and quantify increased costs and savings
- Provide concise reports on our findings which are used as the basis to settle claims and assist with any subsequent recovery actions

## STOCK LOSS QUANTIFICATION & VALUATION

As forensic accountants, we have the expertise to review stock systems, to identify and resolve issues relevant to the quantification and valuation of stock.

The work we undertake varies for each loss, however, can involve:

- Carrying out stock counts after an incident
- Quantify the loss of profit
- Retrieving stock records from accounting systems
- Reconstructing stock records, particularly after records are destroyed in a flood or fire
- Preparing valuations of stock, based on the cover provided by the insurance policy

## PRODUCT RECALL & LIABILITY CLAIMS

We have the capability and experience to assess, manage and quantify the costs and losses associated with:

- Product recall
- Product guarantee
- Product liability



## **FRAUD & EMPLOYEE FIDELITY CLAIMS**

Our experienced accountants investigate the circumstances leading to the fraud, provide recommendations for strengthening internal controls and review the avenues for recovery.

Our reports set out the value of the losses claimed as a result of fraud and the extent to which they are supported.

As a result of our work, we are often asked to assist legal professionals and the police in civil and criminal proceedings.

## **CONTINGENCY**

We have significant experience in managing and assessing event cancellations of trade shows, exhibitions, sports and entertainment events. We are also qualified to supervise prize draws for prize indemnity insurance cover.

## **LITIGATION SUPPORT & DISPUTE RESOLUTION**

We work with your lawyers on insurance claims where there is a contemplation of litigation.

Our team regularly prepares independent expert witness reports which are admissible in litigation proceedings.

Our experts are experienced in giving credible and robust oral testimony.

We understand how to balance the needs of the insurer to help achieve the best outcome while making sure that our independence is not compromised should litigation be pursued.



# Our team



**Paul North**

BCom Dip CILA (UK) AILA (SA)  
*Head of Forensic Accounting Services*

Paul has been a loss adjuster since 1991 and has acquired a lot of expertise in handling complex and large losses.

Paul specialises in business interruption and financial claims in various industries, such as manufacturing and process, brewing and bottling, paper and plastics, fishing and farming, retail, telecommunications, film and events, and food and beverage.

He also has great general adjusting skills in property damage, machinery breakdown, crime and liability claims.

Paul became the Head of FAS in 2023 and is looking forward to the challenge of leading our expanding FAS accounting team.



**Stephen Hardy**

BCom  
*Financial Loss Adjuster*

Stephen has over 30 years' experience in financial and management accounting.

Business interruption is his main area of expertise, having analysed and quantified claims for a variety of industries and sectors. In particular, Stephen has a proven ability with dairy farm claims, specialising in loss of milk production.

Stephen is also qualified in the area of contingency and fidelity, specifically with the quantification of employee theft claims.



**James Pickering**

BCom/BProp  
*Financial Loss Adjuster*

James is a recent addition to Sedgwick, having joined the company in 2023. He is working closely with senior financial loss adjusters to gain a better understanding of the field.

James holds a Bachelor of Commerce and Bachelor of Property degree, with majors in Accounting and Commercial Law. After completing his studies, he worked as an auditor specialising in the financial services industry.

Currently, James is a Provisional Member of Chartered Accountants Australia and New Zealand, and he is working towards becoming a Chartered Accountant in 2024.

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### Jillian Oughton

BCom CA GradDipComm  
*Financial Loss Adjuster*

Jillian first gained experience adjusting claims arising from the Canterbury Earthquakes.

She is also experienced in commercial accounting and in public practice accounting, specifically business advisory services.

Jillian specialises in business interruption, loss of rents and complex stock loss claims.



### Rebecca Soffe

BMS  
*Financial Loss Adjuster*

Rebecca joined Sedgwick's Forensic accounting services in 2017, after completing a Bachelor of Business Management, majoring in Accounting and Finance.

Rebecca has gained valuable industry experience by working closely with our senior financial loss adjusters. Rebecca handles financial lines claims including business interruption, loss of rent, contingency and complex stock losses.



### Tim Stephenson

BSc  
*Senior Financial Loss Adjuster*

Tim has more than 25 years' experience in the insurance industry, which includes over 20 years as a loss adjuster. Tim is also the financial loss mentor for the Central Region.

Tim specialises in claims arising from the construction and agriculture/horticulture industries.

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### Tara Pickering

BCom

*Financial Loss Adjuster*

After completing a Bachelor of Commerce, majoring in Accounting and Commercial Law, Tara gained experience in public accounting as an auditor.

Tara is a Provisional Member of Chartered Accountants Australia and New Zealand and working towards becoming a Chartered Accountant.

Tara joined Sedgwick in 2022 and works closely with senior financial loss adjusters to refine her adjusting skills.



### Ashleigh Passos

CGMA

*Financial Loss Adjuster*

Ashleigh is Chartered Global Management Accountant, with over 15 years of management and financial accounting experience. Joining Sedgwick's Forensic Advisory Services Division in 2023, she has gained valuable industry experience by working closely with the forensic advisory team and senior financial adjusters.



### Andrew Jameson

BCom ACLA ANZIIF (Snr Assoc)

*Financial Loss Adjuster*

Andrew has over 35 years' experience as a loss adjuster, handling both material damage and financial losses.

He has been heavily involved in large commercial losses resulting from the Christchurch Earthquakes.

Andrew has extensive experience handling losses in the meat and timber industries.

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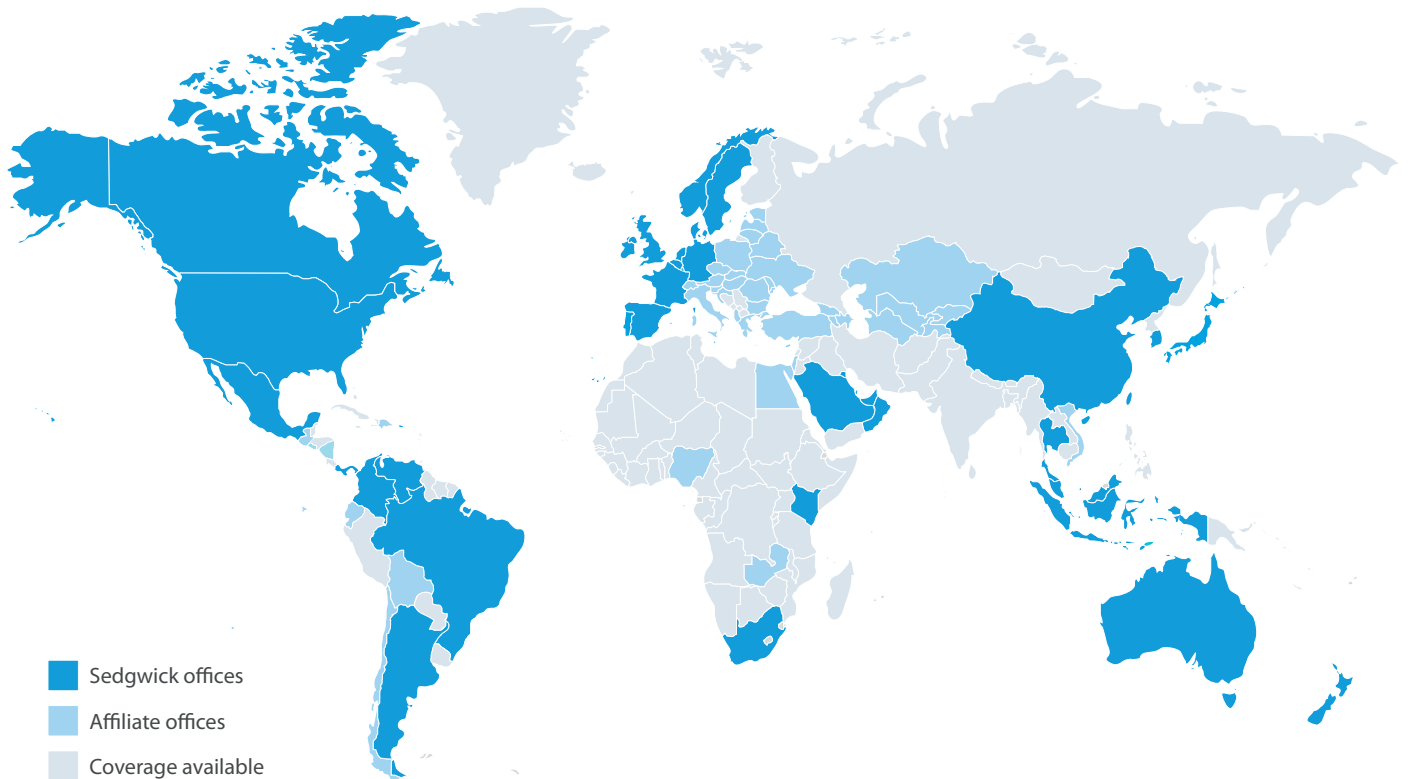
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