



Construction

Technical expertise and industry knowledge

From small building developments, bridges, roads and other critical infrastructure projects through to the construction of iconic buildings; our expert team has the strength and stability to become your independent expert on construction claims.

Our experts provide loss adjusting services to insurers, captives, reinsurers and corporate clients.

The right team

Our experienced construction adjusters and engineers coordinate with accountants in our financial advisory division, enabling them to provide practical advice and industry leading solutions to you and your clients.

Responsiveness

With the support of Sedgwick's regional and global network, spanning 80 countries, we are able to rapidly respond to any loss situation.

Technical expertise

Our adjusters have the knowledge of construction processes and contracts to determine the correct contractual position, the right basis for measurement of cost, and the appropriate procedure for managing the claim process.

Accuracy

Construction claims often face issues around delay costs. Careful assessment of damage, accurate time-frames, and cost are all required to ensure the appropriate amount is paid. Our team has the skills and expertise to achieve this goal.



Our capability

- Contract Works
- Property Developers
- Historic Buildings
- Roads
- Bridges
- Underground Infrastructure
- Dams
- Water Treatment

Our experience

- **Commercial property** – buildings and manufacturing plants
- **Infrastructure** – pipelines, roads, rail, bridges and ports
- **Engineering** – water treatment and process plants
- **Design** – code compliance and building defects
- **Quantity surveying** – cost validation

Digital strategy

The ability to deploy technology is a vital component in adjusting today's losses - whether it's drone technology to get early sight of damages at inaccessible sites or video and online reporting to assist our clients in undertaking quicker and more accurate loss assessments. There is no doubt that the power of people is enhanced by a smart use of digital applications.

Integrity and trust

These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.



For more information on how we can help, please contact:

	Michael Boyes <i>Head of Construction</i>
	M. +64 21 568 958 E. michael.boyes@sedgwick.com



Our team



Michael Boyes

Head of Construction, Chartered Civil Engineer and Chartered Loss Adjuster
BSc (Hons) CEng MICE ACILA (UK)

Michael leads our construction team and is a chartered UK civil engineer and chartered loss adjuster.

Prior to relocating to New Zealand in 2015, Michael worked as a loss adjuster in the UK for 23 years. Currently, he specialises in the field of construction and building related claims, with particular expertise in geotechnical engineering, project management, contractors' risks and building defects.

Auckland

M. +64 21 568 958
E. michael.boyes@sedgwick.com



Antonio Russo

Executive Adjuster
BEng (Civil and Structural) FCLA ANZIIF (Snr Assoc)

Antonio has garnered broad experience settling construction claims in Australia, Protectorates of the USA, Africa, Europe and South America, involving global construction companies.

Antonio is familiar with all forms of construction in the building of warships, energy generation (wind, geothermal and fossil fuels), infrastructure (effluent plants, desalination plants, bridges and roads) and general high-rise buildings. His experience extends to delays in start response and to the construction critical path program movements due to insured and uninsured losses.

Auckland

M. +64 21 963 387
E. antonio.russo@sedgwick.com



Nicolas Sellem

Senior Loss Adjuster
M.A. (Civil Engineering ESTP (FR))
F.F.S.A./GEMA-CNPP (Paris)

Nicolas is French, a civil engineer and a certified loss adjuster. Nicolas started his loss adjuster career in 1997 and gained a wealth of experience adjusting domestic and commercial claims. During this time, Nicolas also held several management roles.

Nicolas relocated to New Zealand in 2017, gaining experience on earthquake claims from the Kaikoura earthquake and became a specialist in contract work and Council infrastructure claims.

Nicolas joined Sedgwick's major and complex loss division in 2023.

Auckland

M. +64 21 840 691
E. nicolas.sellem@sedgwick.com



Mark Crosby

Head of Property

Dip Bus (Loss Adjust) ACLA
ANZIIF (Snr Assoc) CIP

Mark's insurance experience spans almost 30 years. As an experienced Chartered Loss Adjuster, Mark has handled major projects and major property losses including, contract works claims and acting as the nominated adjuster for some projects.

Mark had significant involvement with underground and aboveground infrastructure damage arising from the Christchurch earthquake sequence and the latter Kaikoura earthquake.

Auckland

M. +64 21 906 773

E. mark.crosby@sedgwick.com



Craig Rhind

Engineering Adjuster

NZCE Electromechanical
Engineering

Craig utilises his engineering expertise to work alongside our civil/construction loss adjusters, to assist in technical advice for the interface between plant/equipment, and buildings. Craig has gained hands on experience with civil and structural engineering, working on the construction of several power station projects both in New Zealand and overseas.

Tauranga

M. +64 21 194 5230

E. craig.rhind@sedgwick.com





Mark Taylor

Chartered Loss Adjuster
ACLA ANZIIF (Snr Assoc) CIP
NZCAD

Mark is a qualified architectural draughtsman (NZCAD) and has over 20 years of loss adjusting experience, mainly managing major property, construction and liability claims.

Mark specialises in construction-related claims, with specific interests in matters of building design and the associated liability. Mark has also gained technical expertise in construction techniques and compliance. Mark is the mentor for contract works claims in the Central Region.

Wellington

M. +64 21 509 212
E. mark.taylor@sedgwick.com



Kyle Mayfield

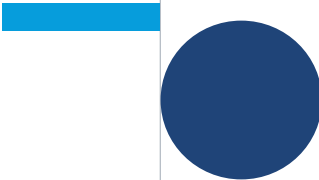
Structural Engineering
Loss Adjuster
BSCE MEng CMEngNZ PE (USA)

Kyle comes from a structural engineering background, with 2 years' experience as a design engineer, and 7 years of experience as a forensic engineer. As a forensic engineer, Kyle evaluated and determined repairs for buildings that have been damaged by earthquakes, hurricanes, hail, fire, and vehicular impact. His responsibilities primarily consisted of investigating, documenting, analysing, and determining the extent and severity of property damage.

In 2020, Kyle joined Sedgwick's Major and complex loss division as part of the protégé scheme.

Wellington

M. +64 21 221 8614
E. kyle.mayfield@sedgwick.com





Dave Walker

Chartered Loss Adjuster
ACII FCILA (UK) FUEDI-ELAE

Dave has more than 30 years' loss adjusting experience and has been an integral part of the major and complex loss division in the UK for the majority of his career.

Dave has always been an operational adjuster at heart, handling many major and complex losses often within the construction industry.

Since moving to New Zealand, following the 2011 Canterbury earthquakes, Dave has been the nominated adjuster for many major rebuild projects and has handled complex contract works claims for a major underground infrastructure project.

Christchurch

M. +64 27 550 7037

E. dave.walker@sedgwick.com



Rob Turner

Senior Loss Adjuster
Cert CILA, BDMA (Ins Tech)

Rob is a senior property loss adjuster with more than 25 years of experience working within the UK, Asian Pacific and Caribbean insurance industries. He has experience in the adjustment of catastrophic, high net worth, major and complex loss and other commercial and residential property claims exceeding values of \$1 million. He joined Sedgwick in 2024.

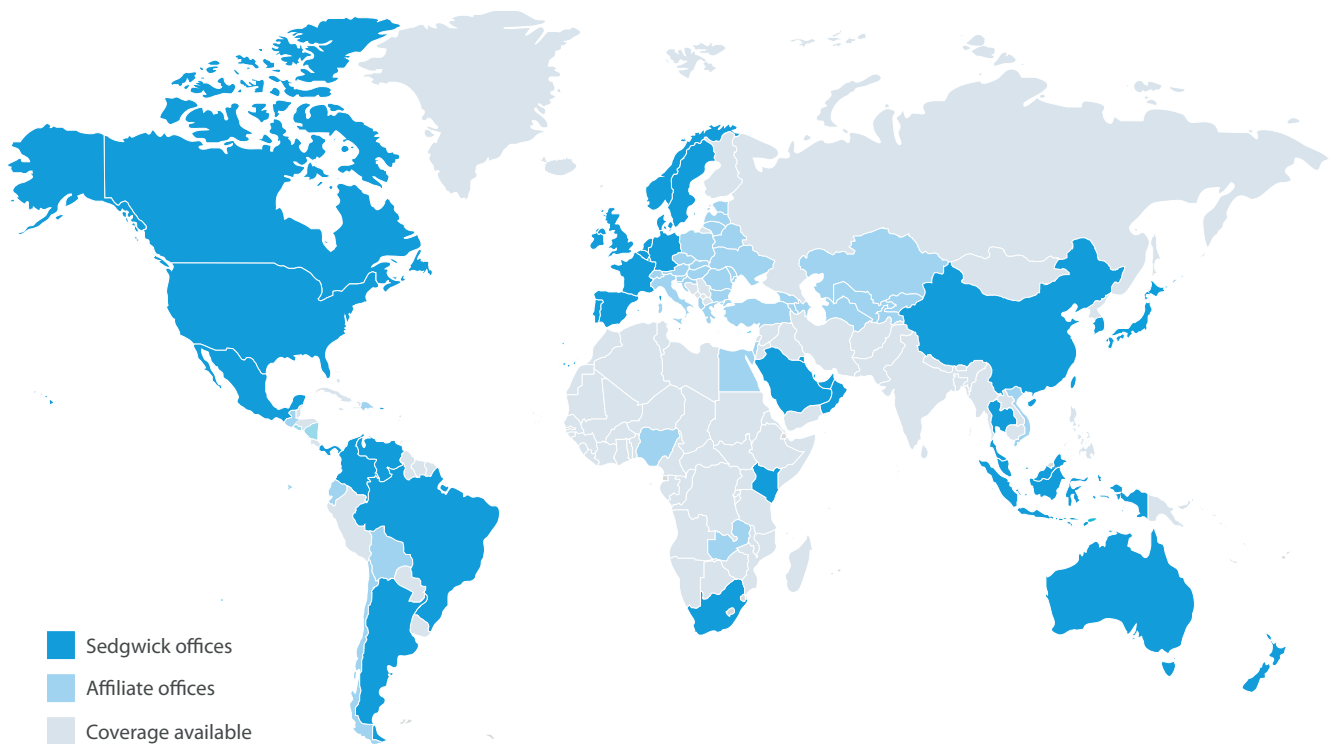
Christchurch

M. +64 21 2290 036

E. rob.turner@sedgwick.com



Global solutions.
Local expertise.



To learn more about our solutions, visit sedgwick.com/nz



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visit [SEDGWICK.COM/NZ](https://www.sedgwick.com/nz)