



NEW ZEALAND  
Marine

# Marine

*Sedgwick maintains one of the largest and most experienced marine claims operations in the industry, offering efficient, competitive and consistent service capabilities.*

Sedgwick's global network of marine experts can help navigate the choppy waters of major and complex losses.

Our marine team provides surveying and loss adjusting services to insurers, brokers, owners, lawyers, shipping companies, freight forwarders, and road and rail transport operators.

We are the Lloyd's Agent for New Zealand and have experts on hand at all major ports and cities to respond to any marine loss in New Zealand or the Pacific Islands. Should the need arise, we can call upon our global network.

We have the expertise to handle all marine surveying and loss adjusting needs, including: hull and machinery, or cargo (break bulk, containers, bulk cargo or liquids). We have experience with yachts, launches, fishing boats, charter vessels, cargo ships, barges, tugs and superyachts, builders' risks, carriers' liability, litigation, valuation, marine consultancy and recovery work.

## THE RIGHT TEAM

Our experienced, multi-disciplined team have outstanding technical expertise and industry knowledge, enabling us to provide practical advice and real solutions to you and your clients.

## RESPONSIVENESS

With the support of Sedgwick's global network, we are able to rapidly respond to any loss situation.

## PROACTIVE LOSS MANAGEMENT

Our proactive and collaborative approach considers all stakeholders with one common goal – the successful resolution of the claim, in the shortest possible timeframe - irrespective of circumstances.

## CLIENT FOCUS

Our success is based on understanding our clients' needs and meeting these consistently and seamlessly.

## INTEGRITY AND TRUST

These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.

## OUR CAPABILITY

- Cargo loss and damage
- Carriers' liability
- Catastrophe response
- Expert witness
- Hull and machinery
- Nautical surveys
- Recoveries
- Risk management
- Salvage sales
- Warranty surveys
- Yachts and pleasurecraft

For more information on how we can help, please contact:

### Shelley Beasley

Head of Marine



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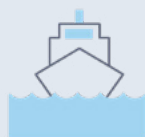
Anytime number: 0800 800 270

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**30,000**

colleagues



**200+**

dedicated marine experts



**80**

countries



**22**

branches

*Our expertise isn't limited to the marine sector; our specialists work in all industries and sectors whilst our technology gives us a real advantage.*

#### **DIGITAL CAPABILITIES**

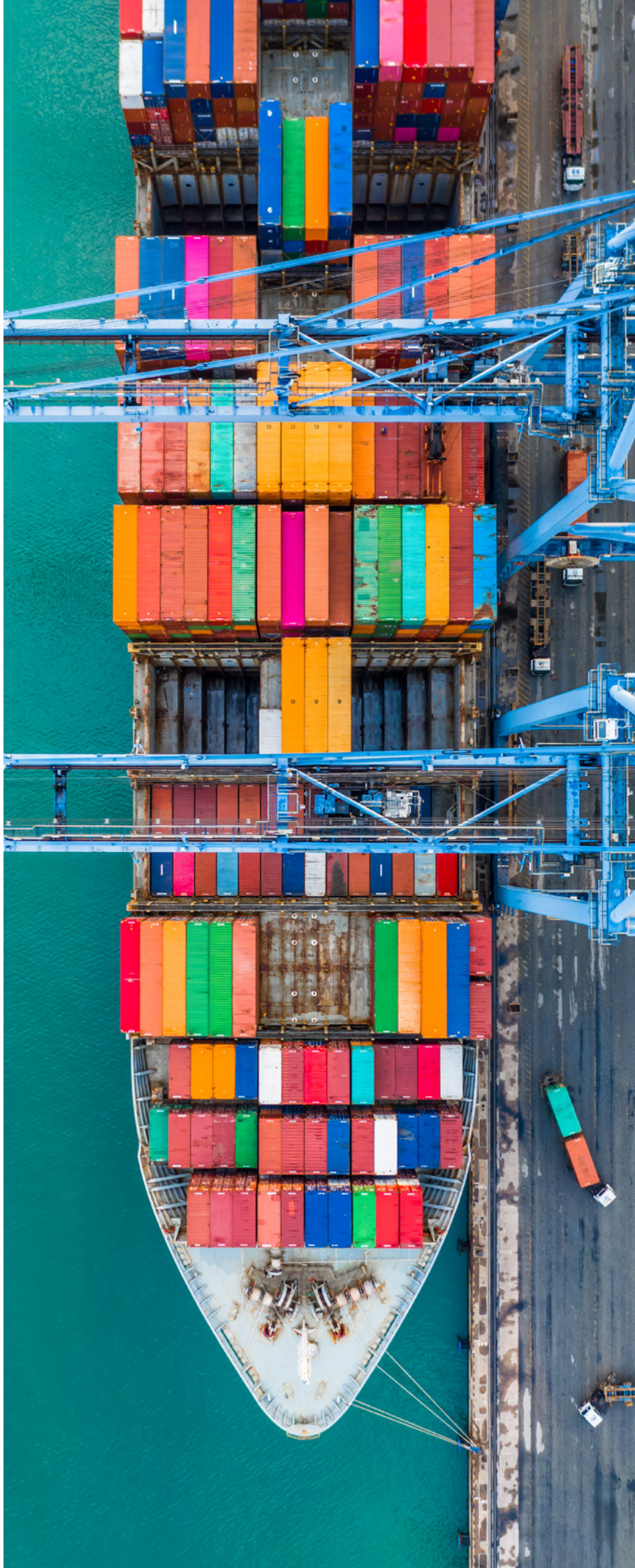
Alongside the expertise of our people, we also utilise technology to our advantage:

#### **MARINE APP**

Our app serves as a portal into our comprehensive range of services, offering access to our network of experts worldwide, as well as extensive support – before, during and after a marine claims. Download the 'Sedgwick Marine' app from the App Store or Google Play.

#### **REMOTE CLAIM SERVICES**

We use a number of different technologies to allow our adjusters to view or video a loss from their desktop. Stored securely and with the ability to record, zoom and annotate. Our video adjusting capabilities provides surveyors and insurers an early view of the damage, to decide whether a more detailed on-site survey is required and to provide critical mitigation advice.



# Our team



**Shelley Beasley**

ANZIIF (Snr assoc) cert cargo  
Surveying  
*Head of marine*

Shelley is the head of Sedgwick New Zealand's marine team and also manages the Lloyds Agency claims department for New Zealand.

Shelley commenced marine surveying in 1986 and specialises in marine cargo, carriers' liability and pleasure craft claims.



**Aidan Fitzgerald**

BEng, IEng, MIMarEST, DipLA, AICLA (Aff)  
*Head of Engineering/ Marine & Engineering Adjuster*

Aidan comes from a marine background and is an Incorporated Member of the Institute of Marine Engineers with 12 years' experience, working on bulk cargo and commercial ships in the oil and gas industries.

As a Senior Marine Engineer he managed the maintenance, operation, inspection and repairs of a wide range of shipboard engineering systems, including diesel and gas engines, power production and gas generation, hydraulics and pneumatics, refrigeration, air conditioning, cranes and lifting equipment, freshwater production and treatment processes, pumps, fire detection and extinguishing systems.



**Capt. Mike Austin**

Master FG ACILA MIIMS  
*Marine surveyor*

Mike is a specialist in marine hull, cargo and other marine insurance losses.

He has served at sea in fishing boats and commercial ships and is qualified as a foreign going ship's master.

Mike is also a member of the Nautical Institute and International Institute of Marine Surveying.

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## Chesney Botha

*Marine surveyor*

Chesney joined the marine industry in 2014 in South Africa. Chesney has extensive knowledge of marine cargo claims, specialising in claims when cargo has sustained damage during transit, whether it be by air, road, rail or sea. Chesney is also experienced in conducting pre-shipment inspections and discharge surveys.

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## Daniel Ranger

AdvDip Marine surveying,  
Cert AppTech boatbuilding,  
Cert marine engineering systems

*Marine surveyor*

Daniel is a hull and pleasurecraft specialist, with a demonstrated maritime background, having served as a boat builder and a marine engineer.

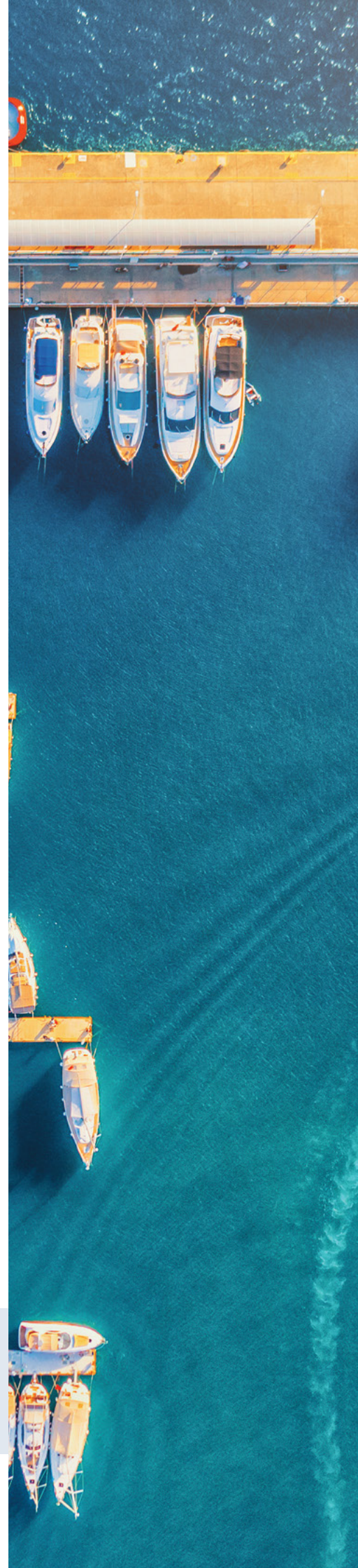
More recently, Daniel gained experience as a marine insurance specialist, and is able to utilise his expertise to provide an effective and knowledgeable approach to adjusting and marine surveying.

Daniel is also a registered member of the International Association of Marine Consultants and Surveyors.

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### Stuart Macky

ANZIIF (Snr assoc)  
*Chartered loss adjuster  
and marine surveyor*

Stuart has considerable legal knowledge and extensive experience of hull, cargo and liability losses.

With over 30 years in the marine industry he has handled a range of losses from general average to pleasure craft.



### Stephen Kay

ANZIIF (Fellow) FCLA BTech  
(Food Hons) PG Cert (Insurance law)  
Grad dip (Ops mgmt)  
*Head of major and complex loss (NZ)  
and executive adjuster*

Stephen spent 15 years in the food industry and a further 18 years adjusting large and technical perishable cargo claims including; dairy, fruit, vegetables, meat, fish oils, fats and other products.

He also specialises in the assessment of marine throughput claims.



### Sonya Bullock

ANZIIF (Snr assoc) CIP ACLA  
*Chartered loss adjuster*

Sonya's has over 32 years' experience in the insurance industry, which includes six years as a claim broker for Lloyd's of London and two years of loss adjusting before joining Sedgwick. Sonya joined Sedgwick in 2007 and the Major and complex loss division in 2021.

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# Branch network

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Peter Ballantyne

Invercargill

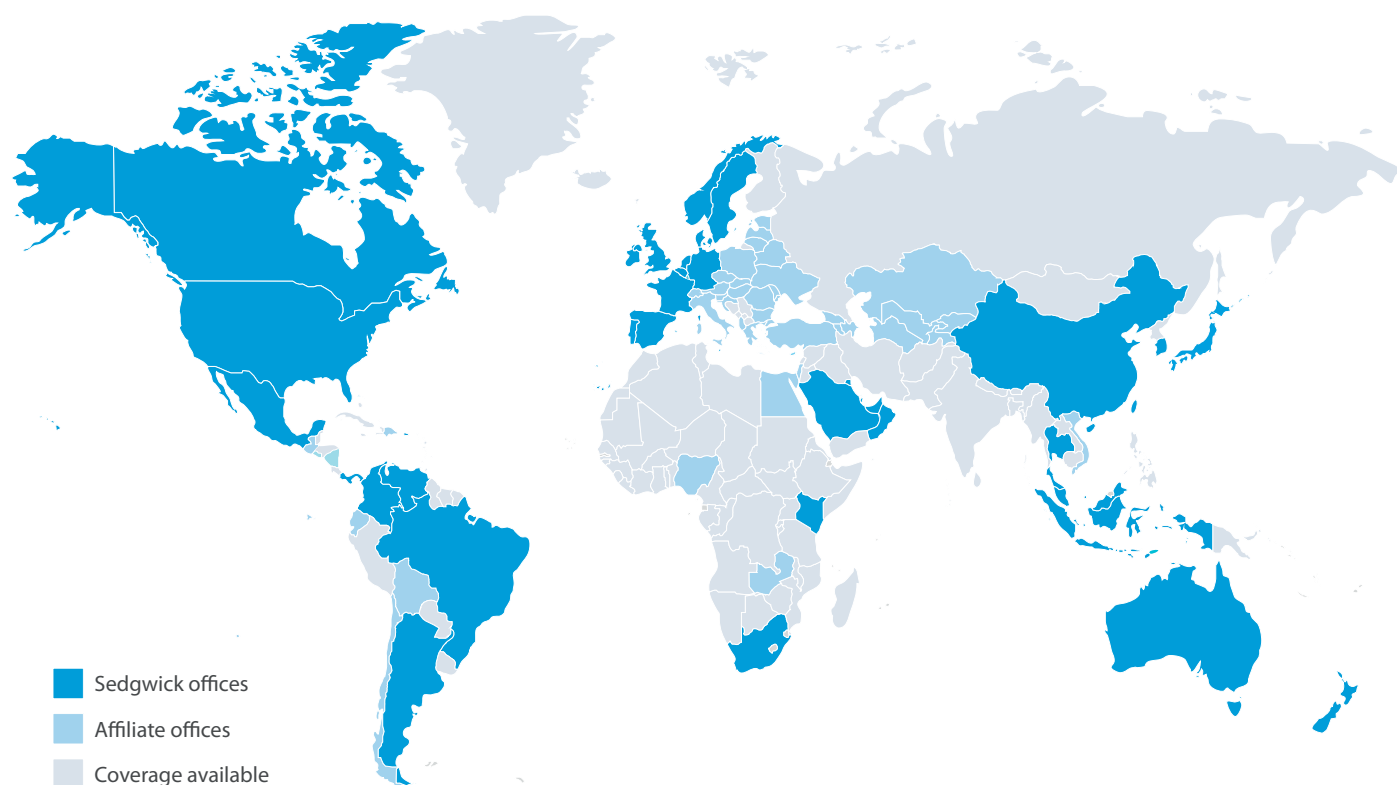
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To appoint a marine specialist, email  
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# Global solutions. Local expertise.



Lloyd's is a member of the Insurance Council of NZ and we adhere to the Fair Insurance Code, which provides you with assurance that we have high standards of service for our customers.





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