

Construction, Engineering and Resources

MCL Global division





Introduction

Our experts in the construction, engineering and resources industries have the diverse expertise and knowledge to identify critical issues and swiftly resolve claims.

Construction: Our construction specialist team has expertise in the management of losses from small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects, through to the construction of iconic buildings around the world.



Engineering: Our engineering specialist team has experience handling a wide range of electro/mechanical plant and equipment losses anywhere in Australia and Asia Pacific Islands in close proximity to Australia.



Resources: Our mining and resources specialist team has specific expertise in the management of losses for the mining, energy and power industries. In Australia, our specialist team includes technical loss adjusters, engineers, surveyors and forensic accountants with many years of expertise.



Our approach

The right team – Each member of our expert team of technical loss adjusters, engineers, surveyors and liability specialists comes from a diverse set of construction backgrounds enabling them to provide practical advice and industry leading solutions to you and your clients.

Managing costs – With our clients, their customers and technical staff, we develop practical solutions that enable businesses to safely resume operations quickly while containing claims spent and costs.

Responsiveness – With the support of Sedgwick's regional and global network spanning 65 countries, we are able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

Proactive loss management – Whatever the circumstance of the loss, our proactive and collaborative approach considers all parties involved with one common goal – the successful resolution of the claim in the shortest time frame possible.

Key contacts

Alan Page
Head of Construction,
Engineering & Resources
Practice Group



M +61 411 878 140
E alan.page@au.sedgwick.com

Construction

Our team of experienced, dedicated construction and liability adjusters and forensic accountants offers unparalleled technical expertise in construction claims.

Our experts provide technical and complex loss adjusting services for insurers, captives, reinsurers and corporate clients.

From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects, through to the construction of iconic buildings around the world; our team has the strength and stability to become your independent expert on construction claims, including:

- Commercial property
- Construction liability
- Construction professional indemnity
- Contract works
- Delay in start-up/advanced loss of profits

Our dedicated construction adjusters, work closely with our liability adjusters and forensic accountants to provide unparalleled technical expertise for insurers, captives, reinsurers and corporate clients, including: building contractors, property developers and historic buildings.

Our capability

- Commercial property
- Engineering and machinery breakdown – machinery, plant, boilers and pressure vessels
- Infrastructure – airports, stadia, dams, tunnels, major roads, railways, bridges and ports
- Long wall and open cut mining
- Mining, energy and power, EPC contracts, gas and wind turbines, oil refineries, power plants, gas and oil pipelines
- Petrochemical and pharmaceutical
- Water treatment, desalination and processing plants

Industry experience

Our team encompasses multi-disciplined experts with experience in a diverse range of industry sectors ensuring our customers benefit from our wider knowledge. Collectively, our team has experience working with:

- Bridges
- Building contractors
- Historic buildings
- Major roadways
- Oil refineries
- Property developers
- Tunnels and railways



The complexity of managing claims in the engineering sector requires the skill of an appropriately qualified and experienced loss adjuster.

All of our engineering loss adjusters have a trade, diploma or degree base qualification in an engineering discipline and experience to handle a wide range of electro/mechanical plant and equipment losses anywhere in Australia and Asia Pacific Islands in close proximity to Australia.

Our experience covers the following sectors:

- Agriculture machinery
- Airport lighting and communication infrastructure
- Aviation
- Boilers
- Chemical and paint manufacturing
- Gas, fuels and chemical pumping stations and pipe line infrastructure
- Food and drink processing
- Forestry harvesting and saw milling
- Foundries and steel mills
- Heavy and light manufacturing
- High rise commercial, retail and residential building services
- Hospitality and aged care
- IT infrastructure, access control and security systems
- Medical and dental
- Mining, quarry and mineral beneficiation
- Mobile plant and equipment
- Oil refineries and pipelines
- Ports authority infrastructure
- Power generation, transmission and distribution
- Refrigeration and air conditioning plants
- Sugar mills
- Water and waste water pumping and treatment
- Sporting and recreational clubs



Our capability

- Business pack property class claims
- Contract works claims
- Cyber claims
- Factual investigations
- Farm pack claims
- ISR policy class claims
- Machinery and electronic breakdown class claims
- Mobile plant and machinery claims
- Resultant business interruption claims
- Resultant deterioration of stock claims
- Salvage and recovery opportunities

The right team

From single adjuster assignments on small claims to multi discipline/multi adjuster teaming approach on complex losses means you have the right people managing the appointment and engaging appropriate team members, where required, to do the right job at the right time.

These include but are not limited to skills in the following areas:

- Cyber specialists
- Delay in start up specialists
- Electrical, mechanical, control systems, metallurgical, chemical engineering specialists
- Finite element modelling specialists
- Forensic accounting
- Marine and inland transit specialists
- Project management



Our specialist teams have experience across many industry sectors to manage the complex issues they face.

Mining and resources

Our mining and resources specialist team has specific expertise in the management of losses for the mining, energy and power industries. In Australia, our specialist team includes technical loss adjusters, engineers, surveyors and forensic accountants with many years of expertise.

Our experience:

- Deep and mixed mines
- Denial of access
- Electrical and communication systems
- Floods
- Hydroelectric
- Landslides
- Open cut
- Plant and machinery
- Ventilation

Power

The complexity of managing claims in the power generation, transmission and distribution sector requires the skill of appropriately qualified and experienced loss adjuster.

All of our specialist power industry loss adjusters have relevant qualifications and experience to handle a wide range of power industry losses anywhere in Australia and Asia Pacific Islands in close proximity to Australia.

Our experience covers the following sectors within the power industry.

Renewables sector



Solar power generation, storage and distribution



Hydro electric power generation



Onshore and offshore wind generation



Geothermal power generation

Fossil fuel sector



Coal fired power generation



Diesel and gas fueled power generation



Co-generation and combined cycle power generation plants

Transmission, distribution and switching



Outdoor substations



Indoor HV switching



Power transmission



Power distribution

Our capability

- Cyber losses
- Delay in start up losses
- Early loss mitigation
- In-construction losses
- In transit equipment damage
- Resultant business interruption losses
- Salvage and recovery opportunities
- Weather, fire, impact, breakdown damage

The right team

The multi discipline approach we apply to complex losses means you have the right person managing the appointment and engaging appropriate team members, where required, to do the right job at the right time.

These include but are not limited to skills in the following areas:

- Construction liability and delay in start up specialists
- Cyber specialists
- Electrical, mechanical, control systems, structural, civil, metallurgical, chemical engineering specialists
- Finite element modelling specialists
- Forensic accounting
- Marine and inland transit specialists
- Project management
- Subsidence, geotech and hydrologist specialists



Major and complex loss services

Our dedicated Major and Complex Loss (MCL) adjusters are sector experts who have successfully handled some of the world’s biggest and most complicated claims.

Offering insurers, brokers and policyholders world-class advice, cost-effective and fair claims handling service, our MCL adjusters ensure business is back up and running as quickly as possible after a loss.

Property

For major and complex property losses, we have Australia’s most experienced chartered loss adjusters and industry recognised experts. Strategically located throughout Australia, our MCL experts provide a rapid response, assist in loss mitigation, identify critical issues and drive the recovery process.

Liability

Our liability team provides solutions to a variety of customer and third-party issues. Our services range from brief factual enquiries and task assignments to full adjustments involving all types of liability claims, including complex professional indemnity or product liability matters.

Construction and engineering

From small building developments, oil refineries, bridges, tunnels, railways and other critical infrastructure projects through to the construction of iconic buildings around the world; our expert team has the strength and stability to become your independent expert on construction and engineering claims.

Catastrophe management

With a network of 43 branches throughout Australia and a global footprint spanning more than 65 countries, we have the size, depth of experience and capability to provide the human resources, logistical solutions and supporting systems for service excellence in any catastrophic environment.

Marine

Our marine team provide specialist services in all marine related fields. By engaging only qualified and experienced seafarers and surveyors with years of “hands-on experience”, our national network of marine specialists aim to provide the most capable marine claims and risk services.

Forensic accounting

Our highly qualified team of accountants, valuation specialists and fraud examiners specialise in business interruption and financial losses. Our experts develop claim resolution and settlement strategies that avoid disputes and reduce settlement times and costs.

Mining and resources

For mining, energy and power claims, our team of technical loss adjusters, engineers, surveyors and forensic accountants is experienced in implementing solutions that assist with loss mitigation and ensure that production is safely and quickly resumed.

For more information on how we can help, please contact:

Kimberley Daley
Head of Professional Services
Australia



M +61 407 077 291
E kimberley.daley@au.sedgwick.com



Global solutions. Local expertise.

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