

AUSTRALIA

# Major and complex loss **construction**

**SEDGWICK AUSTRALIA:**

## Major and complex loss construction

*When it comes to managing losses — from small building developments, oil refineries, bridges, tunnels, railways, through to the construction of iconic buildings around the world — our construction specialists are the experts you want on your team.*

### **The Sedgwick approach**

By taking a proactive, collaborative approach to loss management, we can stay focused on achieving the best possible outcomes. Whatever the circumstance of the loss, we'll consider all parties involved and work toward our common goal: a successful claim resolution, in the shortest time frame possible.



### **The right team**

Our technical construction loss adjusters bring a diverse set of construction backgrounds to each project, providing practical advice and industry-leading solutions to you and your clients.



### **The right solutions**

When it comes to managing costs, we'll work with our clients, their customers and technical staff to develop practical solutions. By enabling businesses to safely resume operations quickly, we contain claims spent and costs.



### **The right response**

With the support of Sedgwick's regional and global network — spanning 80 countries — we're able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

# Why Sedgwick

## Easy to do business with

From start-to-finish claim adjustment or dispute resolution, to expert witness and quantum-only review, Sedgwick's service offerings are vast. We'll immediately appoint a team leader from our global practice group to coordinate all aspects of your claim — from investigation to resolution — and communicate regularly to provide management information and loss data so that you can quickly make fact-based decisions when you need to.

## Speed of response

Through our specialist construction service, we're able to respond quickly across seven continents, with a dedicated global team of sector-led loss adjusting experts and specialists.

We immediately investigate all the circumstances to determine if there's credible exposure before recommending the best strategy for a prompt, non-adversarial solution. Resolution of disputes without litigation is our aim; avoiding or mitigating claims saves money and allows your policyholder or client to resume business faster.

## Access to trusted affiliates

Our team draws on a huge reservoir of other in-house resources, including building consultants, quantity surveyors, forensic engineers and accountants, to support any investigation of cause and quantum. We also have a wide range of external contacts who provide highly specialised support services.

## Management information

Digital technology is a critical component in supporting a first-class response. Sedgwick has pioneered the development of tailored programmes to meet your particular needs, like fully integrated, web-based claims reporting and monitoring systems that provide our clients with 24-hour access to claims information, 365 days a year.

## Construction-focused loss adjusting

Our team of multi-disciplined, dedicated construction loss adjusters offers unparalleled technical expertise in construction claims.

Sedgwick's dedicated construction adjusters work closely with liability adjusters and forensic accountants to provide technical expertise for insurers, captives, reinsurers and corporate clients, including building contractors, property developers and historic buildings. Our team has the strength and stability to become your independent expert on construction claims, including:

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*Contract works*

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*Contractors plant and equipment*

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*Construction liability*

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*Construction professional liability*

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*Construction personal injury*

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*Delay in start-up/advanced loss profits*

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## Strength in numbers



**+700**

colleagues in Australia



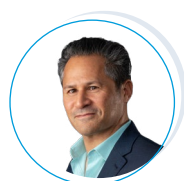
**30**

offices



**+12**

construction adjusters



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Head of construction

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## Capabilities

*Investigation of circumstances*

*Review of policy liability*

*Review of quantum and cost assessment*

*Review of liability and contractual issues*

*Physical site inspections/virtual site inspections/desktop assessments*

*Settlement negotiations*

*Litigation support*

## Industry experience

*Bridges*

*Roads and pavements*

*Soil stabilisation issues*

*High-rise and low-rise commercial and residential developments*

*Pipelines*

*Piling/shoring collapses*

*Building defects*

*Building contractors*

*Historic buildings*

*Major roadways*

*Oil refineries*

*Property developers*

*Tunnels and railways*





# Complementary services

*Many losses in the construction sector require expertise across a variety of disciplines other than just loss adjusting. By choosing Sedgwick, our clients have easy access to a number of complementary services, including:*





[sedgwick.com/au](https://sedgwick.com/au)