

Technical expertise and industry knowledge

From small building developments, bridges, roads and other critical infrastructure projects through to the construction of iconic buildings; our expert team has the strength and stability to become your independent expert on construction claims.

Our experts provide loss adjusting services to insurers, captives, reinsurers and corporate clients.

THE RIGHT TEAM

Our experienced construction adjusters and engineers coordinate with accountants in our financial advisory division, enabling them to provide practical advice and industry leading solutions to you and your clients.

RESPONSIVENESS

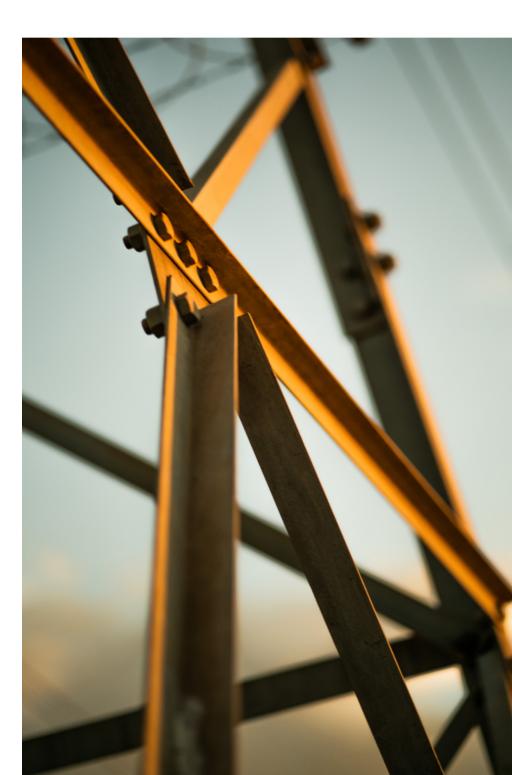
With the support of Sedgwick's regional and global network, spanning 65 countries, we are able to rapidly respond to any loss situation.

TECHNICAL EXPERTISE

Our adjusters have the knowledge of construction processes and contracts to determine the correct contractual position, the right basis for measurement of cost, and the appropriate procedure for managing the claim process.

ACCURACY

Construction claims often face issues around delay costs. Careful assessment of damage, accurate time-frames, and cost are all required to ensure the appropriate amount is paid. Our team has the skills and expertise to achieve this goal.



OUR CAPABILITY

- Contract Works
- Property Developers
- Historic Buildings
- Roads
- Bridges
- Underground Infrastructure
- Dams
- Water Treatment

DIGITAL STRATEGY

The ability to deploy technology is a vital component in adjusting today's losses - whether it's drone technology to get early sight of damages at inaccessible sites or video and online reporting to assist our clients in undertaking quicker and more accurate loss assessments. There is no doubt that the power of people is enhanced by a smart use of digital applications.

INTEGRITY AND TRUST

These are essential elements of our relationships, giving our clients confidence that when they appoint Sedgwick they have the right team for the job.

OUR EXPERIENCE

- COMMERCIAL PROPERTY buildings and manufacturing plants
- INFRASTRUCTURE pipelines, roads, rail, bridges and ports
- ENGINEERING water treatment and process plants
- DESIGN code compliance and building defects
- QUANTITY SURVEYING cost validation



For more information on how we can help, please contact:

Michael Boyes Head of Construction



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Our team



Michael Boyes

BSc (Hons) CEng MICE ACILA (UK)

Head of Construction, Chartered Civil
Engineer and Chartered Loss Adjuster

Michael leads our construction team and is a chartered UK civil engineer and chartered loss adjuster.

Prior to relocating to New Zealand in 2015, Michael worked as a loss adjuster in the UK for 23 years. Currently, he specialises in the field of construction and building related claims, with particular expertise in geotechnical engineering, project management, contractors' risks and building defects.



Antonio Russo

BEng (Civil and Structural) FCLA
ANZIIF (Snr Assoc)

Executive Adjuster

Antonio has garnered broad experience settling construction claims in Australia, Protectorates of the USA, Africa, Europe and South America, involving global construction companies.

Antonio is familiar with all forms of construction in the building of warships, energy generation (wind, geothermal and fossil fuels), infrastructure (effluent plants, desalination plants, bridges and roads) and general high-rise buildings. His experience extends to delays in start response and to the construction critical path program movements due to insured and uninsured losses.

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Nicolas Sellem

M.A. (Civil Engineering ESTP (FR))
F.F.S.A./GEMA-CNPP (Paris)

Senior Loss Adjuster

Nicolas is French, a civil engineer and a certified loss adjuster. Nicolas started his loss adjuster career in 1997 and gained a wealth of experience adjusting domestic and commercial claims. During this time, Nicolas also held several management roles.

Nicolas relocated to New Zealand in 2017, gaining experience on earthquake claims from the Kaikoura earthquake and became a specialist in contract work and Council infrastructure claims.

Nicolas joined Sedgwick's major and complex loss division in 2023.



Mark Crosby

Dip Bus (Loss Adjust) ACLA
ANZIIF (Snr Assoc) CIP

Head of Property

Mark's insurance experience spans almost 30 years. As an experienced Chartered Loss Adjuster, Mark has handled major projects and major property losses including, contract works claims and acting as the nominated adjuster for some projects.

Mark had significant involvement with underground and aboveground infrastructure damage arising from the Christchurch earthquake sequence and the latter Kaikoura earthquake.



Craig Rhind

NZCE Electromechanical Engineering

Engineering Adjuster

Craig utilises his engineering expertise to work alongside our civil/construction loss adjusters, to assist in technical advice for the interface between plant/equipment, and buildings. Craig has gained hands on experience with civil and structural engineering, working on the construction of several power station projects both in New Zealand and overseas.

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Mark Taylor

ACLA ANZIIF (Snr Assoc) CIP NZCAD

Chartered Loss Adjuster

Mark is a qualified architectural draughtsman (NZCAD) and has over 20 years of loss adjusting experience, mainly managing major property, construction and liability claims.

Mark specialises in construction-related claims, with specific interests in matters of building design and the associated liability. Mark has also gained technical expertise in construction techniques and compliance. Mark is the mentor for contract works claims in the Central Region.



Kyle Mayfield

BSCE MEng CMEngNZ PE (USA)

Structural Engineering Loss Adjuster

Kyle comes from a structural engineering background, with 2 years' experience as a design engineer, and 7 years of experience as a forensic engineer. As a forensic engineer, Kyle evaluated and determined repairs for buildings that have been damaged by earthquakes, hurricanes, hail, fire, and vehicular impact. His responsibilities primarily consisted of investigating, documenting, analysing, and determining the extent and severity of property damage.

In 2020, Kyle joined Sedgwick's Major and complex loss division as part of the protégé scheme.



Dave Walker
ACII FCILA (UK) FUEDI-ELAE
Chartered Loss Adjuster

Dave has more than 30 years' loss adjusting experience and has been an integral part of the major and complex loss division in the UK for the majority of his career.

Dave has always been an operational adjuster at heart, handling many major and complex losses often within the construction industry.

Since moving to New Zealand, following the 2011 Canterbury earthquakes, Dave has been the nominated adjuster for many major rebuild projects and has handled complex contract works claims for a major underground infrastructure project.

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Global solutions. Local expertise.

