

AUST RALIA

Global
solutions.
**Local
expertise.**

Australia services

As a leading global provider of innovative, technology-enabled solutions for managing risks, claims and productivity, Sedgwick offers a comprehensive range of services designed to help organisations enhance efficiency and improve outcomes.

Across Australia, Sedgwick works closely with insurers and brokers, as well as property managers, corporate entities and government agencies, to support people experiencing a loss. Our diverse service offerings include:

MAJOR AND COMPLEX LOSS ADJUSTING

Major and complex losses can have widespread effects. Our experience in the skillful management of these events can greatly limit this impact. Through early identification, resolution of critical issues and regular communication, we mitigate loss and return businesses across Australia to normal operations as soon as possible. Our major and complex loss services are:



Liability

Sedgwick's liability team provide solutions to a variety of customer and third party issues. Our services range from brief factual enquiries and task assignments to full adjustments involving all types of liability claims, including complex professional indemnity or product liability matters.



Construction and engineering

From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects through to the construction of iconic buildings, our expert team has the strength and stability to become your independent expert on construction and engineering claims.



Marine

The Sedgwick marine team provide specialist services in all marine-related fields. By engaging only qualified and experienced seafarers and surveyors with years of professional experience, we aim to offer the most capable marine claims and risk services through our national network of specialists.



Cyber

Our expert incident response team bring together a network of services to manage all elements of cyber claims. Speed of response is crucial, and we have cyber teams who can quickly identify cause, deploy mitigation strategies and bring in specialist IT and legal experts, including our forensic accountants when necessary.



Property

For major and complex property losses, we have Australia's most experienced chartered loss adjusters and industry recognised experts. Strategically located throughout Australia, our major and complex loss experts provide a rapid response, assist in loss mitigation, identify critical issues and drive the recovery process.

FORENSIC ACCOUNTING SERVICES

Our highly qualified team of accountants, valuation specialists and fraud examiners specialise in business interruption and financial losses. We develop expert claim resolution strategies that avoid disputes and reduce settlement times and costs.

CLASS ACTION ADMINISTRATION

Sedgwick has the resources, technology and specialist expertise to cost-effectively handle the administration and distribution of class actions settlements of any size. We can offer a full solution or manage various stages of the process — from group member registration and eligibility verifications, quantification and assessment of damages and economic losses, to the collection of supporting documentation and payment of group members and third parties.

HOME CLAIMS SERVICES

Our dedicated home adjusters are supported by a range of experts and services, including claim experience consultants, building consultants, forensic engineers, project managers and customer care experts.

BUILDING CONSULTANCY SERVICES

For the past 20 years we have provided expert building consultancy services. As the largest home warranty consultancy specialist team in Australia, Sedgwick has extensive capability in forensic building consultancy, Technical Inspection Service (TIS), policy assessments, preparation of scopes of work, tender validation processes and construction management. Our specialty is the management of remediation work within the residential, multi-storey residential and mixed-use strata complex landscapes.

REPAIR SOLUTIONS

Providing the insurance industry with an alternative, competitive restoration model, our experts have longstanding relationships with more than 300 certified, professional and quality contractors across Australia.

WORKFORCE AND ABSENCE MANAGEMENT

As Australia's largest 24x7 telehealth provider for employers, we are experts in absence management, injury management, health and safety management, pre-employment medicals and employee relations case management.

WORKERS COMPENSATION

Sedgwick's integrated approach to workers compensation claims management brings together all of the jurisdictional, clinical, return to work and settlement expertise required for a successful program.

THIRD PARTY ADMINISTRATION (TPA)

Sedgwick provides end-to-end TPA solutions tailored to our clients' businesses, people, cultures and regulatory landscapes.



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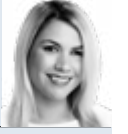
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With offices and experts from coast to coast, you can rest easy knowing that no matter the situation, you'll have the support you need — when and where you need it most.

To learn more about Sedgwick's services in Australia, visit [SEDGWICK.COM/AU](https://www.sedgwick.com/au).



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